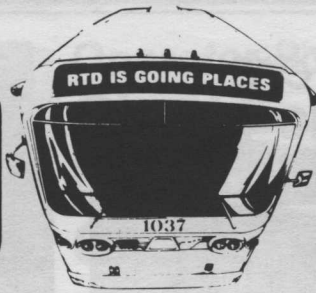




# HEADWAY



Southern California Rapid Transit District

Volume 2 Number 11 Nov. 23, 1975

## District Update

### Employee Recreation Program

Following concurrence by the Board of Directors, the District is formulating plans for an Employee Recreation Program. Activities forming the nucleus of the program will include sports activities such as softball, bowling, golf and tennis. Organized competition would be arranged by volunteers among the employees interested in a particular activity.

### Rapid Transit Committee Interviews Private Firms

The Rapid Transit Committee of RTD's Board of Directors met with representatives of 11 private firms which have expressed interest in providing the District with assistance in preparation of federally-required documentation in connection with grant applications on the Rapid Transit Starter Line.

### Emergency Power Generators To Be Installed At Divisions

As a guarantee against power shortages and their disruptive effects on division operations, the District is acquiring emergency power generators which will be installed at the fuel-facility operating divisions. The installation work is to be completed by January of next year.

### Steps Taken Towards Expanding Division 5

The District is negotiating with the City of Los Angeles to purchase portions of four lots adjacent to the present site of Division 5 as part of the planned expansion and renovation of the Division.

### More Special Agents To Be Added

Five new special agent posts have been created by the RTD Board of Directors after recommendation from District staff to "provide greater security coverage."

### District To Provide Bus Tokens For Mentally Retarded Students

Under a contractual arrangement with Los Angeles County, RTD will provide 8,000 bus tokens for use by the Los Angeles Unified School District's program to train mentally retarded students in the use of public transportation.

The training program teaches the children how to identify bus stops, how to get on and off buses, and how to handle payment of fares. Part of the training will involve actual trips on buses where the tokens will be used.

## Thanksgiving Greetings

*In times of plenty and serenity, the expression of thanks for one's good fortune is often casually spoken as though it were an accepted fact.*

*This was not so at our forefathers' first Thanksgiving, nor should it be so today. For now, as well as then, we live in a time of economic uncertainty, rising inflation and unemployment and an uneasy peace.*

*Still, there are no reasons for pessimism or lost hope as citizens and particularly for those of us who work for the Southern California Rapid Transit District. We are going through a period of vigorous growth of our facilities, personnel and equipment as we continue to expand our services to match the ever increasing transportation needs of people throughout our country.*

*We all can take pride in this contribution to our fellow citizens and join with them in mutual thanks for all of our good fortune.*

Jack R. Gilszap  
General Manager

Southern California Rapid Transit District

## New Transit Building Is Ready-(Almost)

Moving into the District's new headquarters has been time-consuming and difficult project. However, by the end of the year, the move should be complete.

The new headquarters, at 425 So. Main Street—less than a mile away from the old headquarters building at 1060 So. Broadway, is a six-story structure which formerly housed Security Pacific National Bank's data processing center. The District has a five-year lease on the building with a five-year option to renew the lease.

### A Large Scale Project

Preparing the building to meet District needs required extensive remodeling and renovation. In addition to repainting and recarpeting the entire building, wall configurations were changed, private offices were constructed and partitions between the various departments were erected.

### Open Space Concept to Be Used

Each individual department will utilize the open-space concept, which is employed to create a light and airy atmosphere in the absence of windows, since the new building is, for the most part, windowless. The open space interior employs the use of modular furniture to create individual privacy in an open area. Modular desks, cabinets, and bookcases can be hooked together into one unit.

### Several New Features

The new building will have several features not found in the old Transit building. These include a cafeteria that serves both hot and cold food; and a television monitoring system. There will also be indoor parking: 119 parking spaces, on three levels, will be used for assigned vehicles and pool cars.

### Annex To Be Used

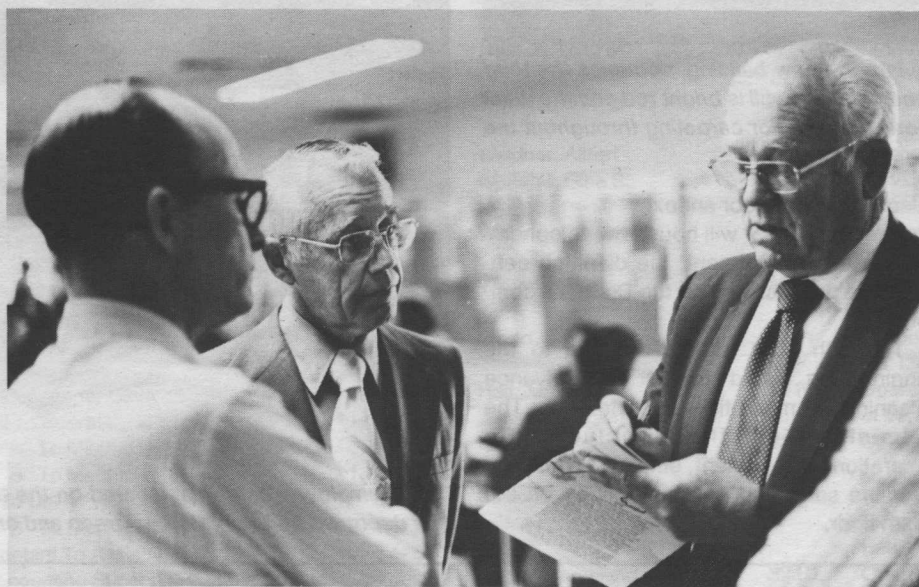
In addition to the six floors in the building, the District will also use the second and third floors of the adjoining building, sharing the annex with the Farmers and Merchants Bank.

The basement will house the print shop and mail room. The ground floor will have the ticket offices and lobby.

The second floor will contain the employment office; medical department; personnel department; special agents and the maintenance department. The second floor annex will house the marketing and communications department and the new board room, which will seat 175 people and will

(Continued on Page 2)

## Assemblyman Collier Tours District



During his visit to Division 9, Collier, (right), talked with Jack Greasby, Division 9 manager, (left), and Sam Black, Chief Engineer, Bus Facilities, (center).

California State Assemblyman John L.E. "Bud" Collier (R-61st) recently spent a day touring District facilities, and came away impressed with what he saw.

Collier's day-long tour included a ride on the El Monte Busway; close-up looks at the Cal State and County/USC stations; and a tour of Division 9.

Collier, who is a member of the state's

Assembly Transportation Committee, said "I'm delighted that my constituents are able to utilize what has to be the best bus rapid transit system in the country."

Accompanying Collier on his tour were Sam Black, chief engineer, bus facilities; Al Styffe, operations staff analyst; Bill Reason, audio-visual coordinator; and Ray Harris, principal administrative analyst.

## Thanksgiving 1975



## District Mourns Death Of E. R. Schaffer, Division 7 Manager

The Transportation Department is saddened to report the death of Division 7 manager Eugene R. Schaffer, who passed away on November 11 at St. Mary's Hospital in Long Beach where he had been undergoing chemotherapy treatments for lung cancer. He was 46.

Schaffer, a popular figure in the District, joined the Metropolitan Coach Lines in January, 1954, as a clerk-typist in the schedule department. In 1969, he became an extra assistant manager and in 1970 served as assistant manager at Division 1. He later became a relief division manager and came to Division 6 as manager in 1975. Last August he was made manager of Division 7.

Schaffer is survived by his wife, Charlotte, and three children: sons Charles, 22 and Robert, 19; and daughter Linda, 14. The family resides in Lakewood.



Eugene R. Schaffer

## Inside the New Headquarters



The accounting department, located in the third floor annex, illustrates the open-space concept that will be used throughout the building. The department has a rust-colored north wall, while the east wall, which houses the staff area, is yellow. The other walls are cream-colored. The heavy-duty indoor-outdoor type carpeting is a rust color.



The scheduling department, the first to move into the new building, occupies the third floor. The north and south walls are cream-colored, the east wall is bright red and the west wall is yellow. The keypunch area is green. There is rust-color carpeting throughout the department.

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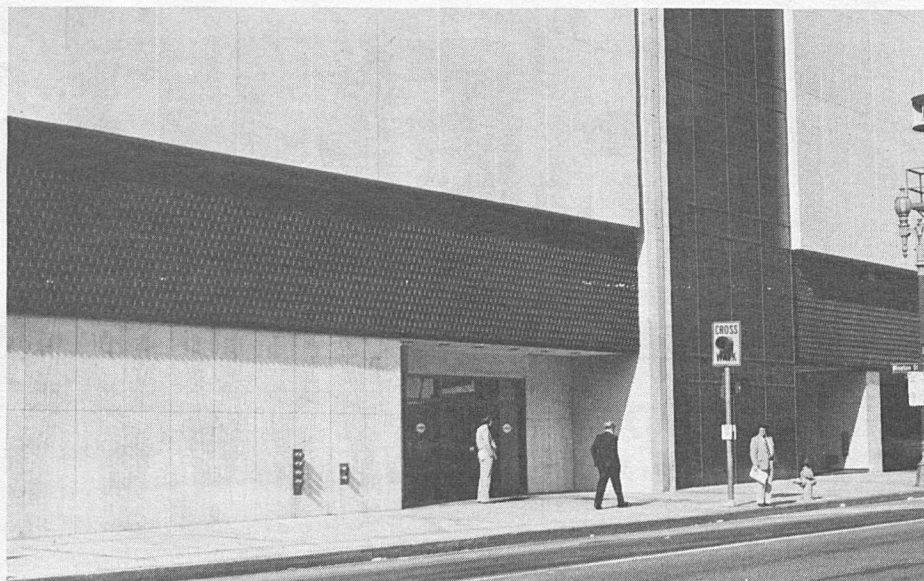
be equipped for sound and movie projection.

The third floor will house the transportation and scheduling departments, and the stops and zones section. The third floor annex will have the credit union and the cashier's office, both of which are located to the immediate right of the elevators. The accounting department and the employee cafeteria, at which all employees of the District will be welcome, are

also in the third floor annex.

The fourth floor will house the telephone information department; the dispatch center; data processing and the District's computer.

The fifth floor will be devoted to the engineering, rapid transit and advance planning & marketing departments. The administration offices, including the operations department, employee relations and the safety department, will be on the sixth floor.



The front entrance to the building has a concrete face and features decorative grillwork. The building is very modern, and for the most part, windowless.



Mary Helen Earles, information clerk-extra supervisor (left), and Rosemarie Cendejas, information supervisor, hold down the fort in what will be the new PAX department. This section will have yellow and beige walls with rust-colored carpeting. The glass-enclosed section in the background will be the department's office.



The employee cafeteria, located on the third floor, will feature both hot and cold food. The decor will be bright yellow, green and orange.

## 29 Operators Become Division Dispatchers

Twenty-nine operators became division dispatchers on October 19. They are as follows:

Albert, Michael H.	Kells, John C.
Andrews, Clarence H.	Lensch, Martin G.
Bailey, Leilia	Lerud, Charles V.
Baker, John C.	Little, Donald E.
Buncick, Nicholas	Lussier, Richard H.
Collins, David	McDaniels, O'Neal
Craig, William B.	Pearson, Stanley
Dominguez, Antenor G.	Putt, Joe G.
Gibson, Lawrence C.	Starks, Roy L.
Glidewell, Roy D.	Taylor, Alvin J.
Guinan, Patrick	Townsend, Edward E.
Hollis, Harold	Underwood, Walter R.
Holmes, Edward O.	Wilson, Kenneth E.
Jackson, Milton D.	Winstead, Richard R.
Zimmerman, Anthony M.	

## 350,000 Handicapped Residents in L.A. County Unable To Use Public Transportation

Some 350,000 Los Angeles County residents suffer disabilities that prevent them from using public transportation, according to a preliminary report by RTD's consultant for the elderly and handicapped, Dennis Cannon.

Cannon based his local estimate of the number of "transit dysfunctional" persons in L.A. County on a national study of transit disabled persons conducted for the Urban Mass Transportation Administration (UMTA) by the Transportation Systems Center in Cambridge, Mass. Neither Cannon's nor UMTA's study includes deaf or blind persons, nor those with mental or emotional handicaps.

Cannon said his findings generally support those in the UMTA study that the disabled are almost uniformly dispersed throughout the general population, and, he adds: "If we are to meet the public transportation needs of disabled persons,

we must first find out where they live."

The study showed an estimated 190,000 transit disabled persons who used aids such as crutches or braces; about 14,000 who used either wheelchairs or walkers and over 114,000 who were limited by artificial limbs or severe pulmonary conditions. About 200,000 of nearly 700,000 elderly persons (65 years or older) in the county are also handicapped.

## RTD Now Third Largest Transit Property

The District has edged past the Washington Metropolitan Area Transit Authority (WMATA) in size-of-bus-fleet to become the nation's third largest public transit property.

As of October 24, RTD had 2,256 buses in its fleet. Washington had 2,030 buses. The Metropolitan Transportation Authority of New York (MTA) has the nation's largest fleet with 4,500 buses. The Chicago Transit Authority (CTA), with a fleet of 2,393 buses, is second.

## Security Pacific Bank To Sell RTD Bus Passes To Its Employees

A unique arrangement began last month between the District and Security Pacific National Bank when the Bank started selling RTD bus passes to its employees and tenants of the Bank headquarters at So. Hope Street in downtown Los Angeles.

Earle Wilson, Security Pacific vice president, said the bank started the program as a convenience to its employees and added: "The service is well received and appreciated by all the employees."

According to Security Pacific, 340 passes were sold for the month of November to about 10 per cent of the employees and tenants at the headquarters building.



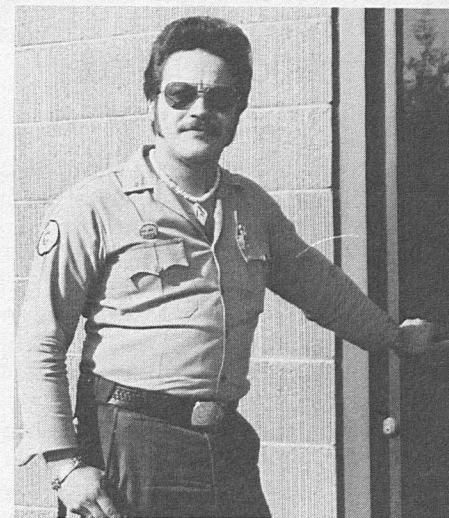
**CHECKING IT OUT**—Bus 7407, one of the first of the new 7400 series Flexible coaches from Delaware, Ohio, gets a thorough inspection at Division 2 by five District officials. From left, clockwise, are: Edwin Anderson, (partially obscured from view), assistant superintendent of construction; Robert Wicks, superintendent, shops and automotive equipment; George Powell, superintendent of maintenance; and George Wells, deputy administrator, equipment. The man on the far right is John Seale, instructor.

## Operator Bozonier Cited For Meritorious Conduct

Division 9 operator Anthony (Tony) R. Bozonier was recently cited for meritorious conduct for his role in spotting and containing an early morning fire.

Tony had just pulled out of Division 9 on the 6:14 a.m. run on Line 72, and was traveling westbound on Philadelphia Street in Whittier, when he spotted flames coming through the roof of a two-story frame house. Tony immediately stopped the bus and ran to the house. Says Tony: "My first thought was to warn any people that might be sleeping inside the house. I also knew that there was a building in back of the house that was used as a nursery school, and I was afraid someone might be in it."

Finding no one home, he took his fire extinguisher and broke a back window, allowing smoke to billow out of the house. Then he fought the blaze with his fire extinguisher. When the extinguisher was exhausted, he ran to the back of the house and turned on the garden hose, spraying both the house and the nursery school.



Operator Anthony Bozonier

Tony recalls: "I was a real mess. My lungs were full of smoke and my shoes were all wet. In addition, I was yelling 'Fire! Fire!' in an attempt to alert the neighbors and get help." He finally awoke a neighbor who called the fire department.

When the firemen arrived, they congratulated Tony on his quick action and confirmed his suspicion that the fire had been set deliberately.

Tony, however, took the incident in stride and managed to finish his full work shift that day.

## Moving Up

Name	Div/ Dept.	From/To	Date	Name	Div/ Dept.	From/To	Date
Alexander, Mattie M.	3110	Temporary Janitor To Janitor	10-13-75	Modell, Irving	3215	Operator To Operator-Extra Division Dispatcher	10/21/75
Anderson, Douglas M.	5000	Information Clerk Extra Supervisor To Supervisor of Telephone Operations	10/1/75	Parvin, Ann Marie	3399	Stenographer To Secretary II	10/26/75
Anderson, Gaylord M.	3301	Mechanic "B" To Mechanic "A"	10/26/75	Perkins, Howard	3305	Utility "B" To Utility "A"	11/3/75
Arnold, John Robert	4200	Information Clerk To Staff Assistant I	10/26/75	Rhodes, Henry L.	3305	Equipment Foreman I To Equipment Foreman II	10/0/75
Arteche, Yolanda	5000	Service Analyst To Service Analyst Supervisor	11/3/75	Saa, Milton R.	3212	Operator To Operator-Extra Division Dispatcher	10/26/75
Athay, Ruth Lois	7100	Assistant Accounts Payable Supervisor To Accounts Payable Supervisor	10/27/75	Serdienis, Peter C.	6200	Schedule Analyst To Management Trainee	10/13/75
Baca, Paul A.	5000	Mopper-Waxer To Information Clerk	10/28/75	Smith, Robert Grant	3306	Utility "B" To Utility "A"	10/5/75
Baird, Debra Lynn	4400	Supervisor of Telephone Information To Assistant Customer Information Representative	10/5/75	Triplett, Charley	3334	Utility "A" To Laborer "A"	10/26/75
Baker, Patricia L.	5000	Information Clerk To Mail & Duplicating Clerk	9/14/75	Thomas, Gino M.	3205	Operator-Extra Div. Dispatcher To Division Dispatcher	10/19/75
Barfield, Robert W.	3314	Property Maintainer A To Cabinet Maker	10/20/75	Trudeau, George F.	3206	Operator To Operator-Extra Supervisor of Vehicle Operations	10/20/75
Barclay, Cheryl L.	3305	Operator To Utility "A"	10/12/75	Weidner, Albert	3314	Mechanic "B" To Mechanic "A"	10/9/75
Beard, Andrew C.	7300	Stock Clerk To Shipping Clerk	10/10/75	Whitehill, Gina S.	5000	Service Analyst To Senior Passenger Service Rep.	10/30/75
Beard, Wilbert	4400	Information Clerk To Assistant Customer Information Representative	10/26/75	Williams, Charles R.	3207	Operator To Operator-Extra Division Dispatcher	10/25/75
Cerqua, Lawrence E.	7300	Shipping Clerk To Storekeeper	10/10/75	Wilson, Clarence	3298	Supervisor of Vehicle Operations Extra-Radio Disp. To Radio Dispatcher	10/12/75
Cormier, Walter Joseph	3312	Utility "A" To Utility "A" Leadman	10/5/75	Wood, James Percy	6201	Former Instructor Trans. To Ind. Leave 10/6/74	11/1/75
Country, Tiny	3110	Janitor To Messenger Clerk	10/13/75	Hall, James R.	3215	Operator To Operator-Extra Supervisor of Vehicle Operations	10/17/75
Crilley, Mary L.	4200	Secretary II To Secretary III	11/10/75	Ibarra, Daniel	3203	Operator To Operator-Extra Supervisor of Vehicle Operations	10/18/75
Dotta, Orlands F.	3318	Mechanic "B" To Mechanic "A"	10/19/75	Jenkins, Charles R.	3298	Supervisor of Vehicle Operations Extra-Radio Dispatcher To Radio Dispatcher	10/19/75
Flores, Donaciano A.	3314	Mechanic "B" To Mechanic "A"	11/9/75	Joiner, Cleveland	3210	Operator-Extra Supervisor of Vehicle Operations To Operator-Extra Supervisor of Vehicle Operations Extra Radio Dispatcher	10/19/75
Gallegos, Sidney Lawrence	3308	Utility "B" To Utility "A"	10/5/75	Neal, John W.	3215	Operator To Operator-Extra Supervisor of Vehicle Operations	10/16/75
Golden, Theral	3318	Mechanic "B" To Mechanic "A"	10/19/75	McReynolds, Frederick S.	3209	Operator To Operator-Extra Supervisor of Vehicle Operations	10/19/75
Gomez, Leonor B.	7100	Staff Accountant To Assistant General Accounting Supervisor	10/5/75	Scott, Sidney F.	3209	Division Dispatcher To Division Dispatcher-Extra Senior Division Dispatcher	10/12/75
Grady Jr., Robert	3205	Operator To Operator-Extra Division Dispatcher	10/22/75				
Greathouse, Rayfield	3314	Mechanic "B" To Mechanic "A"	10/26/75				
Harris Jr., Lon	3208	Operator To Operator-Extra Division Dispatcher	10/24/75				
Horne, Thomas F.	5000	Senior Passenger Service Representative To Passenger Service Supervisor	10/6/75				
Howard, Johnny Herman	3318	Mechanic "A" (Rel. Lead) To Equipment Foreman I	10/5/75				
Hulbert, Warren E.	3334	Laborer "A" To Property Maintainer B	10/19/75				
Javadzadeh, Massoud	4200	Management Trainee To Advance Planning Analyst	10/1/75				
Koskela, Wilbert S.	7100	Messenger Clerk To Temporary Payroll Clerk	10/10/75				
Kovach, William A.	7300	Timetables Stock Clerk To Stock Clerk	10/10/75				
Leos, Barbara J.	3216	Ticket Clerk To Service Director	9/28/75				
Lewis, Geraldine L.	5000	Utility "B" To Information Clerk	10/28/75				
Livingston, Naomi Lynn	4200	Staff Assistant I To Transportation Planning Analyst I	9/28/75				
Lukens, James E.	3212	Operator To Operator-Extra Division Dispatcher	10/27/75				
Manley, Caldwell	3315	Mechanic "B" To Mechanic "A"	10/26/75				
Martinez, Lisandro	3318	Mechanic "B" To Mechanic "A"	10/19/75				
Martinez Jr., Martin	5000	Mopper-Waxer To Information Clerk	10/28/75				
McClintock, Carol Sue	4400	Information Clerk To Assistant Customer Information Representative	10/26/75				
McFall, Helen A.	6200	Schedule Analyst To Management Trainee	10/13/75				
Melendez, Luis A.	4400	Information Clerk To Assistant Customer Information Representative	10/26/75				

## Retired

Name	Div./ Dept.	Classification	Date
Bowers, Emory R.	3209	Operator	10/5/42 - 11/1/75
Keup, William Henry	3209	Operator	9/6/57 - 11/1/75
Peralta, Louis Zazueta	6201	Former Mechanic "B" Trans. to Ind. Leave 7-7-75	3/15/37 - 11/6/75
Wood, James Percy	6201	Former Instructor Trans. to Ind. Leave 10-6-74	4/28/48 - 11/1/75
Vandenbrink, Henry	3208	Division Dispatcher	10/30/45 - 10/31/75

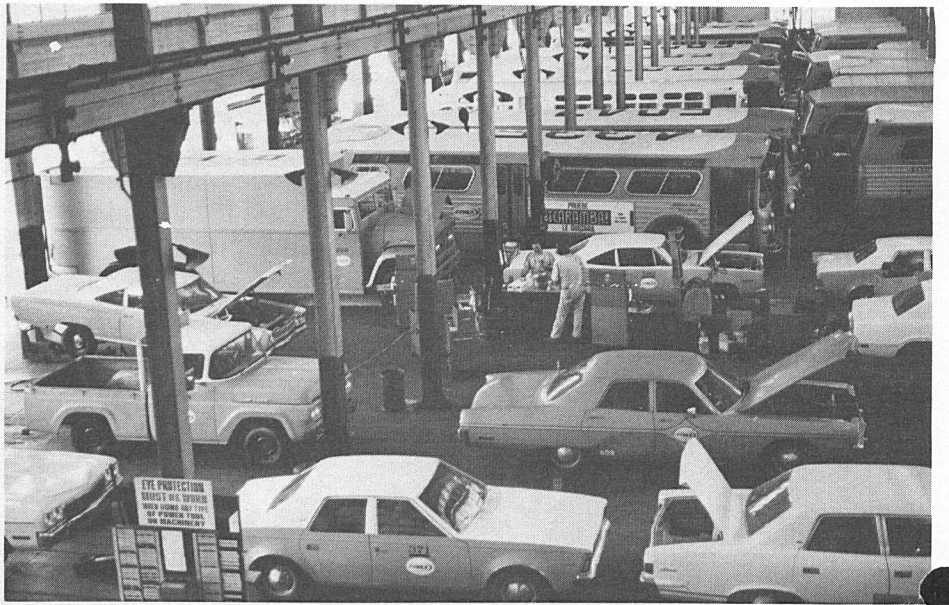
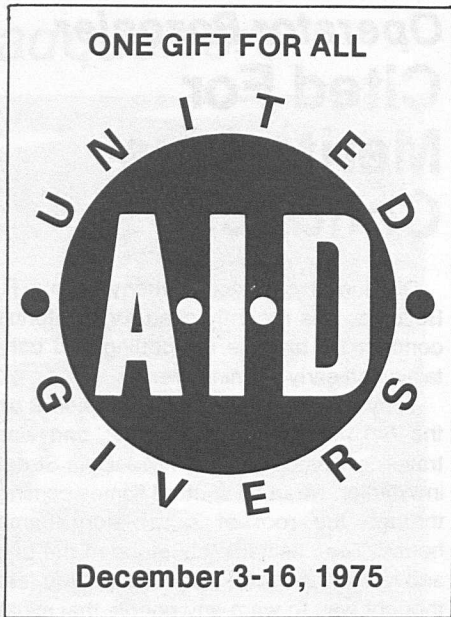
## In Memoriam

Name	Classification	Date
Brucker, Richard J.	Former Mechanic "A" 3302 (Ret.)	10/20/75
Chisholm, Alexander D.	Former Utility "A" 3302 (Ret.)	10/15/75
Schaffer, Eugene R.	Manager, Division 7	11/11/75

## Anita Mason, Information Officer, Joins The Air Force

Information operator Anita Mason was feted with a farewell party on her last day at the District. Anita is leaving the District to join the United States Air Force, and will report to Lackland Air Force Base in San Antonio, Texas in mid-December as an airman first class.

Anita, who had been with the District a little less than one year, was recently information operator of the month. She joined the Air Force, she explains, "to get a chance to travel and to further my schooling." In a way, Anita, who signed up for a four-year hitch, will be following a family tradition: her dad retired as a Colonel from the Air Force.

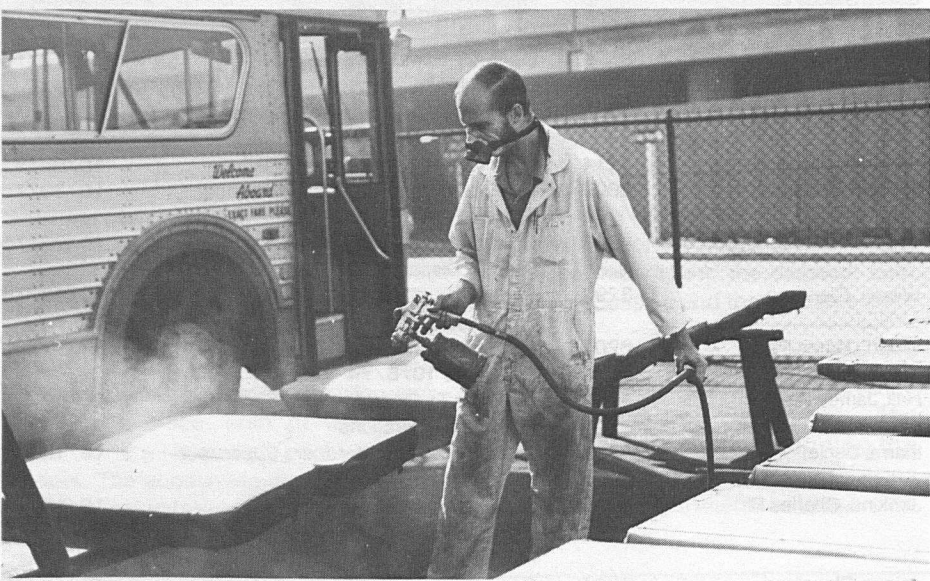


**VIEW FROM THE TOP**—The maintenance facility at Division 2 is one of the largest and busiest in the District. In addition to housing the shop for the division, the facility is also the home of the District maintenance department and does all the repair and maintenance work on 321 District cars, 67 trucks and 89 pieces of miscellaneous equipment such as fork lifts and portable compressors.

The picture above was taken from the third floor stairway which leads to the offices of General Superintendent of Maintenance, George Powell.



**STARTING FROM SCRATCH**—Construction is now underway of the east parking lot at the El Monte terminal. When completed, the new parking lot will provide an additional 700 patron parking spaces, and will also have an access road leading under the bridge to the west parking lot. The south access road, currently being used by both buses and cars, will be reserved for buses and will also provide direct access to the maintenance facilities at the adjacent Division 9. The bus in the picture is RTD's double decker, pulling into the El Monte Terminal after a trip on the Busway.



**A BIG JOB**—Jack Atkins, a Mechanic "B" at Division 5, spray paints some seats as part of a District-wide project to paint all bus seats with either black or brown vinyl paint in order to discourage acts of vandalism.

According to Sam Singer, staff assistant to the mechanical department, buses manufactured after 1960 will have brown seats, and coaches built before 1960 will have black seats.

The project was started last spring and almost 2,000 coaches have been completed. It will take about two more months to complete the project, with the divisions painting the seats of their own coaches.

### DID YOU KNOW

- Each information operator call costs the District 68 cents
- RTD handles 10,000 calls per day
- Each operator takes 20 calls per hour
- Each operator must know over 250 routes, and all major transfer and connection points.
- 48 information operators are on hand during the day from 6 a.m. to 3:30 p.m., and the switchboard is open 24 hours a day, seven days a week
- The PAX department has grown 333 per cent since 1972—from 33 operators to the present number of 111

## District Official Tours European Transit Properties

Roland Krafft, superintendent of divisions, recently returned to the District after a two-week tour of European transit properties.

The tour was the culmination of the six-week Professional Program in Urban Transportation held at the Transportation Research Institute of Carnegie-Mellon University in Pittsburgh.

The first four weeks consisted of full time study at the Institute. Then came the two-week tour which included visiting transit properties in London; Paris; Hamburg, Germany; and Gothenburg, Sweden.

Krafft says the tour was "a real eye-opener," and he notes that, shades of Los Angeles, both Hamburg and Gothenburg are converting their streetcars to diesel fueled buses.

#### Hamburg System "Most Impressive"

Krafft found the transit system in Hamburg to be the most impressive of the systems he visited. In addition to designing and using the new articulated buses, Hamburg has an honor fare payment system and utilizes a sophisticated passenger counting and vehicle location system which uses light beams and high frequency transmitting beacons. Hamburg's system also uses direct two-way channel link between the buses and the control center.

#### London Has Largest Transit System

London's transit system is the largest and oldest in Europe. The transit system there employs 55,000 people and serves an area of 630 square miles which has a population of eight million residents. London's fleet of 4,300 railway cars and 6,700 buses serves six million passengers daily, for a total of two thousand million passenger trips per year.

#### Rubber-Tired Trains In Paris

Paris has a "very fine subway system" according to Krafft, who also had a chance to see the rubber-tired trains in action. Krafft says that while the rubber-tired trains are quiet, they are less than ideal, and explains: "The tires heat up from use and sometimes cause pollution and fire. The tires also disintegrate as they wear out, causing the stations and rights of way to be covered with unsightly powder. Transit officials there indicated that they would order steel wheel trains in the future."

#### Articulated Buses In Gothenburg

In Gothenburg, Sweden, the transit system had added new articulated Volvo buses to its fleet of buses and rail cars. The authorities there also encourage transit patronage by restraining traffic through the Central Business District.

## HEADWAY

Volume 2 Number 11  
Published by and for the employees of the Southern California Rapid Transit District. Send stories, photos, or just the facts to Editor, HEADWAY, Room 803, 1060 S. Broadway, Los Angeles, Calif. 90015.

Southern California Rapid Transit District  
1060 South Broadway, Los Angeles 90015

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