



In this issue:

- Bus Accident Investigation Team Recruitment
- La Opinion Feature On Metro Bus Operations

Bus Accident Investigation Team Recruitment

We are pleased to report that we have completed recruitment for the Bus Accident Investigation Team approved by the Board in September 2007. The unit consists of a Collision Investigation Manager and three Collision Investigations Specialists. The expected start date for the entire team is May 12, 2008. All four individuals are former peace officers, and combined have over 100 years of police experience, and more than 60 years of collision investigation experience combined. One of the Collision Investigations Specialists is certified by ACTAR (Accreditation Commission for Traffic Accident Reconstruction).

The new employees will be getting acquainted with staff, completing a Transportation Safety Institute Basic Bus Collision Investigation Course and attending our Bus Operator training. The Bus Operator training will familiarize them with our rules, Safety Operating Procedures and qualify them to operate a bus if necessary at a collision scene. The training will prepare them for analyzing traffic collisions, developing solutions, improving our bus accident investigation process, creating alternative training programs, and reviewing current policies and procedures for needed changes.

The Bus Accident Investigation Team will be responding to serious accidents and perform investigative and reconstruction work to determine root causes and discover failures as related to each incident. The investigators will document all pertinent data in a clear, concise and professional reporting format. These professional investigators are considered experts in presenting physical data and completed findings in litigation or to an arbitrator.

La Opinion Feature On Metro Bus Operations

Today, a La Opinion reporter toured our Bus Operation Center (BOC) in preparation for an upcoming story on Metro Bus operations. The story's focus is on the 24-hour

operation of the BOC and what steps we take to ensure on-time performance. Staff explained how the center works on a daily basis and why many of the factors involved in delays to our bus service is out of our control, such as traffic congestion, traffic accidents, detours and weather conditions. The reporter was also shown how our customer service representatives work with patrons who need help riding the system and getting to their destination. A story is scheduled to run in the next few days.

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