

# Matters News & Events

METROLINK

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# WORD FROM THE CEO

ARTHUR T. LEAHY | CHIEF EXECUTIVE OFFICER | METROLINK

**A**s we close out another year, I'd like to take the time to thank you for your ongoing ridership. Recently, I announced that I will be retiring after serving as Metrolink's CEO since April 2015. Over these past three-and-a-half years, I had the great opportunity to witness the accomplishments of the agency, including the full implementation of Positive Train Control, the deployment of our Tier 4 clean-air locomotives and oversee the first steps in our Southern California Optimized Rail Expansion (SCORE) program which will make major enhancements to the regional rail system.



Don Del Rio, General Counsel



Ronnie Campbell, CFO

After more than 47 years in the transportation industry, I look forward to this new adventure in life and will continue to support Metrolink's mission in creating a more connected Southern California. General Counsel Don Del Rio and Chief Financial Officer Ronnie Campbell are serving as our interim co-CEOs. Metrolink will continue to seek to achieve its goals in providing a safe, reliable transportation option during this transition and beyond.

Thank you for your trust in Metrolink and I am excited for the future of the agency with its new leadership.

## UPCOMING HOLIDAY SERVICE UPDATES

PLEASE BE AWARE OF THE FOLLOWING HOLIDAY SCHEDULES:



### CHRISTMAS DAY, TUESDAY, DEC. 25, 2018:

Sunday/Holiday Service Schedule with \$10 fares.

### NEW YEAR'S DAY, TUESDAY, JAN. 1, 2019:

Sunday/Holiday Service Schedule with \$10 fares, plus early trains on the Antelope Valley and San Bernardino lines to attend the 2019 Tournament of Roses Parade in Pasadena.

### MARTIN LUTHER KING JR. DAY, MONDAY, JAN. 21, 2019:

Regular Weekday Service Schedule with regular fares.

## \$10 HOLIDAY DISCOUNTS ON CHRISTMAS DAY AND NEW YEAR'S DAY.



Metrolink is introducing a \$10 Holiday fare for unlimited rides throughout the system on Christmas and New Year's Day, making it even more affordable for Southern California residents and visitors to take Metrolink during the holidays.

Metrolink will operate on a Sunday/Holiday schedule on these days. The Sunday/Holiday schedule includes service on the Antelope Valley, San Bernardino, Orange County, 91/Perris Valley and Inland Empire-Orange County lines. Metrolink trains will not operate on the Ventura County Line, the Riverside Line or to the four stations on the Perris Valley Line extension.

The \$10 Holiday ticket can be bought on the Metrolink Mobile App or at Ticket Vending Machines at Metrolink Stations found under "special ticket options."

## ON THE COVER

## 2018: A YEAR IN REVIEW: METROLINK MILESTONES &amp; HIGHLIGHTS

## METROLINK IN 2018

## MARCH

Metrolink launched the Metrolink Matters Blog. The blog provides daily updates about the information readers want to know. From planned service advisories to agency news to destinations, the Metrolink Matters Blog is the go-to source for all agency information. See more at [metrolinkmatters.com](http://metrolinkmatters.com).



## MAY

Burbank Airport – North (AV Line) opens. This new station gives riders more opportunities to connect to the Hollywood Burbank Airport. Located on the Antelope Valley Line, this station provides 7-day service to the airport.



## JULY

New 25% discount begins on the San Bernardino Line. This discount applied to all tickets types and discounts already existing on the SB Line to help increase ridership and customer satisfaction.



## SEPTEMBER

Board members, other dignitaries and staff remembered the lives that were lost on the 10th anniversary of the Chatsworth tragedy. A special ceremony was held honoring the victims and their families at L.A. Union Station.



## JANUARY

Metrolink continues its technology transformation with the introduction of optic readers. This allowed for Metrolink Mobile Ticket App users to transfer seamlessly from Metrolink to Metro Rail as riders could now scan their mobile ticket at rail station gates throughout Los Angeles.



## APRIL

Metrolink achieves Positive Train Control interoperability with Union Pacific (UP). To help increase safety throughout the system, this milestone allows Metrolink to operate safely on UP-owned tracks throughout the region with life-saving PTC technology.



## JUNE

Metrolink begins offering service to Dodgers baseball games. This \$10 service allowed riders to take the Antelope Valley or San Bernardino lines to Friday and select Saturday night games.



## AUGUST

Metrolink secured its first funds to begin work on the Southern California Optimized Rail Expansion (SCORE) program. The first \$6.5 million award is part of an \$876 million grant from the Transit and Intercity Rail Capital Program (TIRCP) to begin design, rail operations modeling and environmental assessment on the initial SCORE projects that will make major enhancements on the system.



## NOVEMBER

Metrolink continued its Technology Transformation with the introduction of Print at Home tickets. This gives riders more options on how they can purchase tickets to ride Metrolink.

## METROLINK IN 2019

Metrolink will continue to invest in its trains, tracks and stations to ensure the service is a safe and reliable option for commuters.

With the SCORE program underway, Metrolink will help create a more connected Southern California for the future.

# ALL ABOARD!

## METROLINK TAKES RIDERS TO ANNUAL FESTIVAL OF LIGHTS

The Mission Inn Hotel & Spa presents its 26th Annual Festival of Lights in Riverside! The Festival of Lights is a FREE Southern California holiday tradition with more than 4.5 million dazzling lights, over 400 animated figures, Dickens carolers, the world's largest man-made mistletoe, horse-drawn carriage rides, live entertainment, many specialty food vendors and Santa Claus.

Last year, more than 11,000 Southern Californians chose to take Metrolink to the Festival of Lights.

Festival of Lights attendees across Southern California can avoid holiday traffic and take Metrolink special train service to Riverside's Festival of Lights on Fridays and Saturdays from Los Angeles, Oceanside and Perris – South to Riverside – Downtown.

### TRAIN SERVICE DATES ARE:

- ✦ Friday, Dec. 7
- ✦ Saturday, Dec. 8
- ✦ Friday, Dec. 14
- ✦ Saturday, Dec. 15

Special Metrolink train service is sponsored by Riverside County Transportation Commission (RCTC), Orange County Transportation Authority (OCTA), Los Angeles County Metropolitan Authority (Metro), and a Mobile Source Air Pollution Reduction Review Committee grant.

### PURCHASING YOUR TICKETS:

- ✦ You must have a valid ticket to board. Tickets are not sold onboard the train.
- ✦ The special \$7 ticket is available on the mobile app and from the ticket machines located at any Metrolink station.
- ✦ Ages 18 and under ride free with an adult (limit three per adult).

### GETTING TO THE FESTIVAL OF LIGHTS

From the Riverside-Downtown Station, catch a free shuttle to and from the Mission Inn.

For more information, visit [metrolinktrains.com/FOL](http://metrolinktrains.com/FOL).



## METROLINK FOOTBALL TRAINS SEE 48% RIDERSHIP GROWTH



This year, Metrolink once again offered special, round-trip trains to five Los Angeles Rams home games at the Los Angeles Coliseum. These \$10 Football Trains have been a roaring success with an average 48 percent increase in ridership across the four lines

where extra service is available.

This type of service allows riders to use Metrolink for leisure in addition to the regular commuting they do on a regular basis while leaving the stress of traffic, parking and additional costs behind.

Funded by Metrolink's member agencies, Los Angeles County Metropolitan Transportation Authority (Metro), Orange County Transportation Authority (OCTA), San Bernardino County Transportation Authority (SBCTA) and Riverside County Transportation Commission (RCTC), the special trains enhance existing weekend service to make sure people can depend on public transportation for a safe, convenient and affordable ride to and from the games.

The final Football Train for this NFL season will take place on Sunday, December 30 when the LA Rams play the San Francisco 49ers.

More information can be found at [metrolinktrains.com/football](http://metrolinktrains.com/football).



# METROLINK SAFETY: USING THE EMERGENCY PULL



Each Metrolink car has an Emergency Pull device to immediately stop the train in the event of an emergency. This should be used only in extreme situations, as most incidents can be handled by a conductor.

Once the emergency brake is pulled, the crew must reset the brakes before the train can move. Use the emergency brake when the forward motion of the train presents an imminent danger to life and limb.

If you are unsure, seek the advice of the train conductor and they will make the appropriate decision on how the train should proceed in an emergency. The misuse of the Emergency Pull may result in a fine or imprisonment and should not be used unless absolutely necessary.



## INTRODUCING PRINT AT HOME TICKETS

Metrolink recently launched its new ticketing portal: [tickets.metrolinktrains.com](https://tickets.metrolinktrains.com).

From this website, riders can purchase One-Way tickets and print the ticket at home or purchase mobile tickets for all ticket types and send the mobile ticket to their Metrolink App Wallet.

The printed ticket option is only available for One-Way tickets on Metrolink with no transfers included (e.g. Metro Rail and other buses). Transfers onto other transit will require separate tickets to prevent unauthorized use of the tickets.

Users are encouraged to use the following internet browsers: Google Chrome, Mozilla Firefox, Safari or Microsoft Edge.

This is another step in Metrolink's Technology Transformation, which began last year with the redesigned [metrolinktrains.com](https://metrolinktrains.com), the Metrolink Matters Blog, Train Tracker and optic readers.

**Print At Home**  
Starting November 28





## STAY UP TO DATE WITH THE METROLINK MATTERS BLOG

The Metrolink Matters Blog is the online companion to Metrolink's official newsletter! Readers can find daily stories, travel ideas and service updates to stay in the know! Follow the blog at [metrolinkmatters.com](http://metrolinkmatters.com).



## BAI HOLIDAY ICE RINK



Glide into the holidays and ice skate in Pershing Square! The Bai Holiday Ice Rink offers the quintessential winter activity in the heart of beautiful downtown Los Angeles. Surrounded by art,

lively activity and the impressive city skyline, the outdoor ice rink lets you enjoy entertainment and ice skating in Los Angeles under the sun and stars.

Open daily starting November 15, 2018, until January 21, 2019, you won't want to miss this magical winter wonderland that promises to delight all ages. Grab family, friends, co-workers or a date and enjoy festive fun and unforgettable memories.

For more information on hours, prices and special events visit [holidayicerinkdowntownla.com](http://holidayicerinkdowntownla.com).

Metrolink riders can save \$1 off rink admission by showing a valid Metrolink ticket!

## SEE KING TUT: TREASURES OF THE GOLDEN PHARAOH THROUGH JANUARY 6

To celebrate the 100-year anniversary of the discovery of King Tut's tomb, the California Science Center proudly presents the world premiere of KING TUT: TREASURES OF THE GOLDEN PHARAOH – the largest King Tut exhibition ever toured! Discover over 150 authentic artifacts from King Tut's celebrated tomb—60 of which have never traveled outside of Egypt, until now.

In a dramatic new presentation, dazzling multimedia complements rare artifacts to take guests on an immersive journey of the pharaoh's quest for immortality. Examine exquisite rings found on King Tut's fingers, opulent jewelry that adorned his body, and the gold sandals placed on his feet upon burial. Discover how the scientific analysis of King Tut's 3,300-year-old mummy has revealed new information about his health and lineage, and how cutting-edge technologies have played a role in discovering new tombs and analyzing existing ones in ways never before imagined. Don't miss this once-in-a-lifetime exhibition.

Learn more at [metrolinktrains.com/king-tut](http://metrolinktrains.com/king-tut).

