



Board Report

File #: 2016-0265, **File Type:** Informational Report

Agenda Number: 25

**SYSTEM SAFETY, SECURITY AND OPERATIONS COMMITTEE
APRIL 14, 2016**

SUBJECT: MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE **monthly update on Transit Policing performance.**

ISSUE

On September 4, 2014, the board requested that staff provide a monthly update on transit policing performance to Systems Safety and Operations Committee. Specifically, the board requested monthly updates on criminal activity, fare enforcement, response time, deployment and perception of safety.

DISCUSSION

In February 2016, staff continues to be proactive in working with Operations, Los Angeles County Sheriff's Department (LASD), and Communications in addressing perception of safety, criminal activity, fare enforcement, response time, and deployment.

In the new law enforcement services contract, staff is including key performance indicators as tools to track performance.

Below are the key highlights for February 2016:

Actions to Improve the Ridership Experience

- Staff is working with Communications to develop a marketing campaign for safety and security. Marketing materials have been distributed to the system and continue to circulate. Concurrently, staff is working on the Sexual Harassment Awareness campaign and is partnering with Communications and Peace Over Violence.
- Staff is continuing to increase presence on the system using new technologies and redeployment of personnel.

- High Visibility
 - Transit Security Officers (TSO) and Los Angeles County Sheriffs have been engaging and interacting with patrons and operators to increase presence and increase the perception of safety on the Metro system.
 - TSO Bus Boarding Activity: The total number of TSO Bus Boardings for the month of February 2016 is 1,598. The total number of fare checks is 12,525.
 - LASD Bus Riding Team (BRT): The total number of BRT Bus Rides for the months of February 2016 is 1,095. The total number of fare checks is 44,219.

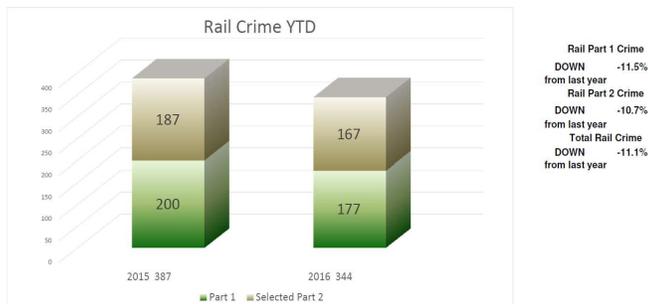
New Key Performance Indicators

As part of the new Law Enforcement Services Contract, the following additional key performance indicators listed below will be used for contract monitoring and compliance:

- Number of foot and vehicle patrols of bus stops, transit centers, train platforms/plazas/stations
- Ratio of staffing levels and vacant assignments
- Ratio of proactive versus dispatched activity
- Number of train boarding's
- Number of grade crossing enforcement operations

Criminal Activity:

FEBRUARY 2016





Bus Operator Assaults:

- From January to February 2016, there were 17 operator assaults. Of the 17 total operator assaults, 35% of the total assaults have had a suspect taken into custody. The majority of bus operator assaults are fare related followed by no reason.
- Comparing January-February 2015 to January-February 2016, Operator Assaults have decreased 29%.
- Of the 17 total operator assaults from January to February 2016, there were 17 non-aggravated assaults. The method of assault was as follows: 7 used hands, 7 used spit, 2 threw cold liquid, and 1 threw an object.
- Attachment B contains the matrix for the suspects who have assaulted Bus Operators that LASD has been tracking.
- From January to February 2016, there were 103,847,337 bus boardings and 17 total operator assaults, equating to 1 bus operator assault per 6.1 million boardings.

Operator Safety:

- The Metro Communications team is rolling out a new marketing campaign targeted at reducing Bus Operator assaults. The campaign features photographs of Metro bus operators and their children and grandchildren, and the accompanying messages are emotional, first-person pleas from these children to respect and protect our operators and their families.
- The sustained campaign will be featured on all Metro buses and outdoor ads, at Metro bus

divisions, and on metro.net and all Metro’s social media channels. Car cards are currently being posted in trains and on buses.

Significant Activities

- Staff has created a Metro Task Force to reduce the adverse impact of homelessness on the Metro Transit System. The goal of the task force is to develop a holistic, strategic approach combining policy, design features, enforcement, and providing services. Attachment C is a presentation detailing the actions of this task force.
- On 1/11/2016, on a Metro bus, 3 adult male suspects and 1 male juvenile suspect, began physically harassing an elderly male. The elderly man defended himself and was brutally beaten by all 4 of the suspects, who exited the bus prior to the arrival of LASD TPD Deputies. TPD Detectives and Crime Impact Team #1 deputies used bus video to identify the suspect and track them down. On 02/23/2016 the last suspect was taken into custody. All suspects have been charged with assault with a deadly weapon by the LA County District Attorney and the investigation is ongoing.

Fare Enforcement:

- In February 2016, law enforcement performed 765,428 fare checks on the rails and Orange Line. In comparison, law enforcement performed 535,295 fare checks on the rails and Orange Line in February 2015. Based on the monthly targets, in February 2016 law enforcement had a 9% saturation rate.

FEBRUARY	2015			2016			MONTHLY TARGET
	FARES CHECKED	TARGET ATTAINED	RIDERSHIP	FARES CHECKED	TARGET ATTAINED	RIDERSHIP	
	Red/Purple	196,106	89%	4,041,267	238,034	108%	
Blue	69,597	33%	2,205,297	167,834	79%	1,931,369	212,000
Green	91,835	68%	1,032,823	120,231	88%	930,041	136,000
Gold	89,324	77%	1,197,832	114,211	98%	1,223,831	116,000
Expo	38,800	43%	827,887	54,383	60%	795,970	90,000
Orange	42,692	46%	680,855	68,642	75%	678,491	92,000
Bus	6,941		-	2,093			
Total	535,295			765,428			
SATURATION RATE	7%			9%			

Response Time:

- In February 2016, the average response time for “Calls for Service” (Emergency, Priority and Routine) for all rail lines and buses was 16.9 minutes.
- LASD currently complies with Metro’s Performance Metrics requirement of average of 30 minutes for calls for service. The response time for emergency calls was 7.2 minutes for February 2016.

ATTACHMENTS

Attachment A - Transit Policing Division Report February 2016

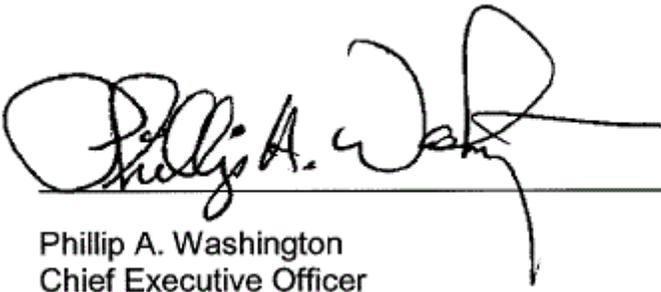
Attachment B - Matrix of Bus Operator Assault Suspects

Attachment C - Presentation on Reducing the Adverse Impact of Homelessness on the Metro Transit System

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Phillip A. Washington
Chief Executive Officer

*LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
TRANSIT POLICING DIVISION
RONENE M. ANDA, CHIEF*



**MTA
MONTHLY REPORT
February 2016**

Prepared by the Crime Analysis Unit



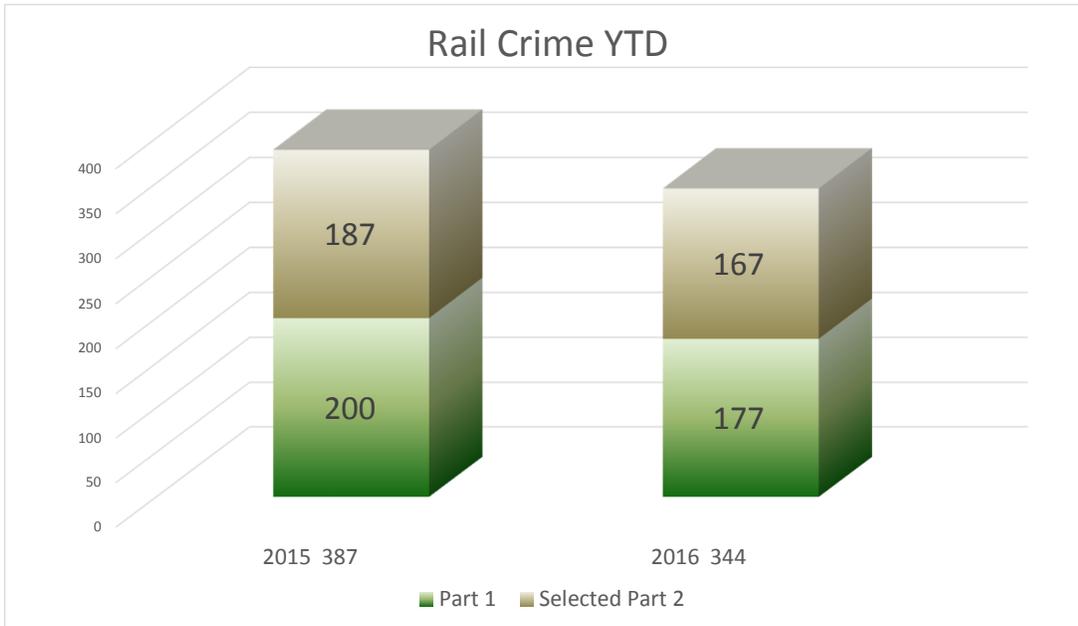
*LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
TRANSIT POLICING DIVISION
RONENE M. ANDA, CHIEF*

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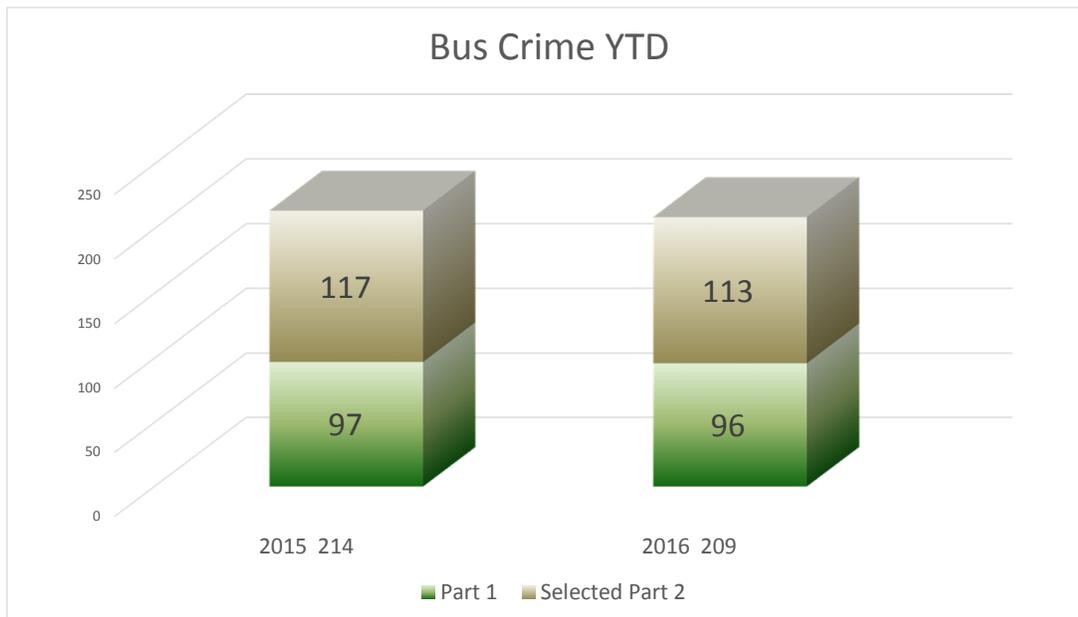
TRANSIT POLICING DIVISION - 2016



Rail Part 1 Crime
DOWN -11.5%
from last year

Rail Part 2 Crime
DOWN -10.7%
from last year

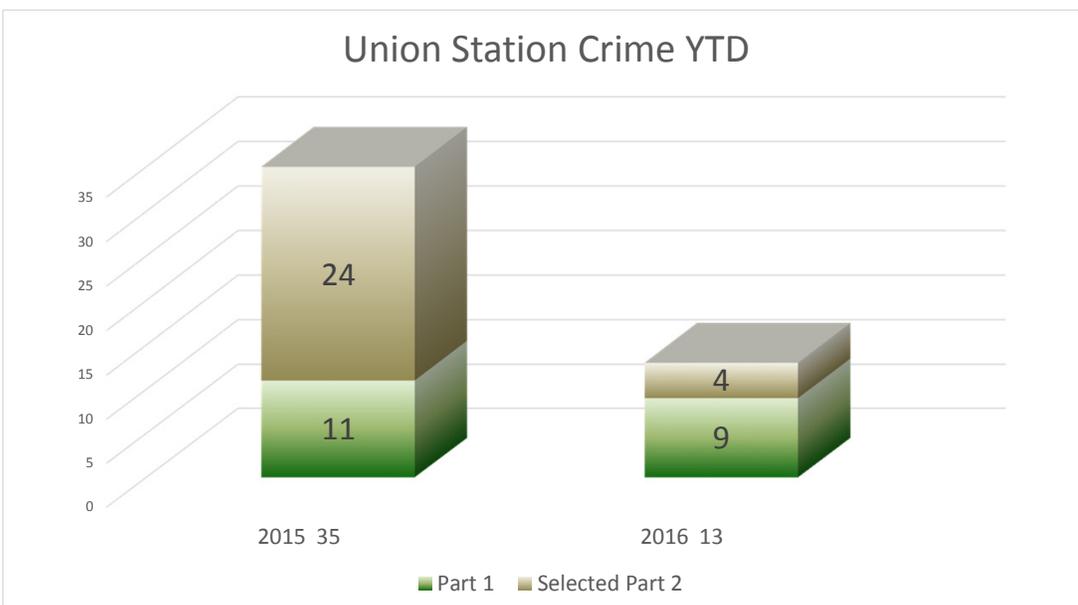
Total Rail Crime
DOWN -11.1%
from last year



Bus Part 1 Crime
UP -1.0%
from last year

Bus Part 2 Crime
DOWN -3.4%
from last year

Total Bus Crime
DOWN -2.3%
from last year



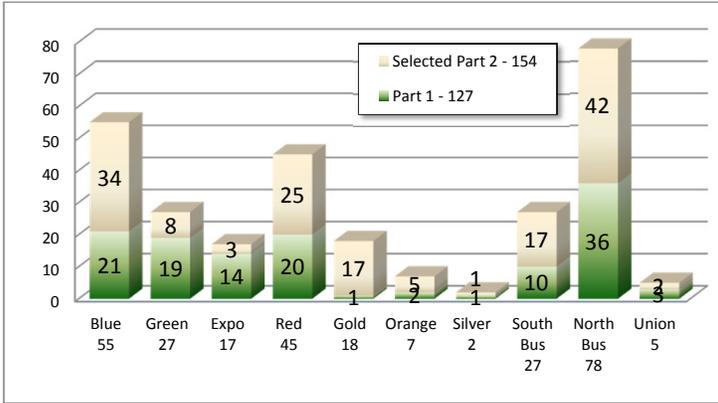
Union Station Part 1 Crime
DOWN -18.2%
from last year

Union Station Part 2 Crime
DOWN -83.3%
from last year

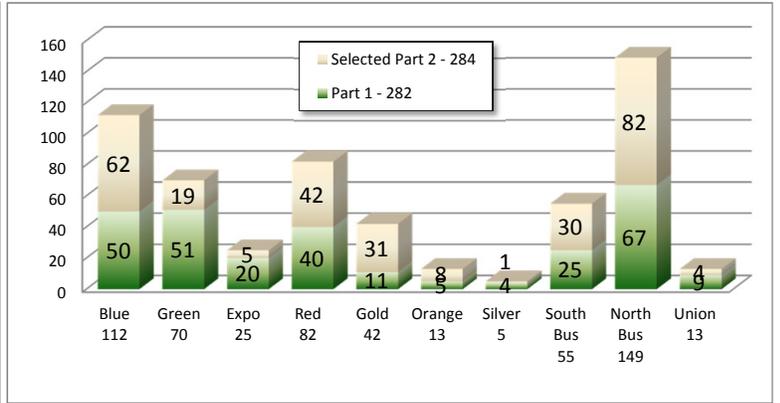
Total Union Station Crime
DOWN -62.9%
from last year

TRANSIT POLICING DIVISION - 2016

Feb Crimes - 281



YTD Crimes - 566

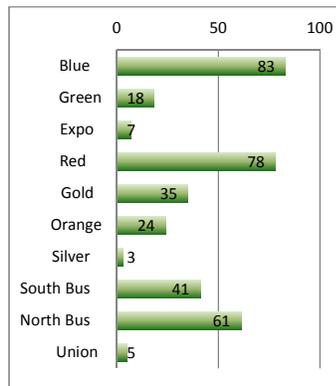


Part 1 Crimes per 1,000,000 Riders

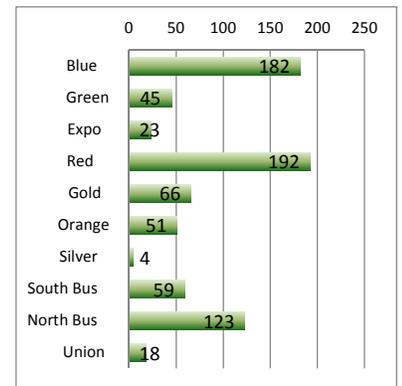
	2016 Jan - Feb	2015 Jan - Feb	2014 Jan - Feb	2013 Jan - Feb
Blue	12.8 ↓	15.9	12.8	14.4
Green	27.1 ↑	19.3	27.2	24.7
Expo	12.5 ↓	16.4	12.8	15.2
Red	5.4 ↑	4.4	3.9	5.3
Gold	4.5 ↓	13.1	5.9	7.1
Orange	3.9 ↑	3.6	4.3	4.8
Silver	5.1 ↑	0.0	1.4	0.0
Bus	1.9 ↑	1.8	1.5	1.2

Arrow indicates an increase or decrease from last year.

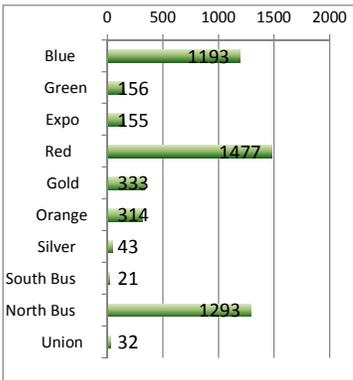
Feb Arrests - 355



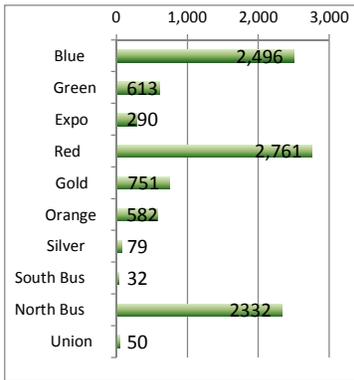
YTD Arrests - 763



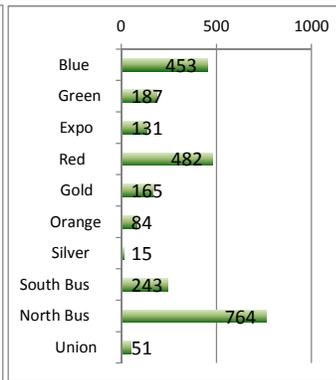
Feb Citations - 5017



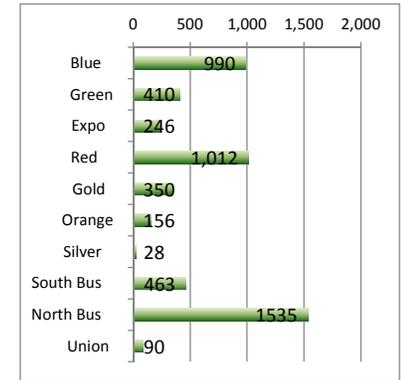
YTD Citations - 9986



Feb Calls For Service - 2575



YTD Calls For Service - 5280



SATURATION RATE

February	BLUE	GREEN	EXPO	RED	GOLD	ORG	TOTAL
Ridership	1,931,369	930,041	795,970	3,671,434	1,223,831	678,491	9,231,136
Contacts	167,837	120,234	54,383	238,034	114,211	68,642	763,341
%Passengers Inspected	8.69%	12.93%	6.83%	6.48%	9.33%	10.12%	8.27%
Boardings	0	0	0	0	0	0	0
Rides	0	0	0	0	0	0	0
Fare Warnings	0	0	0	0	0	0	0

YTD	BLUE	GREEN	EXPO	RED	GOLD	ORG	TOTAL
YTD Ridership	3,913,008	1,880,403	1,604,734	7,441,443	2,460,840	1,272,533	18,572,961
YTD Contacts*	314,987	234,676	105,786	452,918	239,650	135,991	1,484,008
%Passengers Inspected	8.05%	12.48%	6.59%	6.09%	9.74%	10.69%	7.99%
Boardings	0	0	0	0	0	0	0
Rides	0	0	0	0	0	0	0
Fare Warnings	0	0	0	0	0	0	0

* Contacts are calculated by adding MPV checks and citations.

System-Wide Highlights

Part 1 Crimes have decreased by 8% from Jan - Feb 2016 compared to Jan - Feb 2015.

The Blue, Expo, and Gold Lines had a decrease in part 1 crimes per 1,000,000 riders, while the other lines had an increase.

Overall, buses had an increase in part 1 crimes per 1,000,000 riders from the same period last year.

*Part 1 Crimes by Month - Rail

Blue Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	13	6	0	0	0	0	0	0	0	0	0	0	19
Agg Assault	2	5	0	0	0	0	0	0	0	0	0	0	7
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	7	3	0	0	0	0	0	0	0	0	0	0	10
Petty Theft	3	4	0	0	0	0	0	0	0	0	0	0	7
GTA	1	0	0	0	0	0	0	0	0	0	0	0	1
BTFV	3	3	0	0	0	0	0	0	0	0	0	0	6
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	29	21	0	0	0	0	0	0	0	0	0	0	50

Green Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	1	0	0	0	0	0	0	0	0	0	0	0	1
Robbery	8	3	0	0	0	0	0	0	0	0	0	0	11
Agg Assault	6	1	0	0	0	0	0	0	0	0	0	0	7
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	9	1	0	0	0	0	0	0	0	0	0	0	10
Petty Theft	1	7	0	0	0	0	0	0	0	0	0	0	8
GTA	4	5	0	0	0	0	0	0	0	0	0	0	9
BTFV	2	2	0	0	0	0	0	0	0	0	0	0	4
Arson	1	0	0	0	0	0	0	0	0	0	0	0	1
Total	32	19	0	0	0	0	0	0	0	0	0	0	51

Expo Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	0	6	0	0	0	0	0	0	0	0	0	0	6
Agg Assault	0	2	0	0	0	0	0	0	0	0	0	0	2
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	4	6	0	0	0	0	0	0	0	0	0	0	10
Petty Theft	2	0	0	0	0	0	0	0	0	0	0	0	2
GTA	0	0	0	0	0	0	0	0	0	0	0	0	0
BTFV	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	6	14	0	0	0	0	0	0	0	0	0	0	20

Red Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	1	0	0	0	0	0	0	0	0	0	0	0	1
Robbery	6	4	0	0	0	0	0	0	0	0	0	0	10
Agg Assault	4	8	0	0	0	0	0	0	0	0	0	0	12
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	2	3	0	0	0	0	0	0	0	0	0	0	5
Petty Theft	6	5	0	0	0	0	0	0	0	0	0	0	11
GTA	1	0	0	0	0	0	0	0	0	0	0	0	1
BTFV	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	20	20	0	0	0	0	0	0	0	0	0	0	40

Gold Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	1	1	0	0	0	0	0	0	0	0	0	0	2
Agg Assault	2	0	0	0	0	0	0	0	0	0	0	0	2
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	1	0	0	0	0	0	0	0	0	0	0	0	1
Petty Theft	1	0	0	0	0	0	0	0	0	0	0	0	1
GTA	0	0	0	0	0	0	0	0	0	0	0	0	0
BTFV	5	0	0	0	0	0	0	0	0	0	0	0	5
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	10	1	0	0	0	0	0	0	0	0	0	0	11

* Part 1 Crimes are calculated in accordance with the FBI Uniform Crime Report standards.
 Homicides, Rapes, and Aggravated Assaults are counted by the number of victims.

Part 1 Crimes by Month - Bus

Orange Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	1	0	0	0	0	0	0	0	0	0	0	0	1
Agg Assault	0	0	0	0	0	0	0	0	0	0	0	0	0
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	1	0	0	0	0	0	0	0	0	0	0	0	1
Petty Theft	1	2	0	0	0	0	0	0	0	0	0	0	3
GTA	0	0	0	0	0	0	0	0	0	0	0	0	0
BTFV	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	3	2	0	0	0	0	0	0	0	0	0	0	5

Silver Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	2	1	0	0	0	0	0	0	0	0	0	0	3
Agg Assault	1	0	0	0	0	0	0	0	0	0	0	0	1
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	0	0	0	0	0	0	0	0	0	0	0	0	0
Petty Theft	0	0	0	0	0	0	0	0	0	0	0	0	0
GTA	0	0	0	0	0	0	0	0	0	0	0	0	0
BTFV	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	3	1	0	0	0	0	0	0	0	0	0	0	4

South Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	3	4	0	0	0	0	0	0	0	0	0	0	7
Agg Assault	2	3	0	0	0	0	0	0	0	0	0	0	5
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	1	2	0	0	0	0	0	0	0	0	0	0	3
Petty Theft	6	0	0	0	0	0	0	0	0	0	0	0	6
GTA	2	0	0	0	0	0	0	0	0	0	0	0	2
BTFV	1	1	0	0	0	0	0	0	0	0	0	0	2
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	15	10	0	0	0	0	0	0	0	0	0	0	25

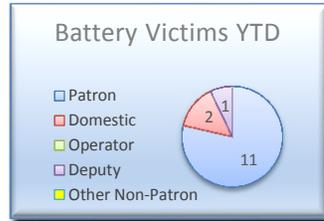
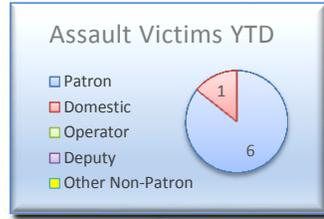
North Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	6	5	0	0	0	0	0	0	0	0	0	0	11
Agg Assault	6	7	0	0	0	0	0	0	0	0	0	0	13
Agg Assault on Op	0	1	0	0	0	0	0	0	0	0	0	0	1
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	14	9	0	0	0	0	0	0	0	0	0	0	23
Petty Theft	5	11	0	0	0	0	0	0	0	0	0	0	16
GTA	0	2	0	0	0	0	0	0	0	0	0	0	2
BTFV	0	1	0	0	0	0	0	0	0	0	0	0	1
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	31	36	0	0	0	0	0	0	0	0	0	0	67

Union Station	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	1	0	0	0	0	0	0	0	0	0	0	1
Robbery	0	0	0	0	0	0	0	0	0	0	0	0	0
Agg Assault	1	0	0	0	0	0	0	0	0	0	0	0	1
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	2	1	0	0	0	0	0	0	0	0	0	0	3
Grand Theft	0	0	0	0	0	0	0	0	0	0	0	0	0
Petty Theft	3	1	0	0	0	0	0	0	0	0	0	0	4
GTA	0	0	0	0	0	0	0	0	0	0	0	0	0
BTFV	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	6	3	0	0	0	0	0	0	0	0	0	0	9

Total	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	2	1	0	0	0	0	0	0	0	0	0	0	3
Robbery	40	30	0	0	0	0	0	0	0	0	0	0	70
Agg Assault	24	26	0	0	0	0	0	0	0	0	0	0	50
Agg Assault on Op	0	1	0	0	0	0	0	0	0	0	0	0	1
Burglary	2	1	0	0	0	0	0	0	0	0	0	0	3
Grand Theft	39	24	0	0	0	0	0	0	0	0	0	0	63
Petty Theft	28	30	0	0	0	0	0	0	0	0	0	0	58
GTA	8	7	0	0	0	0	0	0	0	0	0	0	15
BTFV	11	7	0	0	0	0	0	0	0	0	0	0	18
Arson	1	0	0	0	0	0	0	0	0	0	0	0	1
Total	155	127	0	0	0	0	0	0	0	0	0	0	282

BLUE LINE

REPORTED CRIME		
PART 1 CRIMES	Feb	YTD
Homicide	0	0
Rape	0	0
Robbery	6	19
Agg Assault	5	7
Agg Assault on Op	0	0
Burglary	0	0
Grand Theft	3	10
Petty Theft	4	7
Motor Vehicle Theft	0	1
Burg/Theft From Vehicle	3	6
Arson	0	0
SUB-TOTAL	21	50
Selected Part 2 Crimes		
Battery	9	14
Battery Rail Operator	0	0
Sex Offenses	1	3
Weapons	4	6
Narcotics	4	10
Trespassing	11	19
Vandalism	5	10
SUB-TOTAL	34	62
TOTAL	55	112



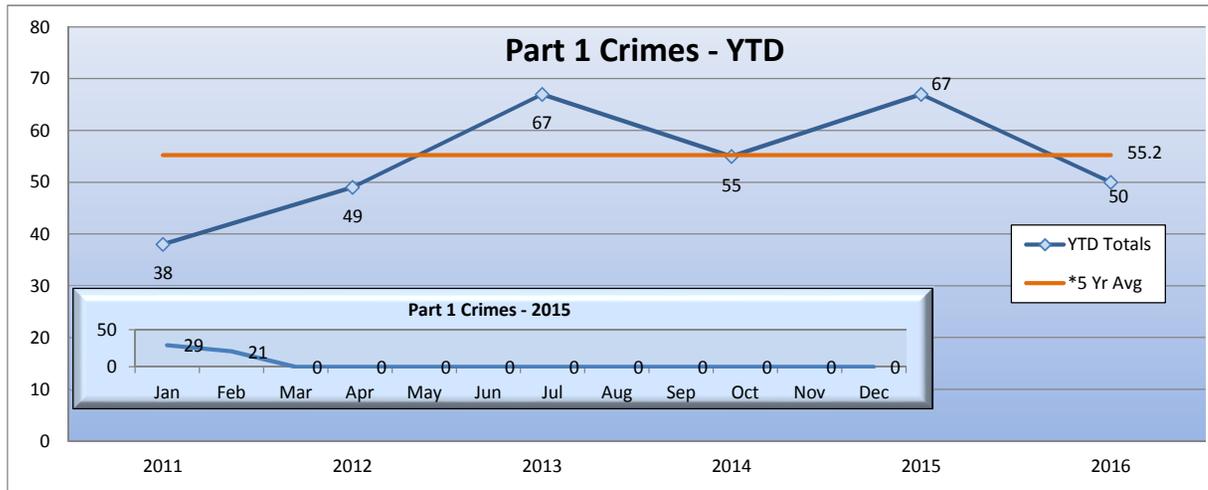
Part 1 Crimes per Station		
Station	Feb	YTD
7th/Metro	1	2
Pico	0	0
Grand	0	0
San Pedro	1	1
Washington	0	0
Vernon	0	1
Slauson	1	2
Florence	0	2
Firestone	5	7
103rd St	0	3
Willowbrook	0	0
Compton	2	6
Artesia	1	2
Del Amo	7	12
Wardlow	0	2
Willow	0	3
PCH	0	2
Anaheim	0	1
5th St	1	1
1st St	0	0
Transit Mall	2	2
Pacific	0	1
Rail Yard	0	0
Total	21	50

ARRESTS		
Type	Feb	YTD
Felony	23	50
Misdemeanor	60	132
TOTAL	83	182

CITATIONS		
Type	Feb	YTD
Fare Evasion Citations	828	1,759
Other Citations	196	394
Vehicle Code Citations	169	343
TOTAL	1,193	2,496

CALLS FOR SERVICE				
TYPE	Feb		YTD	
	Total	Avg	Total	Avg
Emergency	44	7.2	78	6.7
Priority	236	12.8	516	13.4
Routine	173	19.6	396	20.9
Total	453	14.9	990	15.9

FARE ENFORCEMENT		
	Feb	YTD
Ridership	1,931,369	3,913,008
Contacts	167,837	314,987
% of Patrons Inspected	8.69	8.05
Boardings	0	0
Ride	0	0
Fare Warning	0	0



Blue Line Highlights

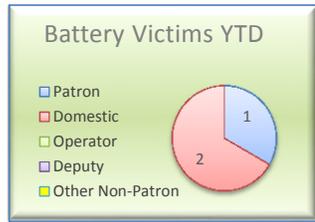
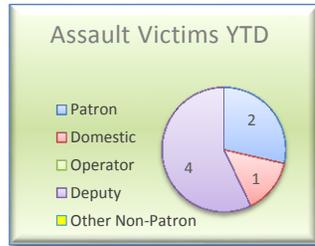
The Blue Line had 17 less part 1 crimes, which is a 25% decrease from the same period last year.

Part 1 crimes per 1,000,000 riders were down from the same period last year.

*5 yr average is based on the average of part 1 crimes from 2011 - 2015.

GREEN LINE

REPORTED CRIME		
PART 1 CRIMES	Feb	YTD
Homicide	0	0
Rape	0	1
Robbery	3	11
Agg Assault	1	7
Agg Assault on Op	0	0
Burglary	0	0
Grand Theft	1	10
Petty Theft	7	8
Motor Vehicle Theft	5	9
Burg/Theft From Vehicle	2	4
Arson	0	1
SUB-TOTAL	19	51
Selected Part 2 Crimes		
Battery	0	3
Battery Rail Operator	0	0
Sex Offenses	0	0
Weapons	0	1
Narcotics	1	3
Trespassing	2	2
Vandalism	5	10
SUB-TOTAL	8	19
TOTAL	27	70



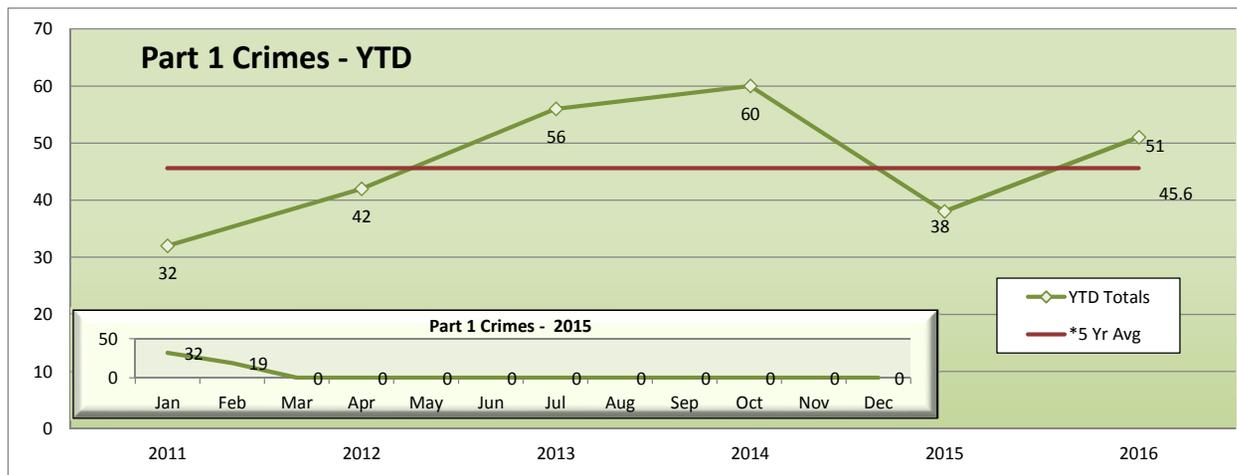
Part 1 Crimes per Station		
Station	Feb	YTD
Redondo Beach	1	1
Douglas	0	0
El Segundo	2	2
Mariposa	0	0
Aviation	1	1
Hawthorne	0	1
Crenshaw	0	4
Vermont	1	8
Harbor	3	8
Avalon	1	2
Willowbrook	3	4
Long Beach	6	12
Lakewood	0	3
Norwalk	1	5
Total	19	51

ARRESTS		
Type	Feb	YTD
Felony	3	17
Misdemeanor	15	28
TOTAL	18	45

CITATIONS		
Type	Feb	YTD
Fare Evasion Citations	84	360
Other Citations	10	53
Vehicle Code Citations	62	200
TOTAL	156	613

CALLS FOR SERVICE				
TYPE	Feb		YTD	
	Total	Avg	Total	Avg
Emergency	10	5.5	25	6.2
Priority	69	10.3	167	11.3
Routine	108	18.2	218	19.8
Total	187	14.6	410	15.5

FARE ENFORCEMENT		
	Feb	YTD
Ridership	930,041	1,880,403
Contacts	120,234	234,676
% of Patrons Inspected	12.93	12.48
Boardings	0	0
Ride	0	0
Fare Warning	0	0



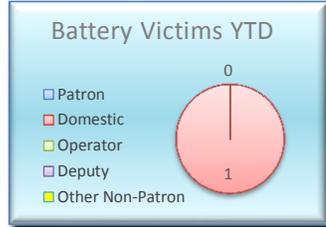
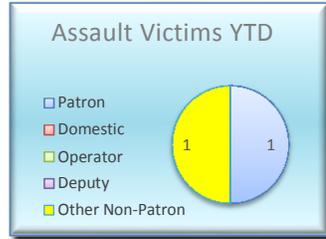
*5 yr average is based on the average of part 1 crimes from 2011 - 2015.

Green Line Highlights
The Green Line had 13 more part 1 crimes, which is a 34% increase from the same period last year.
Part 1 crimes per 1,000,000 riders were up from the same period last year.

EXPO LINE

REPORTED CRIME

PART 1 CRIMES	Feb	YTD
Homicide	0	0
Rape	0	0
Robbery	6	6
Agg Assault	2	2
Agg Assault on Op	0	0
Burglary	0	0
Grand Theft	6	10
Petty Theft	0	2
Motor Vehicle Theft	0	0
Burg/Theft From Vehicle	0	0
Arson	0	0
SUB-TOTAL	14	20
Selected Part 2 Crimes		
Battery	1	1
Battery Rail Operator	0	0
Sex Offenses	1	1
Weapons	0	0
Narcotics	1	1
Trespassing	0	0
Vandalism	0	2
SUB-TOTAL	3	5
TOTAL	17	25



Part 1 Crimes per Station

Station	Feb	YTD
7th/Metro	0	0
Pico	0	0
23rd St	0	1
Jefferson/USC	1	2
Expo/USC	0	0
Expo/Vermont	2	3
Expo/Western	1	1
Expo/Crenshaw	2	2
Farmdale	4	4
La Brea	1	1
La Cienega	0	0
Culver City	3	6
Total	14	20

ARRESTS

Type	Feb	YTD
Felony	4	8
Misdemeanor	3	15
TOTAL	7	23

CITATIONS

Type	Feb	YTD
Fare Evasion Citations	95	175
Other Citations	14	21
Vehicle Code Citations	46	94
TOTAL	155	290

CALLS FOR SERVICE

TYPE	Feb		YTD	
	Total	Avg	Total	Avg
Emergency	13	5.7	19	5.5
Priority	63	16.2	124	15.5
Routine	55	21.1	103	23.7
Total	131	17.2	246	27.5

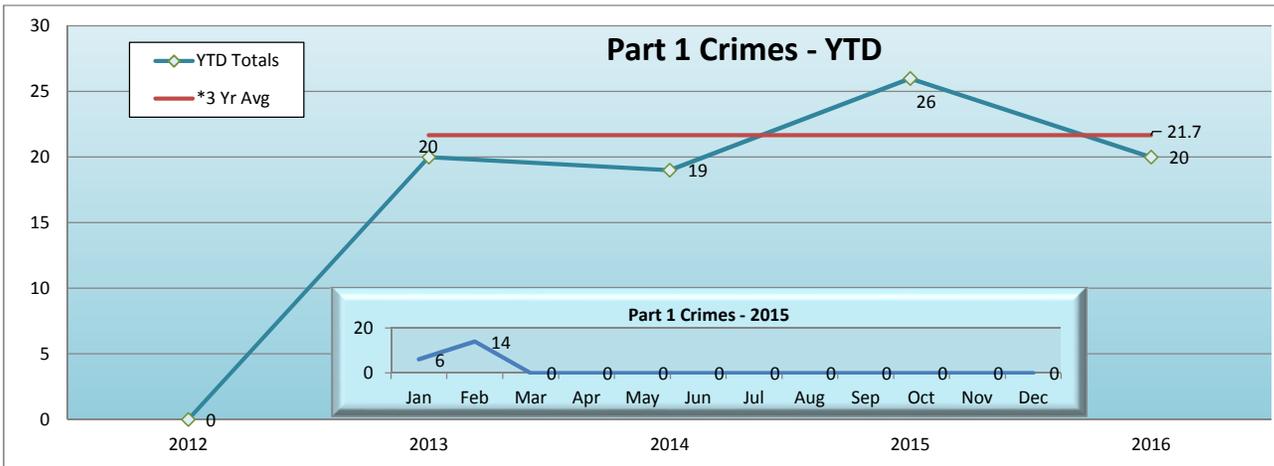
FARE ENFORCEMENT

	Feb	YTD
Ridership	795,970	1,604,734
Contacts	54,383	105,786
% of Patrons Inspected	6.83	6.59
Boardings	0	0
Ride	0	0
Fare Warning	0	0

Expo Line Highlights

The Expo Line had 6 less part 1 crime, which is a 23% decrease from the same period last year.

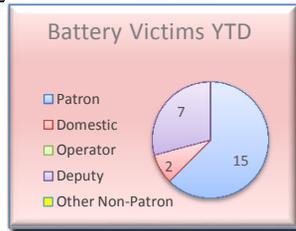
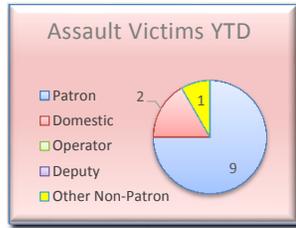
Part 1 crimes per 1,000,000 riders were down from the same period last year.



*Expo line opened in April 2012, so a 3 yr average from 2013 - 2015 is calculated.

RED LINE

REPORTED CRIME		
PART 1 CRIMES	Feb	YTD
Homicide	0	0
Rape	0	1
Robbery	4	10
Agg Assault	8	12
Agg Assault on Op	0	0
Burglary	0	0
Grand Theft	3	5
Petty Theft	5	11
Motor Vehicle Theft	0	1
Burg/Theft From Vehicle	0	0
Arson	0	0
SUB-TOTAL	20	40
Selected Part 2 Crimes		
Battery	14	24
Battery Rail Operator	0	0
Sex Offenses	0	1
Weapons	1	1
Narcotics	4	8
Trespassing	4	4
Vandalism	2	4
SUB-TOTAL	25	42
TOTAL	45	82



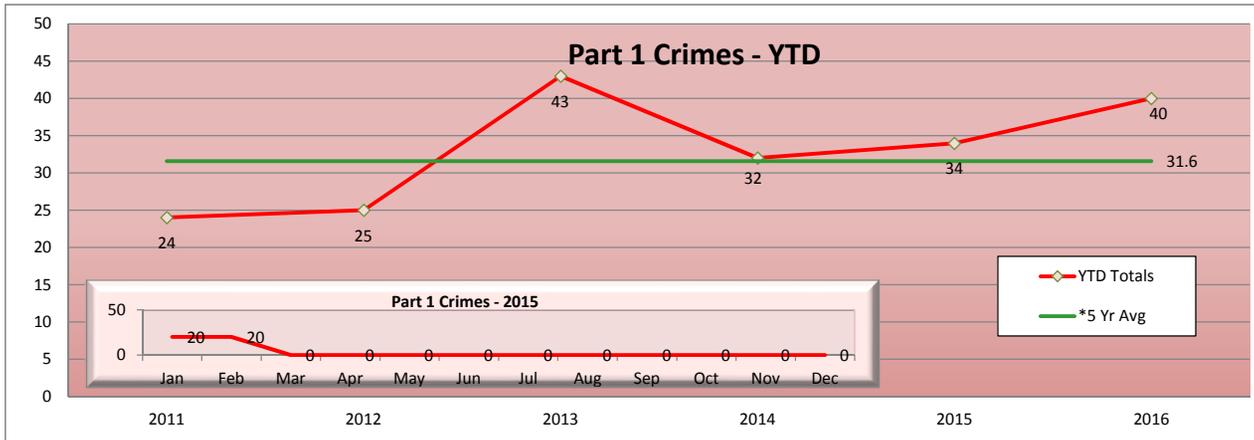
Part 1 Crimes per Station		
Station	Feb	YTD
Union Station	2	4
Civic Center	1	2
Pershing Square	0	2
7th/Metro	1	1
Westlake	4	5
Wilshire/Vermont	2	3
Wilshire/Normandie	0	0
Vermont/Beverly	0	1
Wilshire/Western	1	1
Vermont/Santa Monica	2	3
Vermont/Sunset	1	1
Hollywood/Western	2	2
Hollywood/Vine	1	3
Hollywood/Highland	1	6
Universal	0	0
North Hollywood	2	6
Red Line Rail Yard	0	0
Total	20	40

ARRESTS		
Type	Feb	YTD
Felony	14	41
Misdemeanor	64	151
TOTAL	78	192

CITATIONS		
Type	Feb	YTD
Fare Evasion Citations	1,199	2,128
Other Citations	137	262
Vehicle Code Citations	141	371
TOTAL	1,477	2,761

CALLS FOR SERVICE				
TYPE	Feb		YTD	
	Total	Avg	Total	Avg
Emergency	27	4.6	53	5.1
Priority	246	17.3	529	15.2
Routine	209	26.4	430	24.0
Total	482	20.5	1012	18.4

FARE ENFORCEMENT		
	Feb	YTD
Ridership	3,671,434	7,441,443
Contacts	238,034	452,918
% of Patrons Inspected	6.48	6.09
Boardings	0	0
Ride	0	0
Fare Warning	0	0



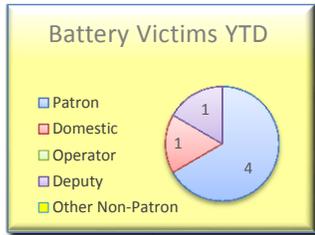
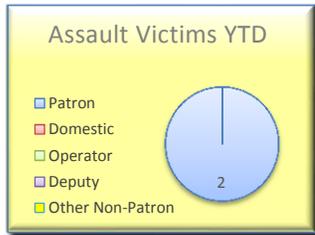
RED Line Highlights
The Red Line had 6 more part 1 crimes which is a 18% increase from the same period last year.
Part 1 crimes per 1,000,000 riders were up from the same period last year.

*5 yr average is based on the average of part 1 crimes from 2011 - 2015.

GOLD LINE

REPORTED CRIME

PART 1 CRIMES	Feb	YTD
Homicide	0	0
Rape	0	0
Robbery	1	2
Agg Assault	0	2
Agg Assault on Op	0	0
Burglary	0	0
Grand Theft	0	1
Petty Theft	0	1
Motor Vehicle Theft	0	0
Burg/Theft From Vehicle	0	5
Arson	0	0
SUB-TOTAL	1	11
Selected Part 2 Crimes		
Battery	2	6
Battery Rail Operator	0	0
Sex Offenses	0	1
Weapons	0	0
Narcotics	3	3
Trespassing	7	14
Vandalism	5	7
SUB-TOTAL	17	31
TOTAL	18	42



Part 1 Crimes per Station

Station	Feb	YTD
Sierra Madre	0	1
Allen	0	2
Lake	0	0
Memorial Park	1	1
Del Mar	0	0
Fillmore	0	0
South Pasadena	0	0
Highland Park	0	0
SW Museum	0	0
Heritage Square	0	0
Lincoln Heights	0	1
Chinatown	0	1
Union Station	0	0
Little Tokyo	0	0
Pico	0	0
Mariachi	0	0
Soto	0	0
Indiana	0	0
Maravilla	0	0
East La	0	0
Atlantic	0	5
Total	1	11

ARRESTS

Type	Feb	YTD
Felony	3	6
Misdemeanor	32	60
TOTAL	35	66

CITATIONS

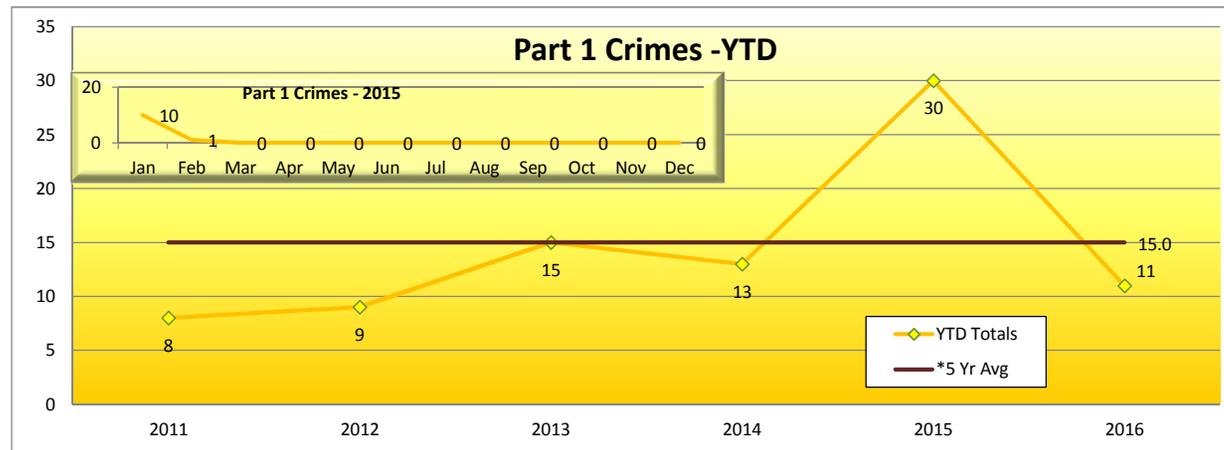
Type	Feb	YTD
Fare Evasion Citations	197	464
Other Citations	28	53
Vehicle Code Citations	108	234
TOTAL	333	751

CALLS FOR SERVICE

TYPE	Feb		YTD	
	Total	Avg	Total	Avg
Emergency	7	5.7	12	7.8
Priority	95	16.3	192	14.7
Routine	63	25.1	146	25.4
Total	165	19.2	350	18.9

FARE ENFORCEMENT

	Feb	YTD
Ridership	1,223,831	2,460,840
Contacts	114,211	239,650
% of Patrons Inspected	9.33	9.74
Boardings	0	0
Ride	0	0
Fare Warning	0	0



Gold Line Highlights

The Gold Line had 19 less part 1 crimes, which is a 63% decrease of from the same period last year.

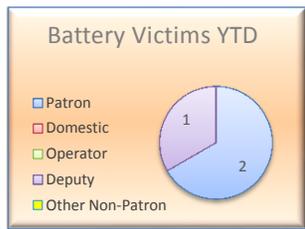
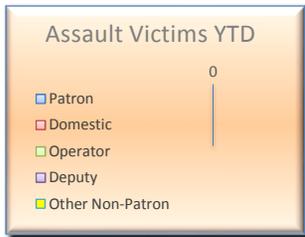
Part 1 crimes per 1,000,000 riders were down from the same period last year.

*5 yr average is based on the average of part 1 crimes from 2011 - 2015.

ORANGE LINE

REPORTED CRIME

PART 1 CRIMES	Feb	YTD
Homicide	0	0
Rape	0	0
Robbery	0	1
Agg Assault	0	0
Agg Assault on Op	0	0
Burglary	0	0
Grand Theft	0	1
Petty Theft	2	3
Motor Vehicle Theft	0	0
Burg/Theft From Vehicle	0	0
Arson	0	0
SUB-TOTAL	2	5
Selected Part 2 Crimes		
Battery	3	3
Battery Bus Operator	0	0
Sex Offenses	1	1
Weapons	0	0
Narcotics	0	1
Trespassing	0	0
Vandalism	1	3
SUB-TOTAL	5	8
TOTAL	7	13



Part 1 Crimes per Station

Station	Feb	YTD
North Hollywood	0	0
Laurel Canyon	0	0
Valley College	0	0
Woodman	0	0
Van Nuys	1	2
Sepulveda	0	1
Woodley	0	0
Balboa	0	0
Reseda	0	0
Tampa	0	0
Pierce College	1	1
De Soto	0	0
Canoga	0	0
Warner Center	0	0
Sherman Way	0	0
Roscoe	0	0
Nordhoff	0	0
Chatsworth	0	1
Total	2	5

ARRESTS

Type	Feb	YTD
Felony	2	5
Misdemeanor	22	46
TOTAL	24	51

CITATIONS

Type	Feb	YTD
Fare Evasion Citations	215	379
Other Citations	6	16
Vehicle Code Citations	93	187
TOTAL	314	582

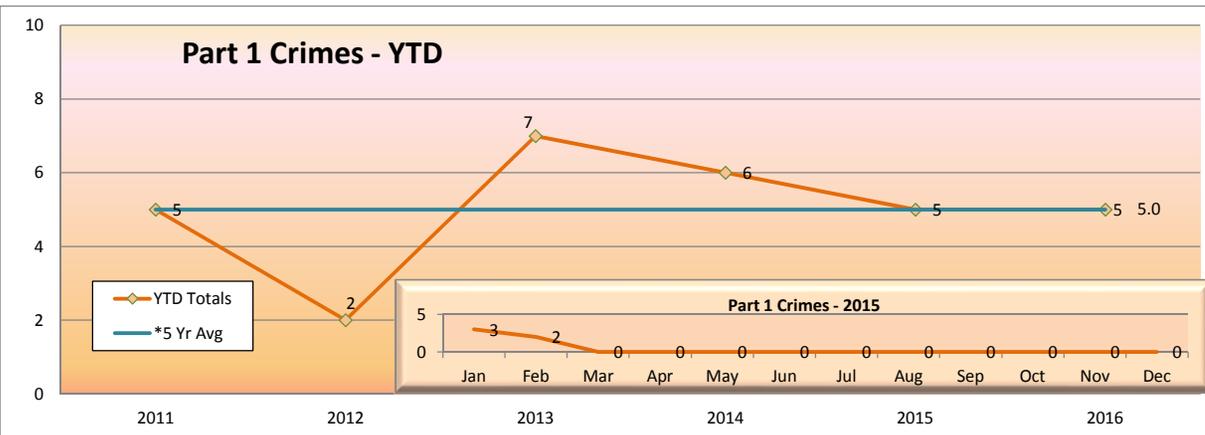
CALLS FOR SERVICE

TYPE	Feb		YTD	
	Total	Avg	Total	Avg
Emergency	6	10.7	8	10.4
Priority	51	15.9	92	14.5
Routine	27	19.7	56	20.6
Total	84	16.7	156	16.5

FARE ENFORCEMENT

	Feb	YTD
Ridership	678,491	1,272,533
Contacts	68,642	135,991
% of Patrons Inspected	10.12	10.69
Boardings	0	0
Ride	0	0
Fare Warning	0	0

Part 1 Crimes - YTD



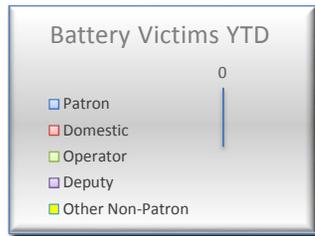
Orange Line Highlights

The Orange Line had the same amount of part 1 crimes compared to the same period last year.

Part 1 crimes per 1,000,000 riders were up from the same period last year.

SILVER LINE

REPORTED CRIME		
PART 1 CRIMES	Feb	YTD
Homicide	0	0
Rape	0	0
Robbery	1	3
Agg Assault	0	1
Agg Assault on Op	0	0
Burglary	0	0
Grand Theft	0	0
Petty Theft	0	0
Motor Vehicle Theft	0	0
Burg/Theft From Vehicle	0	0
Arson	0	0
SUB-TOTAL	1	4
Selected Part 2 Crimes		
Battery	0	0
Battery Bus Operator	0	0
Sex Offenses	1	1
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
Vandalism	0	0
SUB-TOTAL	1	1
TOTAL	2	5



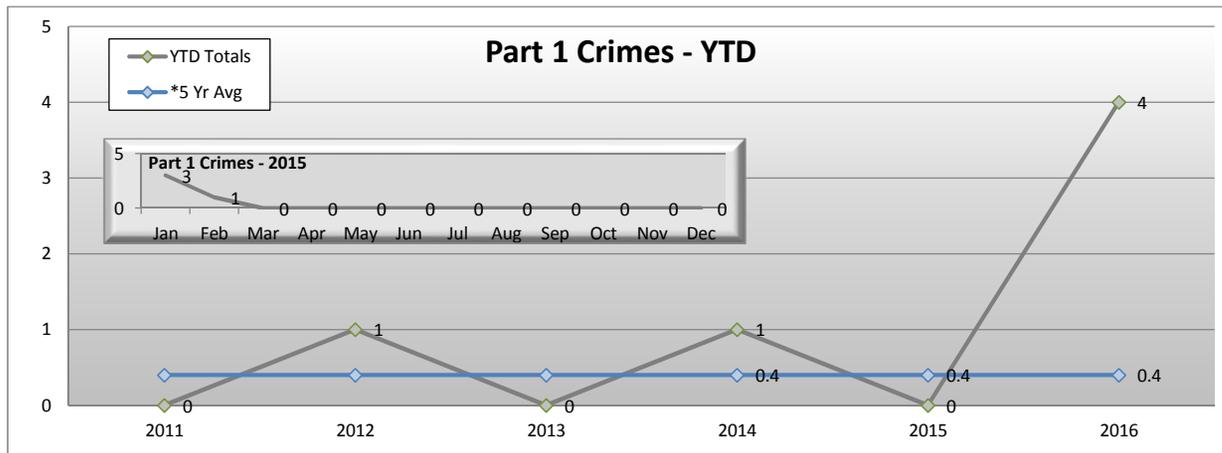
Part 1 Crimes per Station		
Station	Feb	YTD
El Monte	0	0
Cal State LA	0	0
LAC/USC	1	1
Alameda	0	0
Downtown	0	1
37th St/USC	0	0
Slauson	0	0
Manchester	0	0
Harbor Fwy	0	2
Rosecrans	0	0
Harbor/Gateway	0	0
Total	1	4

ARRESTS		
Type	Feb	YTD
Felony	0	0
Misdemeanor	3	4
TOTAL	3	4

CITATIONS		
Type	Feb	YTD
Fare Evasion Citations	0	2
Other Citations	25	34
Vehicle Code Citations	18	43
TOTAL	43	79

CALLS FOR SERVICE				
TYPE	Feb		YTD	
	Total	Avg	Total	Avg
Emergency	1	4.0	2	6.0
Priority	9	12.3	15	11.4
Routine	5	63.6	11	37.5
Total	15	28.9	28	21.3

FARE ENFORCEMENT		
	Feb	YTD
Ridership	399,888	779,872
Contacts	0	1,249
% of Patrons Inspected	0.00	0.16
Boardings	0	0
Ride	0	0
Fare Warning	0	2



Silver Line Highlights

The Silver Line had 4 more part 1 crimes compared to the same period last year.

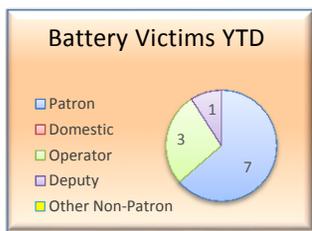
Part 1 crimes per 1,000,000 riders were up from the same period last year.

*5 yr average is based on the average of part 1 crimes from 2011 - 2015.

South Bus Patrol

REPORTED CRIME		
PART 1 CRIMES	Feb	YTD
Homicide	0	0
Rape	0	0
Robbery	4	7
Agg Assault	3	5
Agg Assault on Op	0	0
Burglary	0	0
Grand Theft	2	3
Petty Theft	0	6
Motor Vehicle Theft	0	2
Burg/Theft From Vehicle	1	2
Arson	0	0
SUB-TOTAL	10	25
Selected Part 2 Crimes		
Battery	4	8
Battery Bus Operator	2	3
Sex Offenses	2	3
Weapons	2	4
Narcotics	2	4
Trespassing	0	0
Vandalism	5	8
SUB-TOTAL	17	30
TOTAL	27	55

Part 1 Crimes per Sector		
Sector	Feb	YTD
Gateway Cities	1	5
South Bay	9	20
Total	10	25



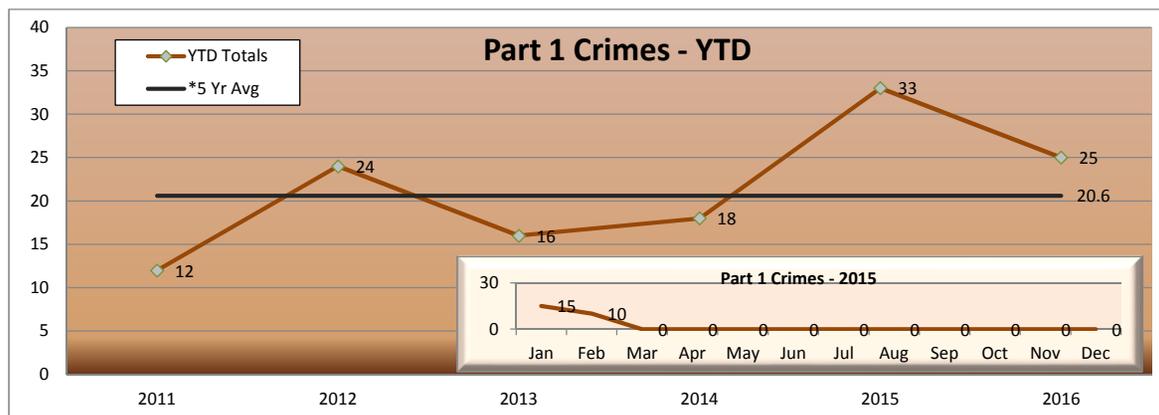
ARRESTS		
Type	Feb	YTD
Felony	11	20
Misdemeanor	30	39
TOTAL	41	59

CITATIONS		
Type	Feb	YTD
Fare Evasion Citations	2	6
Other Citations	3	5
Vehicle Code Citations	16	21
TOTAL	21	32

CALLS FOR SERVICE				
TYPE	Feb		YTD	
	Total	Avg	Total	Avg
Emergency	10	7.7	23	7.6
Priority	146	15.5	279	14.7
Routine	87	30.8	161	29.6
Total	243	20.7	463	19.5

FARE ENFORCEMENT*

*South Bus Fare Enforcement data is combined with North Bus.



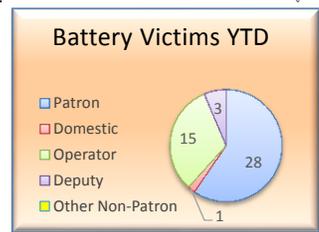
*5 yr average is based on the average of part 1 crimes from 2011 - 2015.

South Bus Highlights

The South bus Lines had 8 less part 1 crimes, which is a 24% decrease from the same period last year.

North Bus Patrol

REPORTED CRIME		
PART 1 CRIMES	Feb	YTD
Homicide	0	0
Rape	0	0
Robbery	5	11
Agg Assault	7	13
Agg Assault on Op	1	1
Burglary	0	0
Grand Theft	9	23
Petty Theft	11	16
Motor Vehicle Theft	2	2
Burg/Theft From Vehicle	1	1
Arson	0	0
SUB-TOTAL	36	67
Selected Part 2 Crimes		
Battery	19	32
Battery Bus Operator	10	15
Sex Offenses	2	8
Weapons	0	2
Narcotics	2	6
Trespassing	0	0
Vandalism	9	19
SUB-TOTAL	42	82
TOTAL	78	149



Part 1 Crimes per Sector		
Sector	Feb	YTD
San Gabriel	3	4
Westside	3	6
San Fernando	5	8
Central	25	49
Total	36	67

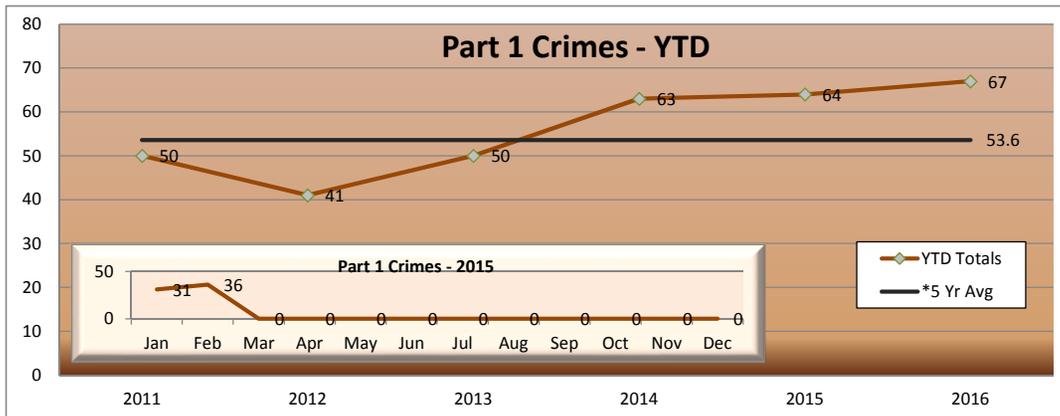


ARRESTS		
Type	Feb	YTD
Felony	12	19
Misdemeanor	49	104
TOTAL	61	123

CITATIONS		
Type	Feb	YTD
Fare Evasion Citations	74	103
Other Citations	23	36
Vehicle Code Citations	1,196	2,193
TOTAL	1,293	2,332

CALLS FOR SERVICE				
TYPE	Feb		YTD	
	Total	Avg	Total	Avg
Emergency	33	8.0	55	10.1
Priority	441	16.1	915	15.6
Routine	290	31.5	565	28.2
Total	764	21.6	1,535	20.0

FARE ENFORCEMENT		
	Feb	YTD
Ridership*	25,154,764	48,845,061
Contacts	2,092	3,702
% of Patrons Inspected	0.01	0.01
Boardings	3,923	7,682
Rides	2,166	3,395
Fare Warning	438	739

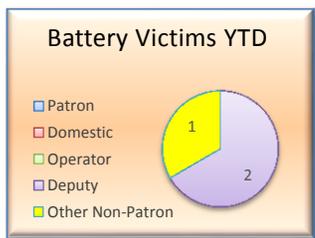
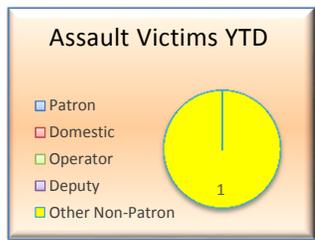


North Bus Highlights
The North Bus Lines had 3 more part 1 crimes, which is a 5% increase from the same period last year.

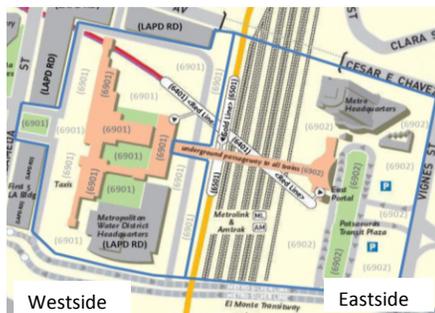
*5 yr average is based on the average of part 1 crimes from 2011 - 2015.

Union Station

REPORTED CRIME		
PART 1 CRIMES	Feb	YTD
Homicide	0	0
Rape	1	1
Robbery	0	0
Agg Assault	0	1
Agg Assault on Op	0	0
Burglary	1	3
Grand Theft	0	0
Petty Theft	1	4
Motor Vehicle Theft	0	0
Burg/Theft From Vehicle	0	0
Arson	0	0
SUB-TOTAL	3	9
Selected Part 2 Crimes		
Battery	1	3
Battery Bus Operator	0	0
Sex Offenses	1	1
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
Vandalism	0	0
SUB-TOTAL	2	4
TOTAL	5	13



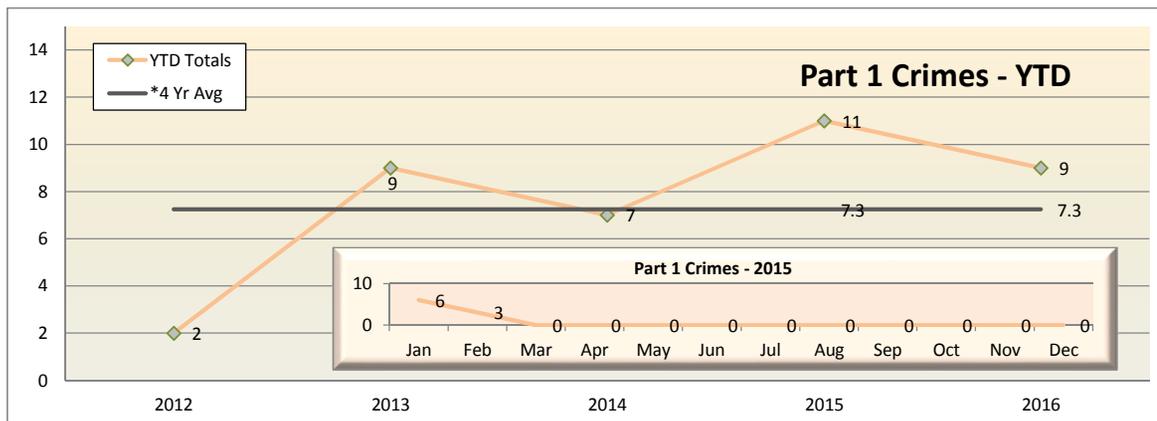
Part 1 Crimes at Union Station		
Side	Feb	YTD
Westside	3	8
Eastside	0	1
Total	3	9



ARRESTS		
Type	Feb	YTD
Felony	3	5
Misdemeanor	2	13
TOTAL	5	18

CITATIONS		
Type	Feb	YTD
Fare Evasion Citations	9	11
Other Citations	16	28
Vehicle Code Citations	7	11
TOTAL	32	50

CALLS FOR SERVICE				
TYPE	Feb		YTD	
	Total	Avg	Total	Avg
Emergency	2	3.0	4	1.5
Priority	29	6.4	48	6.7
Routine	20	13.3	38	14.5
Total	51	9.0	90	9.8



Union Station Highlights

Union Station had 2 less part 1 crime, which is an 18% increase from the same period last year.

*4 yr average is based on the average of part 1 crimes from 2012 - 2015.



LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
 TRANSIT POLICING DIVISION
 RONENE M. ANDA, CHIEF

**ALLOCATION OF LAW ENFORCEMENT SERVICES
 RESERVE COMPANY SERVICES
 FEBRUARY 2016**

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
TSB San Fernando Valley	12	40											52
Westside/Central Motors	161	120											281
SGV Volunteer Company	16	21											37
Blue/Green Line Sector	16	16											32
TOTAL	205	197	0	402									

*Each month, Reserve totals will display totals from the previous month because totals are not submitted until the end of each month.

The LASD reserve units are attached to regular LASD units of assignments. The reserves are there to perform the same function as any deputy. In that way, the reserves augment the force at no increase in cost. Contract agencies benefit significantly by the presence of reserves since they are directly paying for the LASD contract and do not have to pay for the additional reserve force.

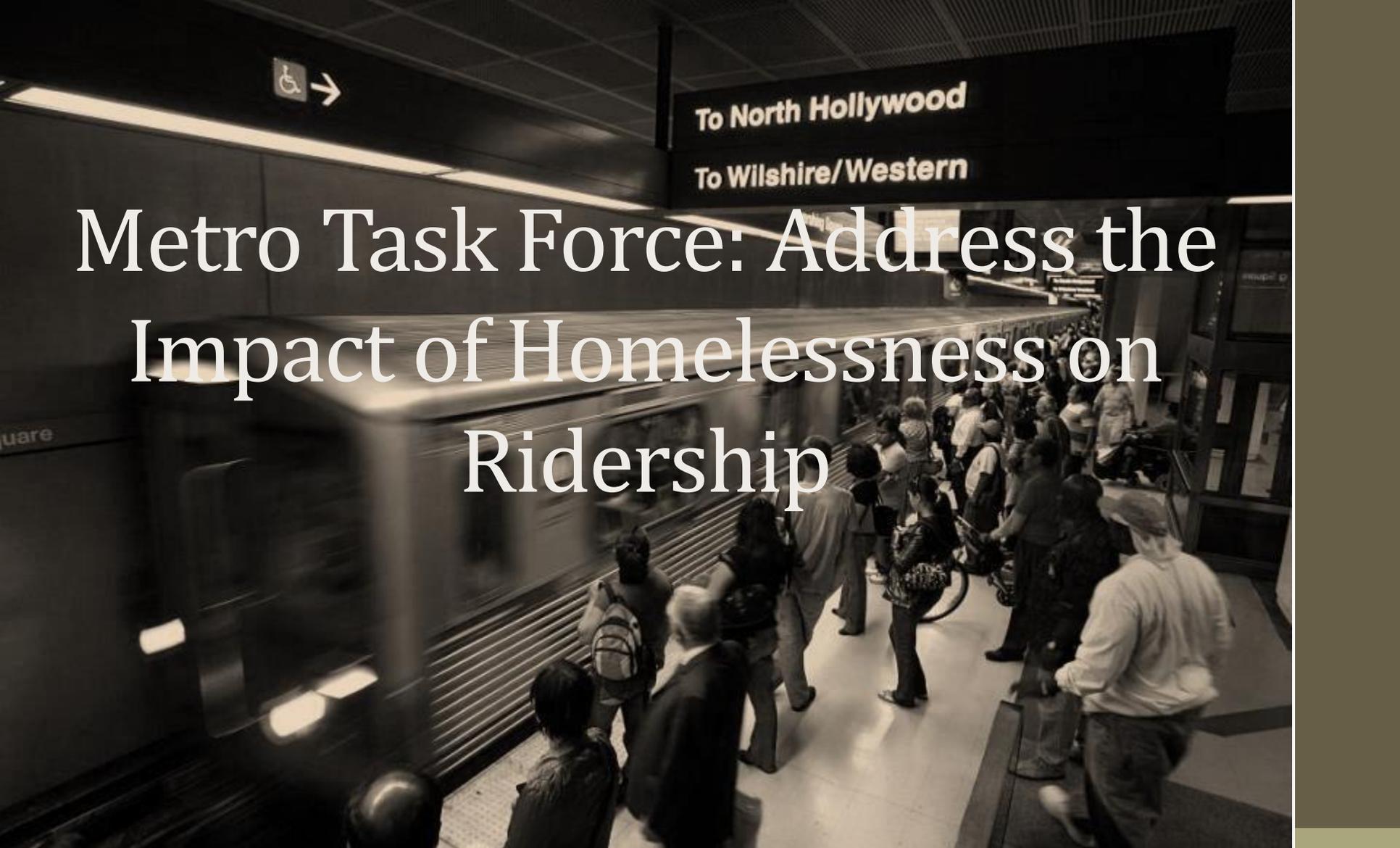
*N/C = Not Complete

www.lasdreserve.org

Bus Operator Assault Matrix

Div	Type	Date	Day	Time	Narrative	Flyer	Barrier	Arrest	Charges Requested	Sentence (Probation/Time/Jail or Prison)
15	Battery	1/6/2016	Wed	21:00	Sus MB/50/510/180/Blk/Bro spit in the bus op face for passing him up, no barrier	Y				
10	Battery	1/8/2016	Fri	19:37	Battery sus arrested for bumping bus op outside of bus after she asked for fare, barrier, only half shut					
18	Battery	1/11/2016	Mon	15:15	Sus MH/35/601/250 spit on the bus op after he was asked for fare	Y				
18	Battery	1/16/2016	Sat	12:52	Battery sus arrested for spitting on bus op after he wouldn't stop the bus where the sus wanted					
8	Battery	1/17/2016	Sun	17:19	Battery sus arrested for pucnhing bus op in the face for missing her stop, no barrier					
8	Battery	1/21/2016	Thu	17:50	Sus MB/18-20 threw cold liquid on bus op after sus stated his TAP card wasn't working, vic said Whatever, no barrier					
8	Battery	2/2/2016	Tue	16:30	Sus FW/25-30 spit on bus op when he asked her to leave for yelling, no barrier					
1	Battery	2/3/2016	Wed	9:25	Sus MB/25-30/511/thin spit on bus op after he asked to see his day pass					
8	Battery	2/5/2016	Fri	11:30	Battery sus arrested for throwing coin slot cover at bus op for not holding bus for her brother and requesting fare					
3	Battery	2/10/2016	Wed	23:20	Sus MH/25/507/508/175 punched bus op in the face unprovoked, no barrier					
2	Battery	2/13/2016	Sat	12:15	Battery sus arrested for hitting bus op in the head with a purse for missing a stop, barrier installed, only bottom portion being used					
18	Battery	2/13/2016	Sat	16:10	Battery sus arrested for assaulting vic1 and then spitting on bus op for calling the police					
1	Battery	2/19/2016	Fri	9:59	Sus MB/20-25/511/170 reached over barrier and poured water on bus op after he asked for fare, barrier in use					
9	Battery	2/20/2016	Sat	11:45	Sus MW/509/170/Bro/Blu grabbed bus op shoulders with both hands and held on, vic pushed him away					
15	Battery	2/21/2016	Sun	19:46	Battery sus arrested for attacking bus op and 2 other patrons, mentally ill, happened outside bus (no barrier)					
7	Battery	2/26/2016	Fri	16:32	Sus MB/20/507/140 spit on bus op for passing sus stop b/c it was a rapid bus, no barrier					
5	Battery	2/27/2016	Sat	13:34	Sus MB/50/600/165/Blk/Bro attempted to assault bus op for no reason, but was unable to get					

*Highlighted in yellow: have court dates pending or have been referred to the LA County Attorney's Office with no disposition yet.



Metro Task Force: Address the Impact of Homelessness on Ridership

Overview

- ***Goal: Reducing the adverse impact of homelessness on the Metro Transit System***
- Ideas previously discussed:
 - Station design
 - Elevators locked during non revenue hours
 - Deployment of private security at hotspots
 - Provide services
 - Transit specific grants
 - One seat, one ride
 - Develop a modal approach

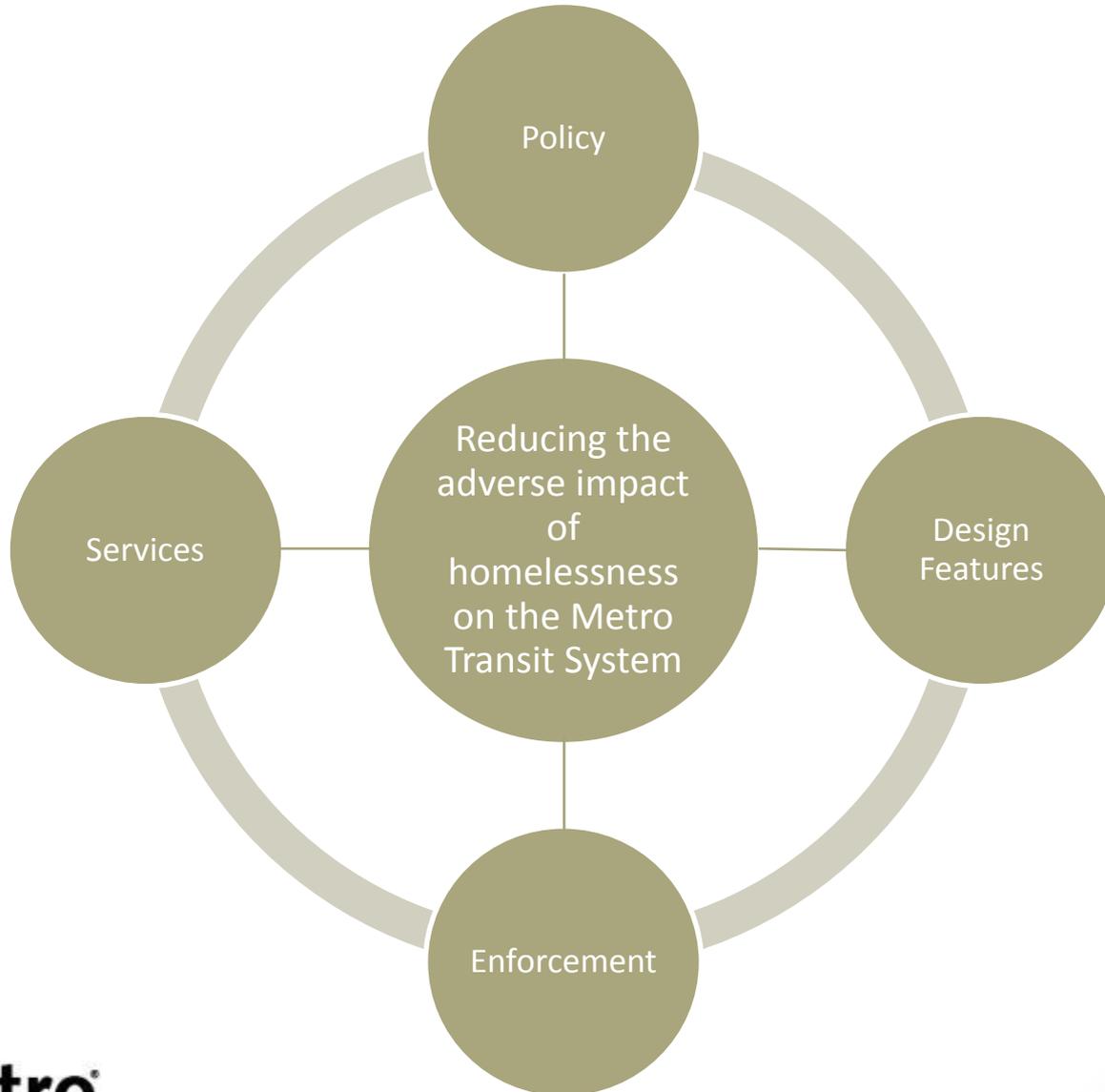


Impact on ridership



Metro®

Holistic Approach



Metro

Current Resources

- Transit Policing Division
 - Crisis Response Unit (CRU)
 - 4 specially trained deputies teamed with Department of Mental Health RN or Psych Technician
 - Mission: Provide services to those in need

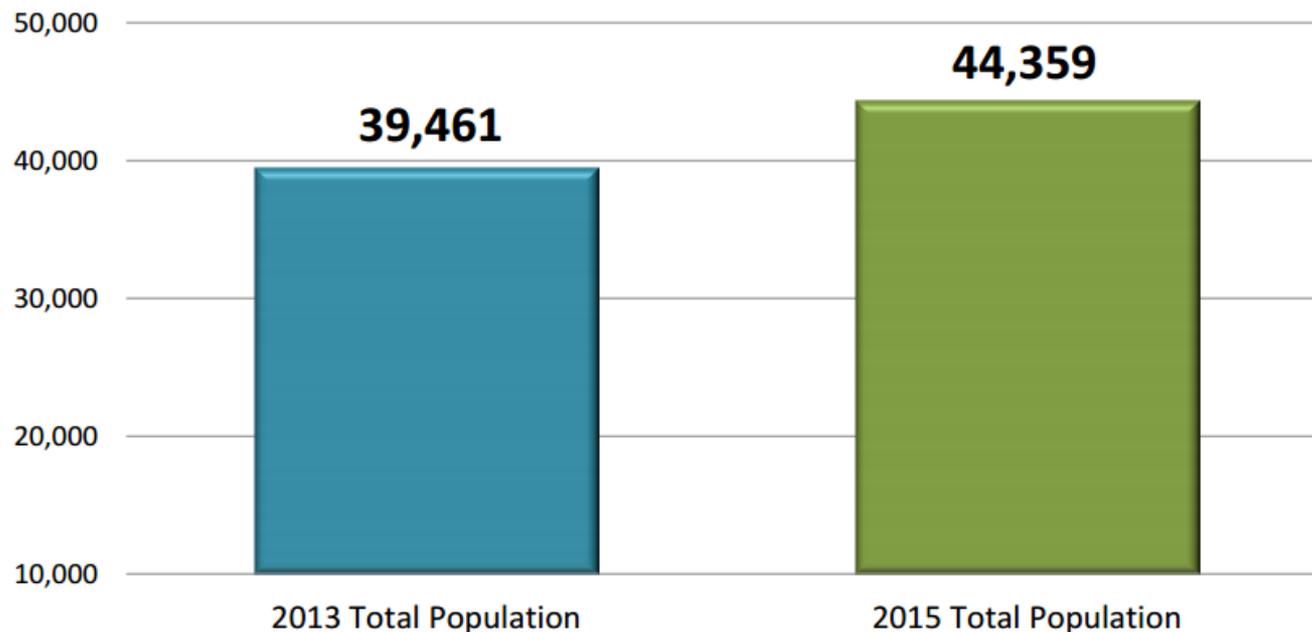


Metro[®]

2015 LAHSA Homeless Count

**2015 Los Angeles County
Total Homeless Population
(Includes Glendale, Long Beach, and Pasadena)**

**An increase of 12% or
4,898 homeless persons
across the County of LA.**



BART's Actions to Address Homelessness

BART



Current/Potential Solutions

3.5 ft high "no trespassing gates" - \$400k

Hiring of 15 "special projects" workers to clean stations + current staff

Contract for an outside team to deal with biohazards

Hiring of a Homeless Outreach Team manager (cleans up stations, gets people services)

Ban on sleeping, lying, or sitting with legs extended

Rule banning riders from spreading into multiple train seats (fines up to \$500)

New subway posters

Design & build permanent gated canopies at 27 BART & Muni station entrances (\$60m)



Metro

CTA's Actions to Address Homelessness

CTA



Current/Potential Solutions

Partner with outreach organizations/social services

Hiring of "Renew Crews" that go to stations and do repairs/ cleanings based on the needs of a station

Provides homeless students with transit cards

Subway etiquette campaign against littering, seat sprawling, obnoxious behavior, etc.



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King County's Actions to Address Homelessness



Current/Potential Solutions

King County is increasing homeless shelter capacity

ORCA LIFT card for low income riders to save 50% or more on Transportation which led to an increase in ridership

ORCA LIFT - nation's largest reduced-fare program for lower-income riders

Provides homeless students with transit cards



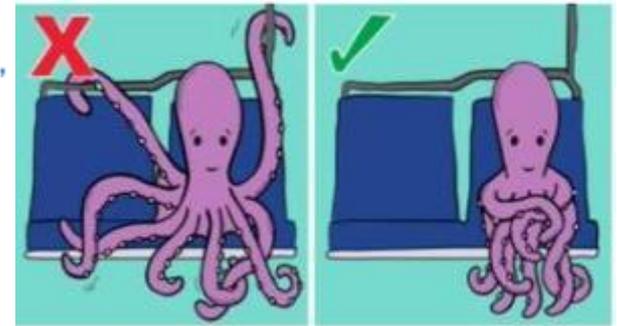
One seat, one ride

- New York MTA, in addition to similar slogans by Seattle, Philadelphia, Chicago



NY MTA

Dude...
Stop The Spread,
Please
It's a space issue.



Sound Transit



SEPTA



CTA

Next Steps

- Goal: *Reduce the adverse impact of homelessness on the Metro Transit System*

FY16Q4

- Develop a list of partnerships

FY17Q1

- Create a strategic action plan

FY17Q2

- Execute action plan

FY17Q4

- Evaluate results & determine next steps



Metro

Feedback

- Other approaches
- Current partnerships
 - Los Angeles County Sheriff's (Crisis Response Unit, Community Services Bureau) Los Angeles Homeless Services Authority, Department of Mental Health
 - *Potential Partnerships: Veteran's Affairs*
 - Additional partnerships?