

REPORT FROM THE CEO

A weekly report
from the office
of the CEO

April 24, 1995



Art Leahy has announced the selection of service operations managers, who assumed last Monday the responsibility for all aspects of service delivery, including transportation, equipment maintenance, and stores, at our 12 operating divisions.

Congratulations to the following employees:

Div. Service Operations Manager

- 1 B.J. Harris
- 2 Renee Frawley (Ron Reedy, Acting)
- 3 Mike Lensch
- 5 Mace Bethel
- 6 TBD
- 7 Harold Hollis
- 9 Evelyn Frizielle
- 10 Rick Hittinger
- 12 TBD
- 15 John Roberts
- 8 A.J. Taylor (Acting)

The divisions are divided into four regions: Divisions 3, 8, and 15 are in the Northern region; divisions 2, 5, and 18 are in the Southern; 1, 9, and 12 are in the Eastern; and 6, 7, and 10 are in the Western. The service operations managers will have authority and accountability for the divisions' budgets and operating performance. Changes we are initiating with the single manager program will save the MTA an estimated \$5 million annually.

Deputy Service Operations Managers

Here are the names of those employees who have been selected as deputy service operations managers. They replace the old assistant division managers:

- 1 John C. Adams, Karl Downs, Maurits Van Der Geugten
- 2 Emilio Caballero, Jackey Lee, P.G. Smith
- 3 Diane Frazier, John McBryan, Howard Shelter
- 5 Dana Coffey, Milo Victoria, Joseph Brown (acting)
- 6 Alex DiNuzzo, Jim Lukens
- 7 Michael Bottone, Chris Coleman, Dorothy Fluker (K. Mueller, acting)
- 8 Jim Davis, Grant Myers
- 9 Don Karlson, Earl Rollins, Max Martinez (acting)
- 10 Grace Golden, Dieter Hemsing, Jack Owens
- 12 John I. Adams, Robert Parreco
- 15 Dan Frawley, Pat Orr, Tony Sandoval (acting)

Deputy service operations managers assume their new responsibilities on Monday, April 24. Please give them your support!

Take Our Daughters to Work Day

We've planned a terrific program in honor of the national Take Our Daughters to Work Day on Thursday, April 27.

More than 70 of you have signed up to bring your daughters — I can assure you that if the enthusiasm of our participating staff is any indication as to how successful the day will be next, Thursday will indeed be bigger and better than last year's.

There are Still Openings!

It's still not too late to sign up your daughter for the activities — call Cindy Kondo-Lowe at ext. 2-7120 —, which include morning presentations from Judy Wilson, in the 818 Building, Judith Pierce in the 425 Bldg., and Ellen Levine at CMF. Ms. Wilson's presentation will take place in the Los Angeles Conference Room on the 10th floor; Ms. Pierce's in the Board Room on the second floor, and Ms. Levine's in the CMF Conference Room on the second floor.

The girls, ages 9 - 15, will learn first-hand how these women overcame obstacles to achieve success. And, they will be encouraged to ask questions so they get the answers they need and get the feeling of going one-on-one with women of achievement.

Contact Cindy Kondo-Lowe for further information. Unfortunately, we can only accommodate girls, whose hosts (moms or dads) are not in safety-sensitive positions.

Afternoon Session Features Panelists

There will be an afternoon session, as well. It will be in the Los Angeles Room on the 10th floor of the 818 Building and will include MTA panelist Gwendolyn Williams, Patricia McLaughlin, Lupe Valdez, Sgt. Leticia

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New Vanpool at Nine

A number of vanpools for employees are up and running, reports Rideshare Coordinator Jay Fuhrman in Human Resources. The agency's newest van, which began service on April 10, transports employees from Division 9 to Moreno Valley. We operate this program as part of our effort to reduce smog, and promote the well-being of employees who commute large distances. Thus far, employees say they love the program. We are budgeted for 15 vans so we intend to implement three more vans during the fiscal year at sites to be determined, based upon a first come-first serve basis.

If you're curious about the program, check the information below.

Destination	Department	Origination	Hours	Contacts	Phone
2	Maint.	Victorville	6 - 2:30	Milton Jackson	2-6202
5	Maint.	Perris	6 - 2:30	Sandra Square	2-6305
8	Trans.	Palmdale	Extraboard	Paul Terrazas	2-6308
9	Maint.	Moreno Valley	6 - 2:30	Harry Finley	2-6309
9	Maint.	Victorville	6 - 2:30	Harry Finley	2-6309
10	Maint.	Moreno Valley	6 - 2:30	Mike Ortega	2-6310
15	Trans.	Palmdale	Extraboard	Ken Navran	2-6569
15	Trans.	Palmdale	5 - 7:30	Ken Navran	2-6569
15	Maint.	Palmdale	7 - 3:30	Ken Navran	2-6569
CMF	Maint.	Moreno Valley	5:30 - 2	Glenice Como	2-5723
CMF	Maint.	Lake Elsinore	5:30 - 2	Glenice Como	2-5723

Check with Jay Fuhrman at ext. 2-4827 for details on the overall program.

Delgado, Shirley Maimoni; Maureen Tamuri; and Diane Perrine. Gwen is head of the equal opportunity program; Pat is deputy executive officer of multimodal planning; Lupe is director of public affairs; Maureen is a rail project engineer; and Diane Perrine, director of MTA's Freeway Service Patrol.

We hope to stimulate a lot of conversation about career opportunities. The girls will also ride the rails. I know all of you will make them feel welcome.

401(k) Plan Problems Resolved

Good news about our contribution enrollment program. We've ironed out computer glitches that now make it possible for former LACTC employees to enroll in the 401 (k) program. I'm pleased to announce that last month, there were 59 enrollments into the 401 (k) program and 113 enrollments into the 457 (former District) plan.

Effective immediately, the responsibility for all defined contribution enrollments will be transferred to Human Resources. Treasury will maintain all financial activities related to the plans. 401 (k) workshops for non-represented employees are scheduled for May 16 and 18. Look for an upcoming memo explaining the provisions of both programs. Changes and withdrawals also will be distributed to all.

Wilshire/Western Preview

We got a great turnout for a sneak preview of the just-about-finished Wilshire/Western Red Line Station, which will open for business next year. You may have caught a glimpse of the station on TV last week. It is located on the northeast corner of Wilshire and Western and is on half an acre.

The station interior design, according to Art Program

head Maya Emsden, will include two large ceramic tile murals on the end walls. Artist Richard Wyatt's works are titled, "People Coming," and "People Going." The murals depict members of Los Angeles' diverse community.

Wilshire/Western is expected to serve almost 17,000 daily passengers when the subway system is completed. The two-mile Wilshire branch line will include stations at Vermont and Normandie.

Hugely Successful Vendor Fair

Last week's Vendor Fair was the biggest ever! We had more than 3,000 vendors, hosted 840 for lunch — and we couldn't have done it without dozens of MTA volunteers. Hats off to Carey Peck and his staff and to all of you who contributed!

Layoff Details Forthcoming

I am holding another meeting with executive staff and managers this Tuesday about changes in layoff policy that we're submitting to the Board for its action on Wednesday. By the time you receive this CEO Report, we most likely will have held the meeting, so please check with your supervisor for the details. We will very shortly announce the numbers of staff affected by the layoffs.

— Franklin White

I welcome your comments and questions in response to CEO Report, which is designed to provide employees with direct communication with my office. Please contact either of my Special Assistants, Michael Gonzalez at 244-7476, or Phyllis Tucker at 244-6191. Also, employees can fax comments to 244-6014.

A publication of the MTA CEO's Office

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