



UNDERSTANDING
HOW WOMEN TRAVEL

APPENDIX C

SURVEY QUESTIONS

RIDER/INFREQUENT
PREVIOUS
NON-RIDERS
EVERYONE

1. LANGUAGE

- 1. ENGLISH
- 2. SPANISH
- 3. CHINESE

2. ARE YOU AT LEAST 18 YEARS OLD?

- 1. YES
- 2. NO

3. WHAT YEAR WERE YOU BORN?

4. WHICH OF THE FOLLOWING DO YOU IDENTIFY AS?

- 1. MALE
- 2. FEMALE
- 3. NON-BINARY

5. DO YOU IDENTIFY AS LGBTQIA?

- 1. YES
- 2. NO
- 3. PREFER NOT TO ANSWER

6. WHAT IS YOUR HOME ZIP CODE?

7. METRO RAIL

- 1. REGULAR
- 2. INFREQUENT
- 3. PREVIOUS
- 4. NON-RIDER

8. METRO BUS

- 1. REGULAR
- 2. INFREQUENT
- 3. PREVIOUS
- 4. NON-RIDER

9. TYPE

- 1. RIDER
- 2. INFREQUENT
- 3. PREVIOUS
- 4. NON-RIDER

10. WHAT TYPE OF TRANSPORTATION DO YOU NORMALLY USE TO MAKE TRIPS?

- 1. DRIVE ALONE
- 2. DRIVE WITH OTHERS IN THE CAR
- 3. TRANSIT
- 4. WALK/BICYCLE
- 5. CARPOOL/VANPOOL
- 6. UBER/LYFT
- 7. OTHER

11. TYPE OF TRANSPORTATION NORMALLY USE TO MAKE TRIP [OTHER]

12. LAST TIME TRAVELED TO: WORK

- 1. DROVE ALONE
- 2. DROVE WITH OTHERS IN THE CAR
- 3. TOOK TRANSIT
- 4. WALKED/BICYCLED
- 5. TOOK UBER/LYFT, RIDE-HAILING SERVICES
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

13. LAST TIME YOU TRAVELED TO: SCHOOL

- 1. DROVE ALONE
- 2. DROVE WITH OTHERS IN THE CAR
- 3. TOOK TRANSIT
- 4. WALKED/BICYCLED
- 5. TOOK UBER/LYFT, RIDE-HAILING SERVICES
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

14. LAST TIME YOU TRAVELED TO: SOCIAL/REC

- 1. DROVE ALONE
- 2. DROVE WITH OTHERS IN THE CAR
- 3. TOOK TRANSIT
- 4. WALKED/BICYCLED
- 5. TOOK UBER/LYFT, RIDE-HAILING SERVICES
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

15. LAST TIME TRAVELED TO: MEDICAL/DENTAL

- 1. DROVE ALONE
- 2. DROVE WITH OTHERS IN THE CAR
- 3. TOOK TRANSIT
- 4. WALKED/BICYCLED
- 5. TOOK UBER/LYFT, RIDE-HAILING SERVICES
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

16. LAST TIME TRAVELED FOR: HOUSEHOLD ERRANDS

- 1. DROVE ALONE
- 2. DROVE WITH OTHERS IN THE CAR
- 3. TOOK TRANSIT
- 4. WALKED/BICYCLED
- 5. TOOK UBER/LYFT, RIDE-HAILING SERVICES
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

17. LAST TIME TRAVELED: TAKING A CHILD OR FAMILY MEMBER TO DESTINATION

- 1. DROVE ALONE
- 2. DROVE WITH OTHERS IN THE CAR
- 3. TOOK TRANSIT
- 4. WALKED/BICYCLED
- 5. TOOK UBER/LYFT, RIDE-HAILING SERVICES
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

18. LAST TIME TRAVELED TO: SPECIAL EVENT

- 1. DROVE ALONE
- 2. DROVE WITH OTHERS IN THE CAR
- 3. TOOK TRANSIT
- 4. WALKED/BICYCLED
- 5. TOOK UBER/LYFT, RIDE-HAILING SERVICES
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

19. LAST TIME TO: OTHER

- 1. DROVE ALONE
- 2. DROVE WITH OTHERS IN THE CAR
- 3. TOOK TRANSIT
- 4. WALKED/BICYCLED
- 5. TOOK UBER/LYFT, RIDE-HAILING SERVICES
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

20. LAST TIME TO... [OTHER]

21. FREQUENCY TO: WORK OR SCHOOL

- 1. 5+ DAYS/WEEK
- 2. 3-4 DAYS/WEEK
- 3. 1-2 TIMES/WEEK
- 4. 1-2 TIMES/MONTH
- 5. LESS THAN ONCE A MONTH
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

22. FREQUENCY OF: SOCIAL/REC TRIPS

- 1. 5+ DAYS/WEEK
- 2. 3-4 DAYS/WEEK
- 3. 1-2 TIMES/WEEK
- 4. 1-2 TIMES/MONTH
- 5. LESS THAN ONCE A MONTH
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

23. FREQUENCY OF: MEDICAL/DENTAL TRIPS

- 1. 5+ DAYS/WEEK
- 2. 3-4 DAYS/WEEK
- 3. 1-2 TIMES/WEEK
- 4. 1-2 TIMES/MONTH
- 5. LESS THAN ONCE A MONTH
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

24. FREQUENCY OF: HOUSEHOLD ERRANDS

- 1. 5+ DAYS/WEEK
- 2. 3-4 DAYS/WEEK
- 3. 1-2 TIMES/WEEK
- 4. 1-2 TIMES/MONTH
- 5. LESS THAN ONCE PER MONTH
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

25. FREQUENCY OF: TAKING CHILD OR FAMILY TO A DESTINATION

- 1. 5+ DAYS/WEEK
- 2. 3-4 DAYS/WEEK
- 3. 1-2 TIMES/WEEK
- 4. 1-2 TIMES/MONTH
- 5. LESS THAN ONCE A MONTH
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

26. FREQUENCY OF: SPECIAL EVENT TRIPS

- 1. 5+ DAYS/WEEK
- 2. 3-4 DAYS/WEEK
- 3. 1-2 TIMES/WEEK
- 4. 1-2 TIMES/MONTH
- 5. LESS THAN ONCE A MONTH
- 6. DO NOT TRAVEL TO THIS TYPE OF PLACE

27. DURING WHAT TIMES OF THE DAY DO YOU TYPICALLY TRAVEL ON WEEKDAYS?
(MULTIPLE RESPONSE)

- 1. 1:00 AM - 4:59 AM
- 2. 5:00 AM - 9:59 AM
- 3. 10:00 AM - 11:59 AM
- 4. 12:00 PM - 3:59 PM
- 5. 4:00 PM - 5:59 PM
- 6. 6:00 PM - 10:59 PM
- 7. 11:00 PM - 12:59 AM
- 8. DON'T TRAVEL ON THIS DAY

28. DURING WHAT TIMES OF THE DAY DO YOU TYPICALLY TRAVEL ON WEEKENDS?
(MULTIPLE RESPONSE)

- 1. 1:00 AM - 4:59 AM
- 2. 5:00 AM - 9:59 AM
- 3. 10:00 AM - 11:59 AM
- 4. 12:00 PM - 3:59 PM
- 5. 4:00 PM - 5:59 PM
- 6. 6:00 PM - 10:59 PM
- 7. 11:00 PM - 12:59 AM
- 8. DON'T TRAVEL ON THIS DAY

29. DURING WHAT TIMES OF THE DAY DO YOU TYPICALLY TRAVEL ON TRANSIT ON WEEKDAYS?
(MULTIPLE RESPONSE)

- 1. 1:00 AM - 4:59 AM
- 2. 5:00 AM - 9:59 AM
- 3. 10:00 AM - 11:59 AM
- 4. 12:00 PM - 3:59 PM
- 5. 4:00 PM - 5:59 PM
- 6. 6:00 PM - 10:59 PM
- 7. 11:00 PM - 12:59 AM
- 8. DON'T TRAVEL ON THIS DAY

30. DURING WHAT TIMES OF THE DAY DO YOU TYPICALLY TRAVEL ON TRANSIT ON WEEKENDS?
(MULTIPLE RESPONSE)

- 1. 1:00 AM - 4:59 AM
- 2. 5:00 AM - 9:59 AM
- 3. 10:00 AM - 11:59 AM
- 4. 12:00 PM - 3:59 PM
- 5. 4:00 PM - 5:59 PM
- 6. 6:00 PM - 10:59 PM
- 7. 11:00 PM - 12:59 AM
- 8. DON'T TRAVEL ON THIS DAY

31. DURING WHAT TIMES OF THE DAY DID YOU TYPICALLY TRAVEL ON THE WEEKDAYS?
(MULTIPLE RESPONSE)

- 1. 1:00 AM - 4:59 AM
- 2. 5:00 AM - 9:59 AM
- 3. 10:00 AM - 11:59 AM
- 4. 12:00 PM - 3:59 PM
- 5. 4:00 PM - 5:59 PM
- 6. 6:00 PM - 10:59 PM
- 7. 11:00 PM - 12:59 AM
- 8. DON'T TRAVEL ON THIS DAY

32. DURING WHAT TIMES OF THE DAY DID YOU TYPICALLY TRAVEL ON THE WEEKENDS?
(MULTIPLE RESPONSE)

- 1. 1:00 AM - 4:59 AM
- 2. 5:00 AM - 9:59 AM
- 3. 10:00 AM - 11:59 AM
- 4. 12:00 PM - 3:59 PM
- 5. 4:00 PM - 5:59 PM
- 6. 6:00 PM - 10:59 PM
- 7. 11:00 PM - 12:59 AM
- 8. DON'T TRAVEL ON THIS DAY

33. WHAT MAKES IT DIFFICULT FOR YOU TO USE PUBLIC TRANSIT? (MULTIPLE RESPONSE)

- 1. PUBLIC TRANSIT IS SLOW
- 2. PUBLIC TRANSIT IS EXPENSIVE
- 3. I TRAVEL WITH CHILDREN
- 4. I TRAVEL WITH AN INDIVIDUAL WHO NEEDS ASSISTANCE
- 5. TRAVEL TIME IS UNRELIABLE
- 6. REAL-TIME ARRIVAL INFO IS UNPREDICTABLE
- 7. SERVICE IS NOT FREQUENT ENOUGH
- 8. I HAVE TO MAKE TOO MANY TRANSFERS
- 9. IT IS CONFUSING TO NAVIGATE
- 10. IT DOESN'T GO WHERE I NEED TO GO
- 11. IT DOESN'T FEEL CLEAN
- 12. IT IS TOO CROWDED
- 13. I DON'T FEEL SAFE ON PUBLIC TRANSIT
- 14. SERVICE IS NOT AVAILABLE WHEN I NEED TO TRAVEL
- 15. IT IS DIFFICULT FOR ME TO MAKE MULTIPLE TRIPS IN A ROW
- 16. OTHER

34. MAKES IT DIFFICULT TO USE PUBLIC TRANSIT [OTHER]

35. WHAT MADE IT DIFFICULT FOR YOU TO USE PUBLIC TRANSIT? (MULTIPLE RESPONSE)

- 1. PUBLIC TRANSIT IS SLOW
- 2. PUBLIC TRANSIT IS EXPENSIVE
- 3. I TRAVEL WITH CHILDREN
- 4. I TRAVEL WITH AN INDIVIDUAL WHO NEEDS ASSISTANCE
- 5. TRAVEL TIME IS UNRELIABLE
- 6. REAL-TIME ARRIVAL INFO IS UNPREDICTABLE
- 7. SERVICE IS NOT FREQUENT ENOUGH
- 8. I HAVE TO MAKE TOO MANY TRANSFERS
- 9. IT IS CONFUSING TO NAVIGATE
- 10. IT DOESN'T GO WHERE I NEED TO GO
- 11. IT DOESN'T FEEL CLEAN
- 12. IT IS TOO CROWDED
- 13. I DON'T FEEL SAFE ON PUBLIC TRANSIT
- 14. SERVICE IS NOT AVAILABLE WHEN I NEED TO TRAVEL
- 15. IT IS DIFFICULT FOR ME TO MAKE MULTIPLE TRIPS IN A ROW
- 16. OTHER

36. MADE IT DIFFICULT TO USE PUBLIC TRANSIT [OTHER]

37. WHAT MAKES IT DIFFICULT FOR YOU TO USE PUBLIC TRANSIT? [RANK 1]

- 1. PUBLIC TRANSIT IS SLOW
- 2. PUBLIC TRANSIT IS EXPENSIVE
- 3. I TRAVEL WITH CHILDREN
- 4. I TRAVEL WITH AN INDIVIDUAL WHO NEEDS ASSISTANCE
- 5. TRAVEL TIME IS UNRELIABLE
- 6. REAL-TIME ARRIVAL INFO IS UNPREDICTABLE
- 7. SERVICE IS NOT FREQUENT ENOUGH
- 8. I HAVE TO MAKE TOO MANY TRANSFERS
- 9. IT IS CONFUSING TO NAVIGATE
- 10. IT DOESN'T GO WHERE I NEED TO GO
- 11. IT DOESN'T FEEL CLEAN
- 12. IT IS TOO CROWDED
- 13. I DON'T FEEL SAFE ON PUBLIC TRANSIT
- 14. SERVICE IS NOT AVAILABLE WHEN I NEED TO TRAVEL
- 15. IT IS DIFFICULT FOR ME TO MAKE MULTIPLE TRIPS IN A ROW
- 16. OTHER

38. WHAT MAKES IT DIFFICULT FOR YOU TO USE PUBLIC TRANSIT? [RANK 2]

- 1. PUBLIC TRANSIT IS SLOW
- 2. PUBLIC TRANSIT IS EXPENSIVE
- 3. I TRAVEL WITH CHILDREN
- 4. I TRAVEL WITH AN INDIVIDUAL WHO NEEDS ASSISTANCE
- 5. TRAVEL TIME IS UNRELIABLE
- 6. REAL-TIME ARRIVAL INFO IS UNPREDICTABLE
- 7. SERVICE IS NOT FREQUENT ENOUGH
- 8. I HAVE TO MAKE TOO MANY TRANSFERS
- 9. IT IS CONFUSING TO NAVIGATE
- 10. IT DOESN'T GO WHERE I NEED TO GO
- 11. IT DOESN'T FEEL CLEAN
- 12. IT IS TOO CROWDED
- 13. I DON'T FEEL SAFE ON PUBLIC TRANSIT
- 14. SERVICE IS NOT AVAILABLE WHEN I NEED TO TRAVEL
- 15. IT IS DIFFICULT TO MAKE MULTIPLE TRIPS IN A ROW
- 16. OTHER

39. WHAT MAKES IT DIFFICULT FOR YOU TO USE PUBLIC TRANSIT? [RANK 3]

- 1. PUBLIC TRANSIT IS SLOW
- 2. PUBLIC TRANSIT IS EXPENSIVE
- 3. I TRAVEL WITH CHILDREN
- 4. I TRAVEL WITH AN INDIVIDUAL WHO NEEDS ASSISTANCE
- 5. TRAVEL TIME IS UNRELIABLE
- 6. REAL-TIME ARRIVAL INFO IS UNPREDICTABLE
- 7. SERVICE IS NOT FREQUENT ENOUGH
- 8. I HAVE TO MAKE TOO MANY TRANSFERS
- 9. IT IS CONFUSING TO NAVIGATE
- 10. IT DOESN'T GO WHERE I NEED TO GO
- 11. IT DOESN'T FEEL CLEAN
- 12. IT IS TOO CROWDED
- 13. I DON'T FEEL SAFE ON PUBLIC TRANSIT
- 14. SERVICE IS NOT AVAILABLE WHEN I NEED TO TRAVEL
- 15. IT IS DIFFICULT FOR ME TO MAKE MULTIPLE TRIPS IN A ROW
- 16. OTHER

40. WHAT MADE IT DIFFICULT FOR YOU TO USE PUBLIC TRANSIT? [RANK 1]

- 1. PUBLIC TRANSIT IS SLOW
- 2. PUBLIC TRANSIT IS EXPENSIVE
- 3. I TRAVEL WITH CHILDREN
- 4. I TRAVEL WITH AN INDIVIDUAL WHO NEEDS ASSISTANCE
- 5. TRAVEL TIME IS UNRELIABLE
- 6. REAL-TIME ARRIVAL INFO IS UNPREDICTABLE
- 7. SERVICE IS NOT FREQUENT ENOUGH
- 8. I HAVE TO MAKE TOO MANY TRANSFERS
- 9. IT IS CONFUSING TO NAVIGATE
- 10. IT DOESN'T GO WHERE I NEED TO GO
- 11. IT DOESN'T FEEL CLEAN
- 12. IT IS TOO CROWDED
- 13. I DON'T FEEL SAFE ON PUBLIC TRANSIT
- 14. SERVICE IS NOT AVAILABLE WHEN I NEED TO TRAVEL
- 15. IT IS DIFFICULT FOR ME TO MAKE MULTIPLE TRIPS IN A ROW
- 16. OTHER

41. WHAT MADE IT DIFFICULT FOR YOU TO USE PUBLIC TRANSIT? [RANK 2]

- 1. PUBLIC TRANSIT IS SLOW
- 2. PUBLIC TRANSIT IS EXPENSIVE
- 3. I TRAVEL WITH CHILDREN
- 4. I TRAVEL WITH AN INDIVIDUAL WHO NEEDS ASSISTANCE
- 5. TRAVEL TIME IS UNRELIABLE
- 6. REAL-TIME ARRIVAL INFO IS UNPREDICTABLE
- 7. SERVICE IS NOT FREQUENT ENOUGH
- 8. I HAVE TO MAKE TOO MANY TRANSFERS
- 9. IT IS CONFUSING TO NAVIGATE
- 10. IT DOESN'T GO WHERE I NEED TO GO
- 11. IT DOESN'T FEEL CLEAN
- 12. IT IS TOO CROWDED
- 13. I DON'T FEEL SAFE ON PUBLIC TRANSIT
- 14. SERVICE IS NOT AVAILABLE WHEN I NEED TO TRAVEL
- 15. IT IS DIFFICULT FOR ME TO MAKE MULTIPLE TRIPS IN A ROW
- 16. OTHER

42. WHAT MADE IT DIFFICULT FOR YOU TO USE PUBLIC TRANSIT? [RANK 3]

- 1. PUBLIC TRANSIT IS SLOW
- 2. PUBLIC TRANSIT IS EXPENSIVE
- 3. I TRAVEL WITH CHILDREN
- 4. I TRAVEL WITH AN INDIVIDUAL WHO NEEDS ASSISTANCE
- 5. TRAVEL TIME IS UNRELIABLE
- 6. REAL-TIME ARRIVAL INFO IS UNPREDICTABLE
- 7. SERVICE IS NOT FREQUENT ENOUGH
- 8. I HAVE TO MAKE TOO MANY TRANSFERS
- 9. IT IS CONFUSING TO NAVIGATE
- 10. IT DOESN'T GO WHERE I NEED TO GO
- 11. IT DOESN'T FEEL CLEAN
- 12. IT IS TOO CROWDED
- 13. I DON'T FEEL SAFE ON PUBLIC TRANSIT
- 14. SERVICE IS NOT AVAILABLE WHEN I NEED TO TRAVEL
- 15. IT IS DIFFICULT FOR ME TO MAKE MULTIPLE TRIPS IN A ROW
- 16. OTHER

43. WHY DON'T YOU CURRENTLY USE PUBLIC TRANSIT? (MULTIPLE RESPONSE)

- 1. PUBLIC TRANSIT IS SLOW
- 2. PUBLIC TRANSIT IS EXPENSIVE
- 3. I TRAVEL WITH CHILDREN
- 4. I TRAVEL WITH AN INDIVIDUAL WHO NEEDS ASSISTANCE
- 5. TRAVEL TIME IS UNRELIABLE
- 6. REAL-TIME ARRIVAL INFO IS UNPREDICTABLE
- 7. SERVICE IS NOT FREQUENT ENOUGH
- 8. I HAVE TO MAKE TOO MANY TRANSFERS
- 9. IT IS CONFUSING TO NAVIGATE
- 10. IT DOESN'T GO WHERE I NEED TO GO
- 11. IT DOESN'T FEEL CLEAN
- 12. IT IS TOO CROWDED
- 13. I DON'T FEEL SAFE ON PUBLIC TRANSIT
- 14. SERVICE IS NOT AVAILABLE WHEN I NEED TO TRAVEL
- 15. IT IS DIFFICULT FOR ME TO MAKE MULTIPLE TRIPS IN A ROW
- 16. OTHER

44. WHY DON'T YOU CURRENTLY USE PUBLIC TRANSIT [OTHER]

45. DO YOU CURRENTLY HAVE A DRIVER'S LICENSE?

- 1. YES
- 2. NO

46. WHY NOT? (MULTIPLE RESPONSE)

- 1. I PREFER NOT TO OWN A CAR
- 2. DO NOT NEED TO GET CAR INSURANCE
- 3. TRANSIT IS EASIER TO USE
- 4. TRANSIT IS CHEAPER THAN DRIVING
- 5. HAVE FRIENDS/FAMILY WHO WILL GIVE ME A RIDE
- 6. MEDICAL RESTRICTIONS
- 7. EASIER TO WALK/BIKE
- 8. EASIER TO USE UBER/LYFT
- 9. OTHER

47. WHY NOT [OTHER]

48. HOW OFTEN DO YOU HAVE A HOUSEHOLD CAR AVAILABLE FOR YOUR PERSONAL TRANSPORTATION NEEDS?

- 1. ALWAYS
- 2. MOST OF THE TIME
- 3. SOMETIMES
- 4. INFREQUENTLY
- 5. ALMOST NEVER
- 6. NEVER

49. WHO IN THE HOUSEHOLD MOST OFTEN USES THE CAR?

- 1. MYSELF
- 2. SPOUSE/SIGNIFICANT OTHER
- 3. OTHER PERSON IN MY HOUSEHOLD
- 4. EQUALLY USE THE CAR(S)
- 5. MY HOUSEHOLD DOES NOT HAVE A CAR
- 6. OTHER

50. WHO IN HOUSEHOLD MOST OFTEN USES THE CAR [OTHER]

51. HOW MANY CHILDREN ARE IN YOUR HOUSEHOLD?

- 1. NO CHILDREN
- 2. 1 CHILD
- 3. 2 CHILDREN
- 4. 3 CHILDREN
- 5. 4 CHILDREN
- 6. 5 OR MORE CHILDREN

52. HOW MANY?

53. WHO IN YOUR FAMILY IS MOST OFTEN RESPONSIBLE FOR HOUSEHOLD ERRANDS?

- 1. I AM
- 2. SPOUSE/SIGNIFICANT OTHER
- 3. OTHER PERSON IN MY HOUSEHOLD
- 4. CAREGIVER
- 5. I SHARE THESE RESPONSIBILITIES WITH OTHER IN HOUSEHOLD

54. HOW LONG HAVE YOU BEEN RIDING PUBLIC TRANSIT IN LOS ANGELES?

- 1. LESS THAN 1 YEAR
- 2. 1-2 YEARS
- 3. 3-4 YEARS
- 4. 5 YEARS OR MORE

55. HOW LONG DID YOU RIDE PUBLIC TRANSIT IN LOS ANGELES?

- 1. LESS THAN 1 YEAR
- 2. 1-2 YEARS
- 3. 3-4 YEARS
- 4. 5 YEARS OR MORE

56. WHAT IS THE MOST IMPORTANT REASON YOU CURRENTLY USE PUBLIC TRANSIT?

- 1. AVOID TRAFFIC
- 2. TRANSIT IS THE FASTEST OPTION FOR MY TRIP
- 3. DON'T OWN A CAR
- 4. DON'T HAVE A DRIVER'S LICENSE
- 5. TO SAVE MONEY ON GAS AND PARKING
- 6. EMPLOYER OR SCHOOL HELPS ME PAY FOR TRANSIT
- 7. BETTER FOR ENVIRONMENT
- 8. TIME TO REST, WORK, READ, ETC.
- 9. FOR SPECIAL EVENT
- 10. OTHER

57. MOST IMPORTANT REASON CURRENTLY USE PUBLIC TRANSIT [OTHER]

58. WHAT IS THE MOST IMPORTANT REASON YOU USED TO USE PUBLIC TRANSIT?

- 1. AVOID TRAFFIC
- 2. TRANSIT IS THE FASTEST OPTION FOR MY TRIP
- 3. DON'T OWN A CAR
- 4. DON'T HAVE A DRIVER'S LICENSE
- 5. TO SAVE MONEY ON GAS AND PARKING
- 6. EMPLOYER OR SCHOOL HELPS ME PAY FOR TRANSIT
- 7. BETTER FOR ENVIRONMENT
- 8. TIME TO REST, WORK, READ, ETC.
- 9. FOR SPECIAL EVENT
- 10. OTHER

59. MOST IMPORTANT REASON USED PUBLIC TRANSIT [OTHER]

60. WHEN RIDING TRANSIT HOW DO YOU GENERALLY PAY FOR YOUR FARE?

- 1. CASH
- 2. MONEY ON TAP CARD
- 3. DAY PASS
- 4. 7-DAY PASS
- 5. 30-DAY PASS
- 6. EMPLOYER ANNUAL PASS PROGRAM
- 7. REDUCED FARE PASS/PROGRAM

61. WHEN RIDING TRANSIT HOW DID YOU GENERALLY PAY FOR YOUR FARE?

- 1. CASH
- 2. MONEY ON TAP CARD
- 3. DAY PASS
- 4. 7-DAY PASS
- 5. 30-DAY PASS
- 6. EMPLOYER ANNUAL PASS PROGRAM
- 7. REDUCED FARE PASS/PROGRAM

62. DO YOU TRAVEL ON TRANSIT WITH A CHILD (REN)

- 1. YES
- 2. NO

63. DID YOU TRAVEL ON TRANSIT WITH A CHILD (REN) ?

- 1. YES
- 2. NO

64. WHY DO YOU NOT TRAVEL WITH A CHILD(REN) ON TRANSIT?

- 1. TOO DIFFICULT
- 2. TOO EXPENSIVE
- 3. NEED TO CARRY PACKAGES
- 4. PUBLIC TRANSIT MAY NOT BE SAFE
- 5. DON'T HAVE CHILDREN OR OTHER INDIVIDUALS IN MY CARE
- 6. OTHER

65. WHY NOT TRAVEL WITH CHILD(REN) [OTHER]

66. WHY DID YOU NOT TRAVEL WITH A CHILD(REN) ON TRANSIT?

- 1. TOO DIFFICULT
- 2. TOO EXPENSIVE
- 3. NEED TO CARRY PACKAGES
- 4. PUBLIC TRANSIT MAY NOT BE SAFE
- 5. DON'T HAVE CHILDREN OR OTHER INDIVIDUALS IN MY CARE
- 6. OTHER

67. WHY NOT TRAVEL WITH CHILD(REN) [OTHER]

68. DO YOU TRAVEL ON TRANSIT WITH INDIVIDUAL(S) WHO NEED ASSISTANCE?

- 1. YES
- 2. NO

69. DID YOU TRAVEL ON TRANSIT WITH INDIVIDUAL(S) WHO NEED ASSISTANCE?

- 1. YES
- 2. NO

70. WHY DO YOU NOT TRAVEL WITH AN INDIVIDUAL(S) WHO NEED ASSISTANCE ON TRANSIT?
(MULTIPLE RESPONSE)

- 1. TOO DIFFICULT
- 2. TOO EXPENSIVE
- 3. NEED TO CARRY PACKAGES
- 4. PUBLIC TRANSIT MAY NOT BE SAFE
- 5. DON'T HAVE CHILDREN OR OTHER INDIVIDUALS IN MY CARE
- 6. OTHER

71. WHY NOT TRAVEL WITH INDIVIDUAL WHO NEED ASSISTANCE [OTHER]

72. WHY DID YOU NOT TRAVEL WITH AN INDIVIDUAL(S) WHO NEED ASSISTANCE ON TRANSIT? (MULTIPLE RESPONSE)

- 1. TOO DIFFICULT
- 2. TOO EXPENSIVE
- 3. NEED TO CARRY PACKAGES
- 4. PUBLIC TRANSIT MAY NOT BE SAFE
- 5. DON'T HAVE CHILDREN OR OTHER INDIVIDUALS IN MY CARE
- 6. OTHER

73. WHY NOT TRAVEL WITH INDIVIDUAL WHO NEED ASSISTANCE [OTHER]

74. IN A TYPICAL MONTH, HOW MUCH MONEY DO YOU SPEND ON PUBLIC TRANSIT FOR YOURSELF?

75. IN A TYPICAL MONTH, HOW MUCH MONEY DO YOU SPEND ON PUBLIC TRANSIT FOR YOUR CHILD OR OTHER DEPENDENT?

76. HOW MUCH MONEY DID YOU SPEND ON PUBLIC TRANSIT FOR YOURSELF?

77. HOW MUCH MONEY DID YOU SPEND ON PUBLIC TRANSIT FOR CHILDREN OR DEPENDENTS?

78. HOW OFTEN DO YOU CARRY PACKAGES, BAGS, CARTS, AND/OR TRAVEL WITH A STROLLER?

- 1. MOST OF THE TIME
- 2. SOMETIMES
- 3. INFREQUENTLY
- 4. ALMOST NEVER

79. HOW OFTEN DID YOU CARRY PACKAGES, BAGS, CARTS, AND/OR TRAVEL WITH A STROLLER?

- 1. MOST OF THE TIME
- 2. SOMETIMES
- 3. INFREQUENTLY
- 4. ALMOST NEVER

80. ARE THREE MOST IMPORTANT ITEMS THAT MAKE YOU FEEL SAFE WHEN RIDING OR WAITING FOR PUBLIC TRANSIT? (MULTIPLE RESPONSE)

- 1. LIGHTING
- 2. OTHER PEOPLE NEARBY
- 3. OPEN BUSINESSES NEARBY
- 4. EMERGENCY INTERCOM NEARBY
- 5. SECURITY CAMERAS
- 6. TRANSIT EMPLOYEES OR REPS NEARBY
- 7. TRANSIT POLICE NEARBY
- 8. OTHER

81. THREE MOST IMPORTANT ITEMS MAKE YOU FEEL SAFE [OTHER]

82. WERE THREE MOST IMPORTANT ITEMS THAT MAKE YOU FEEL SAFE WHEN RIDING OR WAITING FOR PUBLIC TRANSIT? (MULTIPLE RESPONSE)

- 1. LIGHTING
- 2. OTHER PEOPLE NEARBY
- 3. OPEN BUSINESSES NEARBY
- 4. EMERGENCY INTERCOM NEARBY
- 5. SECURITY CAMERAS
- 6. TRANSIT EMPLOYEES OR REPS NEARBY
- 7. TRANSIT POLICE NEARBY
- 8. OTHER

83. THREE MOST IMPORTANT ITEMS MAKE YOU FEEL SAFE [OTHER]

84. ARE THREE MOST IMPORTANT ITEMS THAT MAKE YOU FEEL SAFE WHEN RIDING OR WAITING FOR PUBLIC TRANSIT? [RANK 1]

- 1. LIGHTING
- 2. OTHER PEOPLE NEARBY
- 3. OPEN BUSINESSES NEARBY
- 4. EMERGENCY INTERCOM NEARBY
- 5. SECURITY CAMERAS
- 6. TRANSIT EMPLOYEES OR REPS NEARBY
- 7. TRANSIT POLICE NEARBY
- 8. OTHER

85. ARE THREE MOST IMPORTANT ITEMS THAT MAKE YOU FEEL SAFE WHEN RIDING OR WAITING FOR PUBLIC TRANSIT? [RANK 2]

- 1. LIGHTING
- 2. OTHER PEOPLE NEARBY
- 3. OPEN BUSINESSES NEARBY
- 4. EMERGENCY INTERCOM NEARBY
- 5. SECURITY CAMERAS
- 6. TRANSIT EMPLOYEES OR REPS NEARBY
- 7. TRANSIT POLICE NEARBY
- 8. OTHER

86. ARE THREE MOST IMPORTANT ITEMS THAT MAKE YOU FEEL SAFE WHEN RIDING OR WAITING FOR PUBLIC TRANSIT? [RANK 3]

- 1. LIGHTING
- 2. OTHER PEOPLE NEARBY
- 3. OPEN BUSINESSES NEARBY
- 4. EMERGENCY INTERCOM NEARBY
- 5. SECURITY CAMERAS
- 6. TRANSIT EMPLOYEES OR REPS NEARBY
- 7. TRANSIT POLICE NEARBY
- 8. OTHER

87. WERE THREE MOST IMPORTANT ITEMS THAT MAKE YOU FEEL SAFE WHEN RIDING OR WAITING FOR PUBLIC TRANSIT? [RANK 1]

- 1. LIGHTING
- 2. OTHER PEOPLE NEARBY
- 3. OPEN BUSINESSES NEARBY
- 4. EMERGENCY INTERCOM NEARBY
- 5. SECURITY CAMERAS
- 6. TRANSIT EMPLOYEES OR REPS NEARBY
- 7. TRANSIT POLICE NEARBY
- 8. OTHER

88. WERE THREE MOST IMPORTANT ITEMS THAT MAKE YOU FEEL SAFE WHEN RIDING OR WAITING FOR PUBLIC TRANSIT? [RANK 2]

- 1. LIGHTING
- 2. OTHER PEOPLE NEARBY
- 3. OPEN BUSINESSES NEARBY
- 4. EMERGENCY INTERCOM NEARBY
- 5. SECURITY CAMERAS
- 6. TRANSIT EMPLOYEES OR REPS NEARBY
- 7. TRANSIT POLICE NEARBY
- 8. OTHER

89. WERE THREE MOST IMPORTANT ITEMS THAT MAKE YOU FEEL SAFE WHEN RIDING OR WAITING FOR PUBLIC TRANSIT? [RANK 3]

- 1. LIGHTING
- 2. OTHER PEOPLE NEARBY
- 3. OPEN BUSINESSES NEARBY
- 4. EMERGENCY INTERCOM NEARBY
- 5. SECURITY CAMERAS
- 6. TRANSIT EMPLOYEES OR REPS NEARBY
- 7. TRANSIT POLICE NEARBY
- 8. OTHER

90. POLICE OFFICERS YOU SEE ON TRANSIT VEHICLES, ARE THERE...?

- 1. FAR TOO FEW OFFICERS
- 2. TOO FEW OFFICERS
- 3. THE RIGHT AMOUNT
- 4. TOO MANY OFFICERS
- 5. FAR TOO MANY OFFICERS

91. POLICE OFFICERS YOU SAW ON TRANSIT VEHICLES, WERE THERE...?

- 1. FAR TOO FEW OFFICERS
- 2. TOO FEW OFFICERS
- 3. THE RIGHT AMOUNT
- 4. TOO MANY OFFICERS
- 5. FAR TOO MANY OFFICERS

92. POLICE OFFICERS YOU SEE AT PUBLIC TRANSIT STOPS/STATIONS, ARE THERE...?

- 1. FAR TOO FEW OFFICERS
- 2. TOO FEW OFFICERS
- 3. THE RIGHT AMOUNT
- 4. TOO MANY OFFICERS
- 5. FAR TOO MANY OFFICERS

93. POLICE OFFICERS YOU SAW AT PUBLIC TRANSIT STOPS/STATIONS, WERE THERE...?

- 1. FAR TOO FEW OFFICERS
- 2. TOO FEW OFFICERS
- 3. THE RIGHT AMOUNT
- 4. TOO MANY OFFICERS
- 5. FAR TOO MANY OFFICERS

***NOTE: ALL SERVICE AGREEMENT QUESTIONS BELOW IS ASKED TO CURRENT AND PREVIOUS RIDERS**

94. SERVICE AGREEMENT: OTHER RIDERS ARE COURTEOUS

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

95. SERVICE AGREEMENT: PUBLIC TRANSIT IS PHYSICALLY COMFORTABLE FOR ME

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

96. SERVICE AGREEMENT: DURING THE DAY, I FEEL SAFE WHILE RIDING PUBLIC TRANSIT

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

97. SERVICE AGREEMENT: DURING THE DAY, I FEEL SAFE WHILE WAITING FOR PUBLIC TRANSIT

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

98. SERVICE AGREEMENT: DURING THE DAY, I FEEL SAFE WHILE TRAVELING TO THE STOP/STATION

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

99. SERVICE AGREEMENT: AFTER DARK, I FEEL SAFE WHILE RIDING PUBLIC TRANSIT

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

100. SERVICE AGREEMENT: AFTER DARK, I FEEL SAFE WHILE WAITING FOR PUBLIC TRANSIT

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

101. SERVICE AGREEMENT: AFTER DARK, I FEEL SAFE WHILE TRAVELING TO STOP/STATION

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

102. SERVICE AGREEMENT: PUBLIC TRANSIT OPERATORS ARE GENERALLY COURTEOUS AND HELPFUL

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

103. SERVICE AGREEMENT: PUBLIC TRANSIT OPERATORS GENERALLY DRIVE SAFELY AND SMOOTHLY

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

104. SERVICE AGREEMENT: PUBLIC TRANSIT OPERATORS RESPOND QUICKLY TO INCIDENTS ON BOARD

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

105. SERVICE AGREEMENT: POLICE OR TRANSIT SECURITY RESPOND QUICKLY TO INCIDENTS ON BOARD

OR STOPS/STATIONS

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

106. SERVICE AGREEMENT: I HAVE SPACE FOR ITEMS I CARRY ON THE BUS

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

107. SERVICE AGREEMENT: RIDING ON THE BUS WITH PACKAGES AND STROLLERS IS EASY

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

108. SERVICE AGREEMENT: RIDING ON THE BUS WITH CHILDREN IS EASY

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

109. SERVICE AGREEMENT: I HAVE SPACE FOR ITEMS I CARRY ON THE TRAIN

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

110. SERVICE AGREEMENT: RIDING ON THE TRAIN WITH PACKAGES AND STROLLERS IS EASY

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

111. SERVICE AGREEMENT: RIDING ON THE TRAIN WITH CHILDREN IS EASY

- 1. STRONGLY DISAGREE
- 2. DISAGREE
- 3. NEUTRAL
- 4. AGREE
- 5. STRONGLY AGREE
- 6. N/A

112. ADDITIONAL COMMENTS

113. HAVE YOU EVER USED UBER/LYFT OR OTHER RIDE HAILING SERVICES?

- 1. YES
- 2. NO

114. HOW HAS USE OF PUBLIC TRANSIT CHANGED DUE TO UBER/LYFT?

- 1. INCREASED
- 2. STAYED THE SAME
- 3. DECREASED

115. HOW DID YOU USE OF PUBLIC TRANSIT CHANGE DUE TO UBER/LYFT?

- 1. INCREASED
- 2. STAYED THE SAME
- 3. DECREASED

116. HOW DO YOU USE RIDE HAILING SERVICES IN RELATION TO PUBLIC TRANSIT?

- 1. TO REACH A PUBLIC TRANSIT STOP/STATION
- 2. TO REPLACE A PUBLIC TRANSIT SERVICE
- 3. FOR TRIPS THAT PUBLIC TRANSIT DOESN'T SERVE

117. HOW DID YOU USE RIDE HAILING SERVICES IN RELATION TO PUBLIC TRANSIT?

- 1. TO REACH A PUBLIC TRANSIT STOP/STATION
- 2. TO REPLACE A PUBLIC TRANSIT SERVICE
- 3. FOR TRIPS THAT PUBLIC TRANSIT DOESN'T SERVE

118. ARE TOP TWO REASONS YOU DECIDE TO USE UBER/LYFT INSTEAD OF PUBLIC TRANSIT?

- 1. FASTER THAN USING PUBLIC TRANSIT
- 2. PUBLIC TRANSIT DOESN'T RUN EARLY ENOUGH
- 3. PUBLIC TRANSIT DOESN'T RUN LATE ENOUGH
- 4. SAFER TO USE THAN PUBLIC TRANSIT DURING THE DAY
- 5. SAFER TO USE THAN PUBLIC TRANSIT AT NIGHT
- 6. EASIER TO USE THAN RIDING PUBLIC TRANSIT
- 7. BECAUSE I MISSED MY BUS/TRAIN
- 8. BECAUSE RUNNING LATE AND PUBLIC TRANSIT WON'T GET ME TO DESTINATION ON TIME
- 9. OTHER

119. TOP TWO REASONS USE UBER/LYFT INSTEAD OF PUBLIC TRANSIT [OTHER]

120. WERE TOP TWO REASONS YOU DECIDED TO USE UBER/LYFT INSTEAD OF PUBLIC TRANSIT? (MULTIPLE RESPONSE)

- 1. FASTER THAN USING PUBLIC TRANSIT
- 2. PUBLIC TRANSIT DOESN'T RUN EARLY ENOUGH
- 3. PUBLIC TRANSIT DOESN'T RUN LATE ENOUGH
- 4. SAFER TO USE THAN PUBLIC TRANSIT DURING THE DAY
- 5. SAFER TO USE THAN PUBLIC TRANSIT AT NIGHT
- 6. EASIER TO USE THAN RIDING PUBLIC TRANSIT
- 7. BECAUSE I MISSED MY BUS/TRAIN
- 8. BECAUSE RUNNING LATE AND PUBLIC TRANSIT WON'T GET ME TO DESTINATION ON TIME
- 9. OTHER

121. TOP TWO REASONS USE UBER/LYFT INSTEAD OF PUBLIC TRANSIT [OTHER]

122. IN A TYPICAL MONTH HOW MUCH DO YOU SPEND ON UBER/LYFT/TAXI?

123. WHAT DID YOU DO BEFORE UBER/LYFT WERE AVAILABLE? (MULTIPLE RESPONSE)

- 1. TOOK A TAXI
- 2. TOOK TRANSIT
- 3. WALKED OR BIKED
- 4. ASKED FOR A RIDE FROM A FRIEND/FAMILY MEMBER
- 5. DID NOT MAKE THE TRIP

124. EMPLOYMENT STATUS

- 1. FULL-TIME
- 2. PART-TIME
- 3. FULL-TIME STUDENT AND WORKING
- 4. FULL-TIME STUDENT NOT WORKING
- 5. UNEMPLOYED (SEEKING EMPLOYMENT)
- 6. UNEMPLOYED (NOT SEEKING EMPLOYMENT)
- 7. STAY AT HOME PARENT OR FULL-TIME CAREGIVER

125. WHICH BEST DESCRIBERS HOUSEHOLD?

- 1. NO CHILDREN
- 2. SINGLE-PARENT HOUSEHOLD WITH OTHER ADULTS
- 3. SINGLE-PARENT HOUSEHOLD WITH NO OTHER ADULTS
- 4. TWO-PARENT HOUSEHOLD WITH OTHER ADULTS
- 5. TWO-PARENT HOUSEHOLD WITH NO OTHER ADULTS

126. DISABILITY

- 1. YES
- 2. NO

127. ETHNICITY

- 1. AFRICAN AMERICAN/BLACK
- 2. HISPANIC, LATINX, OR SPANISH ORIGIN
- 3. ASIAN
- 4. NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER
- 5. AMERICAN INDIAN OR ALASKA NATIVE
- 6. CAUCASIAN/WHITE
- 7. OTHER

128. OTHER

129. HOUSEHOLD INCOME

- 1. UNDER \$10,000
- 2. \$10,000 - \$24,999
- 3. \$25,000 - \$34,999
- 4. \$35,000 - \$49,999
- 5. \$50,000 - \$74,999
- 6. \$75,000 - \$99,999
- 7. \$100,000 - \$149,999
- 8. \$150,000 OR MORE

130. DATE

131. SOURCE

- 1. SAMPLE
- 2. METRO

132. COUNTY

- 1. LA
- 2. OC
- 3. SB
- 4. RIVERSIDE
- 5. OTHER

133. AGE

134. AGE GROUP

- 1. 18-29
- 2. 30-44
- 3. 45-59
- 4. 60+

135. INCOME (RE)

- 1. LESS THAN \$50K
- 2. \$50K OR MORE
