

District classes mean career advancement

An expanded program in Pre-Supervisory/Staff Development is currently being offered through the Employee Education, Training and Development Department.

Each of the four courses is designed to assist employees in developing the knowledge and skills necessary for supervisory and administrative positions within the District.

Introduction to Administrative Analysis introduces budget and financial concepts, quantitative techniques and organizational analysis. Fundamentals of Interpersonal Relations deals with verbal communication, listening skills, conflict resolution, coaching and counseling. Students are exposed to the supervisor's role in planning, organizing, coordinating and motivating others in Introduction to Supervision, while Basic Writing Skills teaches basic grammar and punctuation, paragraph construction and introduction to business writing.

"The objective of the pre-supervisory classes is to provide all RTD employees with the opportunity to prepare for jobs as supervisors or jobs in the administrative group if that is their desire," commented Director of Employee Development, Byron Lewis. "We want

employees to acquire the knowledge for advancement as well as gain skills and knowledge that will help them in their current job," Lewis added.

Participation in these courses does not require previous training and all are free of charge. Any or all

of these courses, taken on your own time, can be completed in any order. Each course meets eight times, for two-and-a-half hours per session, twice weekly. Classes are scheduled either from 9 am to

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SCHOOL DAYS — Instructor George Gant takes a pre-Supervisory class through its paces.

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HEADWAY



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May 1984

Protect patrons—watch out for pickpockets

With the Olympic Games just around the corner and the holiday season only six months away we can expect to see a steady increase in pickpocket activity aboard RTD buses, says the Transit Police Department.

Buses and bus stops are the primary work place of pickpocket teams, points out Ray Thomas, Pickpocket task force sergeant. "Pickpocket teams are basically territorial," Thomas said. "As long as they are making money they continue to work the same areas, bus lines, and times of day." They continue in these patterns for a very good reason, Thomas added. "A good pickpocket team will make as much as \$10,000 a week, so you can see why they'll keep coming back to the same place at the same time."

As we draw closer to the Olympics and the holidays, the Transit Police are asking all bus operators to be especially alert for pickpocket activity at their stops and on their buses. "Most of our operators are already proficient at identifying pickpocket techniques," comments Transit Police Chief Jim Burgess. "The Transit Police have made many arrests for pickpocket crimes based on the excellent information given us by operators," Burgess added. "Many operators have saved their passengers from becoming victims simply by announcing, 'Watch your property; pickpockets may be riding this bus.'" While this sort of thing can help prevent crimes on buses we really want to stress the need to be alert to pickpockets and the need to let the Transit Police know about them so we can take action."

TECHNIQUES

Pickpockets usually work in teams of two or three persons, male and/or female. The first person is known as the 'stall'. It is their job to distract the victim by dropping something, asking for the time

or a cigarette, bumping into someone or any number of other ruses. The second member of a pickpocket team is known as the 'hook'. This is the person that actually removes the wallet from purse or

the intended victim, in the stairwell, to ask the operator a question and then back off the bus, bumping into the victim. The 'stall' may also drop loose change on the floor, bumping victim as he picks it up. The

stall the victim to distract him. The 'stall' may also keep changing places in line while waiting to board the bus. This will distract many potential victims.

HOOKING TACTICS

The 'Hook' will often be seen looking down, his eyes on pockets or purses. He will often carry a newspaper or magazine in his hand or a coat draped over his arm. He uses these to conceal the wallet as he removes it.

The 'hook' will move in and out of a crowd as he picks out his victim. He will then stand behind his target, thereby pointing him out to the 'stall', and wait for the 'stall' to move into position and distract the victim. After the 'hook' has the wallet, he will usually walk away from the crowd or hand off the wallet to the 'bagman'.

BAGMAN TACTICS

The 'bagman' will usually stand well away from the crowd, moving in only to retrieve the wallet from the 'hook' and then walking away again.

The 'bagman' will then walk to an alley, a trash can or mail box, remove the valuables and then discard the wallet as quickly as possible. The 'bagman' can also be seen watching his partner for signals.

In addition Thomas points out, pickpockets commonly work bus stops and buses, staying aboard only long enough to pick a pocket, alighting, and boarding another bus to do the same.

There are many types of pickpockets. The most professional lift only men's wallets. Those that are less proficient, many are juveniles, lift only from purses, while the least professional pickpockets lift only from sleeping drunks and bums. This type usually carries a knife or



PICKPOCKET TERRITORY — Some people insist on doing things wrong. Here, the woman's purse is open, it's not held under her arm, her wallet is exposed and she's obviously not paying attention to her surroundings or the people around her. All in all, she represents a classic invitation to a pickpocket.

pants while the 'stall' distracts them.

The third member of the team is called a 'bag man'. The 'hook' hands the wallet to the 'bag man' as quickly as possible. That way, if the victim accuses the 'hook', he or she has no evidence on them.

STALLING TACTICS

The 'stall' may crowd in front of

bump is usually necessary as it not only distracts the victim, but also because the victim is less likely to notice anything if the 'hook' should get clumsy while picking the pocket.

A female 'stall' may wear a short skirt or other seductive or revealing clothing to distract a male victim.

The 'stall' may also argue or har-

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Maintenance certification program in full swing

On February 6, comprehensive training classes became available

for District division mechanics. This on-going program is called



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Career advancement

11:30 am or 5:30 pm to 8 pm, alternating with each cycle of classes offered. Class locations rotate among the Headquarters building for evening-scheduled classes and between Divisions 1, 2 and 3 for morning classes.

Each course is limited to twenty students, on a first-come, first-served basis. Interested employees should check their division or departmental bulletin boards for posted announcements regarding the program. As each course must have at least twenty participants in order to be presented, interested employees are urged to register no later than two weeks prior to the scheduled class dates. You can call extension 3416 for further information regarding the pre-supervisory/staff development classes and register for the classes by calling extension 6379.

As Joann Bowman, who supervises the District's on-going training programs, puts it, "The pre-supervisory/staff development program gives RTD employees a chance to see what it would be like to be a supervisor, as well as to learn skills they can use now."

ABOVE—One of the modified 5301 GMC buses now in use as a mobile maintenance classroom.

BELOW—Some of the certification patches available through the Maintenance Certification Program.



the Maintenance Certification Program. Upon successful completion of each class, the student is awarded an arm patch, appropriate stripe and a certificate of completion. These courses are designed to upgrade maintenance skills in such areas as air brakes, air conditioning, diesel engine overhaul, suspension, transmissions, wheelchair lifts and tune-ups. They will also standardize methods, reduce work redundancies and, as Senior Mechanical Instructor Mike Stange pointed out, "Maintain a high technical avenue of communication for new state-of-the-art equipment."

In a related development, the Mechanical Instruction Department received the first of two

mobile training classrooms in February. The two 5301 GMC buses were modified by Fred Razavi of Cinedyne Company in the San Fernando Valley. "It's interesting to note," Stange commented, "one of these two 5301's, currently about 90% completed, is, to the best of my knowledge, the only one in the country equipped with a wheelchair lift. An RTSII lift at that. As a matter of fact; it may very well be the only one in the whole world equipped with the GMC lift."

These mobile classrooms will be used for a variety of different training uses including wheelchair lift training, system diagnosing procedures, safety related presentations and films and certification training courses.

Metro Rail

Former NJ Transit official To head construction effort

Former manager of construction management for the Newark-based New Jersey Transit Corporation, James A. Strosnider, has been named to the newly-created position of Director of Construction Management.

At RTD, Strosnider will be responsible for the organization, staffing and administration of the construction management department where he will oversee construction of the \$3.4 billion Metro Rail project.

In addition, Strosnider's responsibilities will include overseeing work performed by the Metro Rail construction management consultant and all construction contractors.

As manager of engineering and construction management at NJ Transit since 1980, Strosnider established and staffed the construction division and implemented a projected \$1.8 billion capital improvement program. The

program included rehabilitating the Newark City (N.J.) subway, rail equipment maintenance facility, railroad tunnels, rail passenger stations, park and ride facilities, rail bridges and viaducts as well as related mass transit facilities.

An engineering consultant for 28 years before joining NJ Transit, Strosnider was a vice-president with Planning Research Corpora-



JAMES A. STROSNIDER

tion-Harris, one of the largest engineering consultant firms in the country.

Strosnider and his wife Mary, a registered nurse, are in the process of moving to Los Angeles from New Jersey. Their 21-year old son, Chip, will join them next month after he graduates from college.

Strosnider was the 1983-1984 president of the New Jersey Construction Specifications Institute and the 1979-1980 president of the Consulting Engineers Council of New Jersey. He currently serves on the Construction Management Committee of the American Public Transportation Association (APTA). Strosnider is also an active member of the American Management Association, American Association of Cost Engineers and the Construction Management Association of America, among others.

He received his B.S.C.E. from West Virginia in 1951 and completed Construction Management Sciences courses at Miami University in 1954.

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Protect patrons

razor to cut pockets. While pretending to waken the victim, they are emptying his pockets.

Another common technique is the 'hook' that uses a razor-sharp instrument to slice a closed purse and remove the victim's wallet.

The Transit Police note that most pickpockets are cowards and will try to talk their way out a situation rather than fight or run. Juveniles, they add, are more likely to run as they are less practiced at contacts.

"Pickpockets are con artists and very good at convincing you that you didn't see what you thought you saw. Don't fall for their con," Thomas urged. "Call the Transit Police. That's what we're here for."

"With the operators and the Transit Police working together, by being alert and watching out for your passengers, pickpockets won't stand a chance on RTD buses," commented Chief Burgess.



If you have pickpocket information to report, you can call the Pickpocket Hotline at 972-6371.

Practice pool safety this summer

There are about 1,800,000 residential single family, in-ground swimming pools in this country, according to the latest statistics. "Almost 50% of all swimming fatalities and 126,000 accidents occur at these pools annually," says local Red Cross Safety Services chairman Don Rector.

Residential pools pose a particular threat to the lives and health of unskilled friends and family members. The Red Cross asks that you learn and use the following rules as summer pool use hits its peak.

1. Take a Red Cross first aid or water safety course and learn artificial respiration, and teach it to your children. It is too late to learn when you have a victim on your hands.
2. Enclose your pool with a fence at least four feet high and with a gate that is locked when there is no adult around to supervise swimmers.
3. Keep handy a ring buoy with a line attached. Throw this to

- anyone in trouble or extend a pole. Never jump in to save someone unless you are trained in life-saving.
4. Put non-slip paint or other non-slip material around your pool and on the diving board, and keep it in repair.
5. Use plastic or paper cups for drinks at poolside.
6. Cover the pool for any long period when it is not in use.
7. Make sure all family members can swim. Small children who are non-swimmers or poor swimmers should wear life jackets at all times.
8. Install waterproof electrical outlets sufficiently far back from the pool so that swimmers will not come into contact with them. Run wires for pool lighting underground.
9. Never swim alone, nor when tired or chilled.
10. Forbid running or "roughhousing" at poolside; allow no dunking in the pool. Post signs to enforce no diving at

the shallow end, no back dives from the board, no swimming under the diving board, etc.

11. Have a phone located near the pool. Post emergency instructions and telephone numbers conspicuously. Have an adequate first aid kit available.
12. Clearly mark the deep and shallow sections of the pool. Separate the deep and shallow water by use of a buoyed line when weak swimmers or non-swimmers are using the pool.
13. Make sure there is adequate filtration to maintain good clarity of the water. Consult the health department for regulations on pool sanitation.
14. Drinking and swimming don't mix.
15. Slides can be dangerous. Allow feet-first entrances only.
16. Allow no diving in above-ground pools.

17. Finally, because accidents do happen, check with your insurance agent to make sure of liability coverage under your homeowner's policy.



RECREATION NEWS

Summer is the season for concerts and several superstars are performing this June. Kicking off this month at the Beverly Theater are:

Bobby Womack with Phyllis Hyman on June 1 at 7:30 pm and Miles Davis on June 2, also at 7:30 pm. Both events are \$17.50 concert tickets on sale to you for just \$16.50.

At the new Universal Amphitheater:

June 15, Christine McVee. \$15 seats for \$14.00

June 17, Hughie Lewis and The News, \$13.50 seats for \$12.50.

June 30, Chakka Kahn with \$15.00 seats going for \$14.00

And the Greek Theater will feature the following:

June 24, Ronnie Laws

June 30, Lee Ritenour — Both are \$15.00 Section A seats for \$14.00

The Dodgers also continue in the grand old style of baseball. Games slated for June include:

June 3, Houston Astro's—Camera Day

June 8, Atlanta Braves

June 11, San Francisco Giants—T-Shirt Night

June 25, San Diego Padre's

June 29, Chicago Cubs

July 4, Pittsburgh Pirates—Fireworks Night

All games are \$5.00 reserved seats going for \$4.00

A traditional event at the district is the Father's Day weekend special at Knott's Berry Farm. This year it's set for June 16 and 17 at a reduced price of \$7.00 for employees, retirees and their immediate families and \$7.75 for guests. This is a \$5.00 savings off the general admission price.

You and your family are cordially invited to attend the premier of the World Circus on June 23 at the fabulous Forum. See all the sparkle and glitter of the Big Top from seats right up front. \$9.50 seats for \$7.50.

NEW HOURS: Due to the demand for mail order Olympic Token seats, business hours for the Employee Activities Department are now 10:00 am until 4:00 pm daily, effective immediately. No merchandise will be sold outside of these hours, no exceptions.

If you have any questions concerning these or any other events, contact the Employee Activities Department at extension 6580.

Skin care in the summer sun

Dr. John Epstein of San Francisco, a dermatologist and authority on the effects of sun on the skin, suggests these guidelines for exposing yourself to the sun:

- Schedule outdoor activities for early morning or late afternoon whenever possible. The sun's rays are usually most severe between 10 am and 3 pm.

- Use generous amounts of sun-screening lotions — especially those that screen or block out the most damaging rays.

- For everyone, a beach hat, scarf or any other head gear is a must on the beach.

- Beware of sun reflectors. They concentrate harmful doses of ultra-violet rays.

- Remember, you can be sunburned on an overcast day or even while you are submerged in the water.

- Be especially careful about keeping an infant in the sun. A youngster is far more susceptible to sunburn than an adult is. His or her sunbaths should be kept short.

Summer heat can be a killer

Did you know that heat waves kill more people than any other natural disaster?

So says Moulton Avery, director of the Center for Environmental Physiology in Washington, D.C. And while many victims of heat stress are elderly, almost anyone is a candidate, since heat places a burden on the heart and blood vessels.

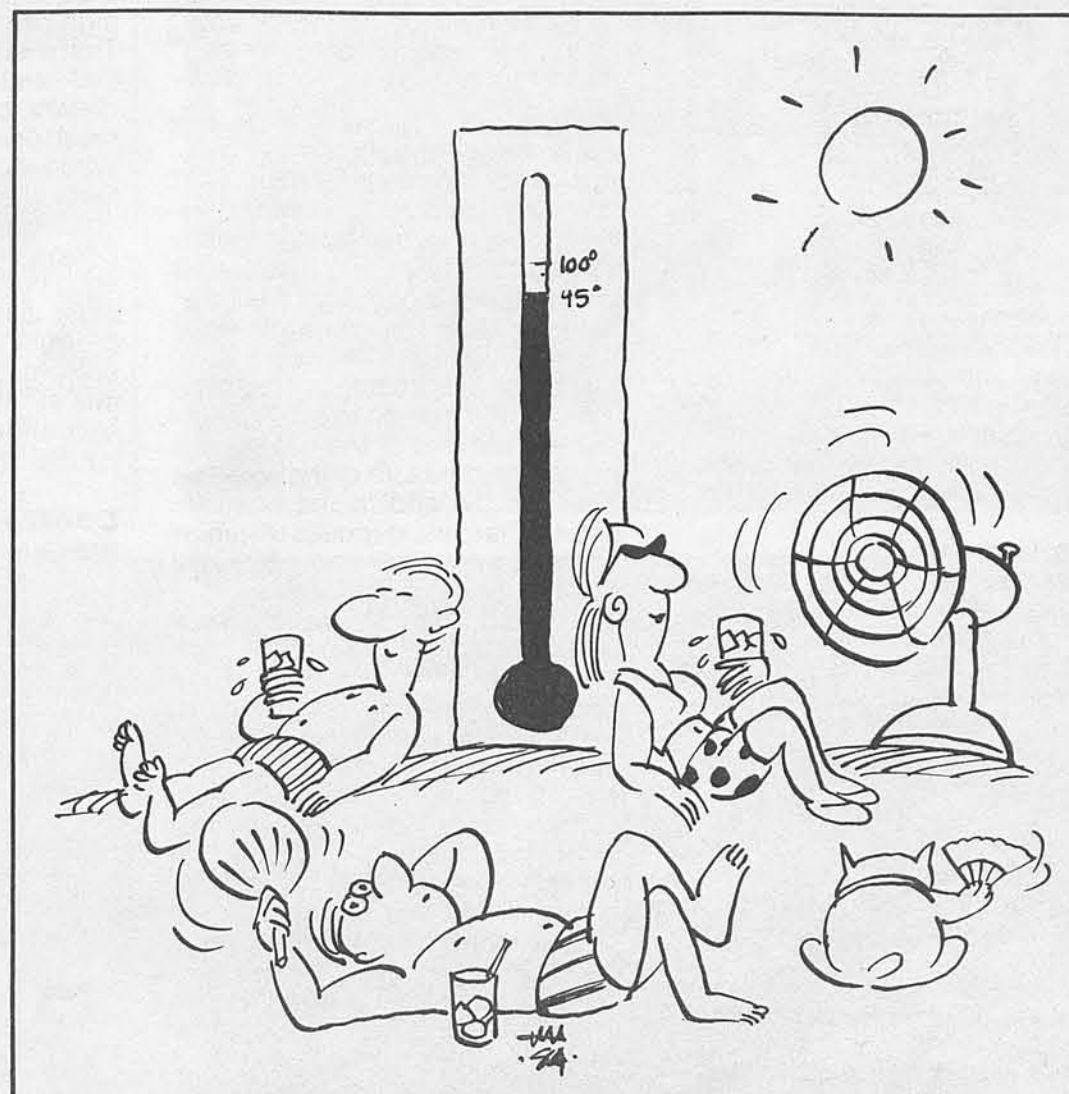
People should be cautious and concerned about the heat," Avery told the Health Insurance Association of America. "Everyone takes a 'first-aid' approach to heat stress, which doesn't do anything for prevention." If you feel ill, he said, it is a good indication you are being affected by the heat. include dizziness, rapid heart-beat, nausea, throbbing headache, chest pain and breathing problems. If you experience any of these symptoms, call a doctor or seek other medical help.

Avery noted that infants under one year of age are particularly susceptible to heat stress because "their temperature control systems are not fully developed." In addition, anyone with a history of rheumatic fever should be careful.

How can you keep cool during the "dog days" of summer? Avery offers the following suggestions:

ing the water temperature around 75° F. provides great relief from the heat. Cool water removes extra body heat 25 times faster than cool air.

- **Fans**—If you do not have access to an air conditioner, fans can draw cool air into your home at night or help to provide good indoor air circulation during the



day. When it is extremely hot, however, a fan may cause you to gain body heat by blowing very hot air over your body.

- **Wet Your Hair or Wear a Wet T-shirt**—As the water evaporates, it will cool your skin.

- **Drink Water Often, in Reasonable Amounts**—Do not

wait until you are thirsty, because your body needs more fluid than thirst will indicate. By the time you feel thirsty, you may already be dangerously dehydrated. If you have a medical condition or a problem with body water balance, check with your doctor for advice on how much water you should drink in hot weather.

- **Avoid Alcohol**—It interferes with your body's fight against heat stress and can put a strain on your heart.

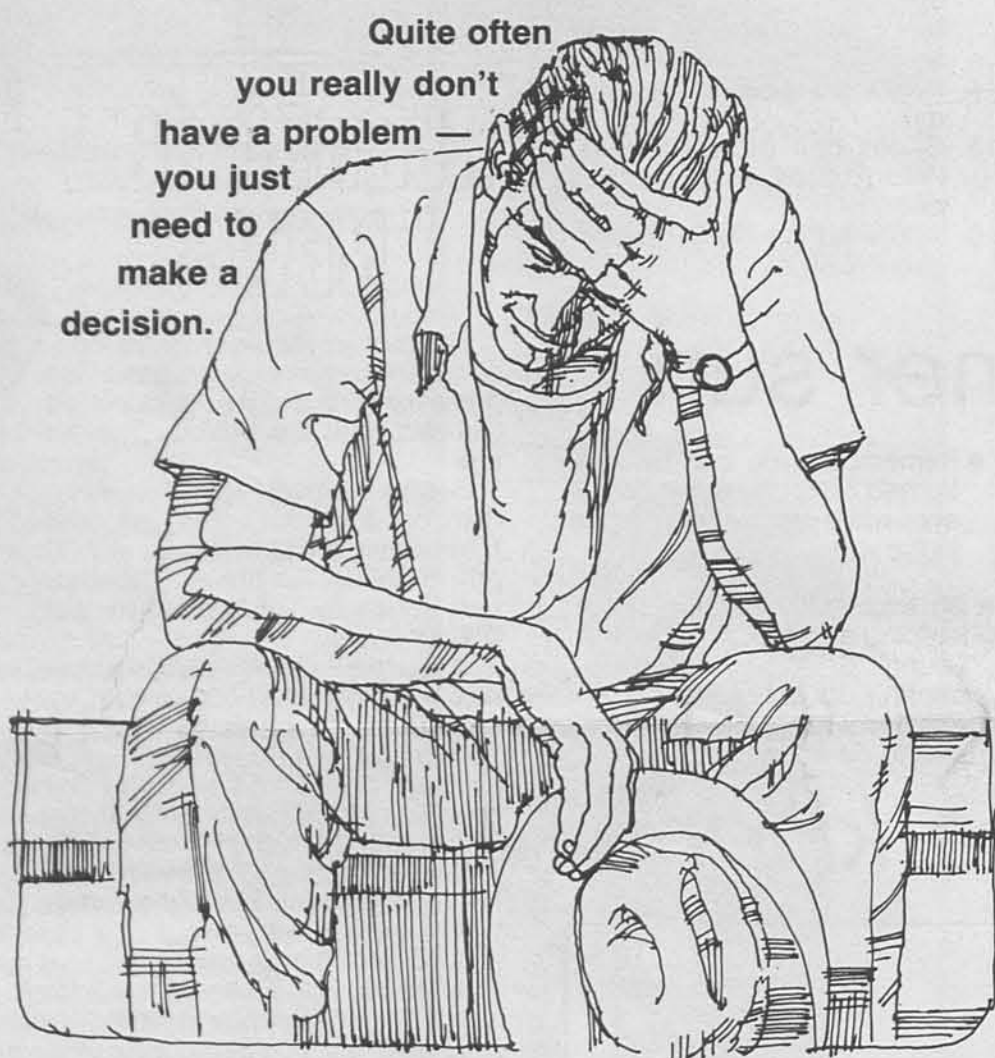
- **Watch Salt Use**—Check with your doctor before you increase the amount of salt or potassium in your diet. Do not take "salt tablets" without your doctor's advice.

Some helpful hints for dealing with stress in your life

Almost everyone has problems of one sort or another. From unpaid bills and braces for the kids to the rising cost of groceries and conflict at work, we are all surrounded by stress. By following a few simple principles we can learn to deal more effectively with our problems — business related as well as personal. Here are a few tips that might help you deal a bit more effectively with the stress in your life:

Keep the Proper Perspective

The first of these tips is to keep your problems in perspective. Most of us have the tendency to magnify a problem when it rears its ugly head. We imagine all of the things that could go wrong or could add to the problem. Therapists call this phenomenon building a 'worst-case scenario'. This is such a common response that virtually everyone does it to one degree or another. The more we concentrate on what is bothering us, the larger the problem seems to become until we are consumed with this single event. Not only are we making mountains out of molehills when we do this, but in falling into this trap we get so wrapped up in the sheer magnitude of our troubles that we spend less time solving them than we do worrying about them.



To avoid making "mountains out of molehills" try putting your problem in its proper perspective by looking at it realistically. Make an attempt to formulate in your mind exactly what the problem is—and you should do this without adding any more weight to the load you are already carrying. This will help clear your mind, freeing more of your attention to help you solve the problem. With particularly large or knotty problems it may also help to break it down into more manageable pieces and deal with them one at a time in sequence. Keeping problems in their proper perspective not only helps solve them, but is essential for your physical and mental well-being as well.

The Power Of Positive Thinking

The second principle is to be positive. We've all heard about the power of positive thinking for so long now that we tend to forget just how potent a tool our mental attitude can be. Sometimes we make our problems worse by convincing ourselves that we simply aren't capable of doing certain things. For example, have you ever caught yourself thinking, "I just can't do that. I'm not good enough." Or, "This job or task is just too difficult for me." Negative thoughts are self-defeating and have a way of becoming self-fulfilling prophecies.

Another common way of making a problem worse is to place the blame on someone else. You might blame the company for not establishing a policy you want or your car for not starting in the morning. In either case you are avoiding responsibility — a necessary first step towards solving any problems. UCLA basketball coach John Wooden once said, "Nobody is ever defeated until he starts blaming others."

We each determine our own success or failure. By shuffling the blame off onto others for our own shortcomings we keep ourselves from achieving our full potential.

On the other hand, though, a positive and realistic confidence in our own abilities will find our problems growing smaller and more manageable while our successes increase.

Define The Problem

The third principle is defining the problem. Break it down into its simplest pieces. Quite often you will find after doing this that you really don't have a problem — you just needed to make a decision.

Many people have the habit of postponing decisions — especially difficult ones — until they do become problems. But if you can break a problem down into its logical parts, decision making doesn't become such a huge task.

Take Action

The fourth principle is to take action. Try not to allow anxiety to paralyze you into lack of action. In other words, don't just wait for things to happen of their own accord, but go out and make them happen.

All in all, if we can just learn to channel most, if not all, of the energy we use to make our problems larger into ways to make them smaller and easier to confront we could all lead happier, more stress-free lives.



TO YOUR HEALTH

By Elia Hager, RN
Visiting Nurse

Your blood pressure and you

Blood Pressure

Everyone has a blood pressure. At least you do for as long as your heart keeps on beating. There are two numbers read when you have your blood pressure taken. The top number in the formula is the systolic pressure; the force the blood exerts against the walls of the arteries as the blood is pumped from the heart to the arteries. The lower number, or the diastolic pressure, is the pressure of the blood within the heart and arteries between heartbeats. Normal blood pressure is individual, varying from person to person, with 140/90 as the high normal.

Normal vs. High

It is normal for blood pressure to vary during the day and simple stressors will cause a greater variation. Happiness as well as sadness will cause your pressure to go up. In cases where blood pressure is consistently higher than 160/90, permanent damage occurs over a period of time to the eyes, heart and kidneys.

High Blood Pressure and your body

In persons with high blood pressure, the pressure in the arteries is always higher than it should be because they are too narrow or clamped down, causing the heart to pump harder to make the blood pass through the narrowed space. It is much like putting a nozzle on the end of a garden hose. The narrower the outlet of the nozzle, the higher the pressure of the water as it leaves the end of the hose. In arteriosclerosis, deposits of minerals or fats start building up on the sides of the arteries, narrowing the inner space. If excessive pressure is placed on the garden hose, areas along the hose will become weaker and will spring leaks much like a person suffering a stroke. A small vessel in the brain, weakened under constant high pressure can break, allowing blood to flow into the brain, causing damage related to the amount of blood lost and the part of the brain affected. High blood pressure adds to the work of the muscles and the arteries of the heart as well as the arteries of the brain, the kidneys and the eyes. If high blood pressure is allowed to continue for a long time without treatment, the person not only runs the risk of stroke but of heart failure, kidney failure, blindness, and heart attack as well.

Have your blood pressure taken

Having your blood pressure taken is the one accurate means of diagnosing high blood pressure.

Blood pressure is usually taken using a blood pressure cuff called a sphygmomanometer.

Causes of high blood pressure

There is no single cause of high blood pressure (hypertension) unless it is a symptom of an underlying curable disease such as a tumor of the kidney called pheochromocytoma, excessive drinking of products containing caffeine, use of amphetamines, excessive eating of licorice, etc.

Idiopathic hypertension is a disease with unknown recognizable causes and essential hypertension is a disease independent of any local causing agent. There are usually many factors causing high blood pressure. They include overweight, age, smoking, inactivity, high salt (sodium) diet, high cholesterol-triglyceride diet, stress and family tendency. If your grandparents and your parents have high blood pressure, you are at high risk to become hypertensive. That's another word for a person that has high blood pressure. Your dietary enemy is sodium and its most common form is table salt. When we think of salt in food we think of salty foods such as salted nuts, corn chips, pretzels, salami, pepperoni, bacon, ham and sausage, but the hypertensive person must also look at the ingredients containing sodium such as monosodium glutamate (common additive in oriental foods) and sodium saccharide (the common sweetener for diet drinks), etc.

Control your high blood pressure

When high blood pressure is caused by a disease which can be diagnosed and when the disease is cured, the blood pressure will return to normal. In cases of essential or idiopathic hypertension the cause is still unknown and it is not curable but it can be controlled. Treatment may include medication to lower the blood pressure, a diet to control/reduce weight, eliminate coffee, tea, licorice, junk food, refined sugar, refined white flour and a program to reduce stress. The medication(s) will become a permanent part of the hypertensive person's life.

Remember, essential hypertension is not curable. Even when the person with high blood pressure is feeling well, eating properly, and has lost weight, he or she must always take the medication everyday, as prescribed, without fail. Again, it is important to remember to control high blood pressure by good eating habits, rest, regular exercise, and stress reduction.

Security guards disarm, arrest lone gunman

At about 4:30 on the afternoon of December 6, last year, District security guards Shelton Ross and Anastacio Puente were working the Fourth Street lobby of the headquarters building when they heard a gunshot outside.

Running outside, they saw a man holding a hand gun and pointing it in the direction of a number of passers-by in the area. While Ross went back inside and called the Transit Police dispatcher, Puente remained outside taking up a defensive position behind a parked car.

In a moment Ross joined Puente. Then, without warning, the suspect, a male Latin, fired one shot striking a pedestrian. The assailant then fired a second shot causing those around to seek cover.

While the lone gunman attempted to chamber another round into his automatic pistol, Puente ran across Fourth Street and grabbed the weapon from the gunman's hand. Both officers then arrested the suspect, called an ambulance for the wounded man and contained the scene until officers from the Los Angeles Police Department could arrive.

On January 12, 1984 the Board of Directors honored Puente and Ross for their heroic action. The citation read, in part, "Puente and Ross demonstrated clear thinking and restraint under the most difficult of circumstances. Their quick

response resulted in the disarming and arrest of a dangerous suspect without the need to resort to deadly force and saved the life of the in-

tended victim and perhaps other innocent victims, including District employees, in the area."

"I'm just glad that nobody else

was hurt," Puente commented once it was all over. "As for us," he added, "well, we were just doing our jobs."

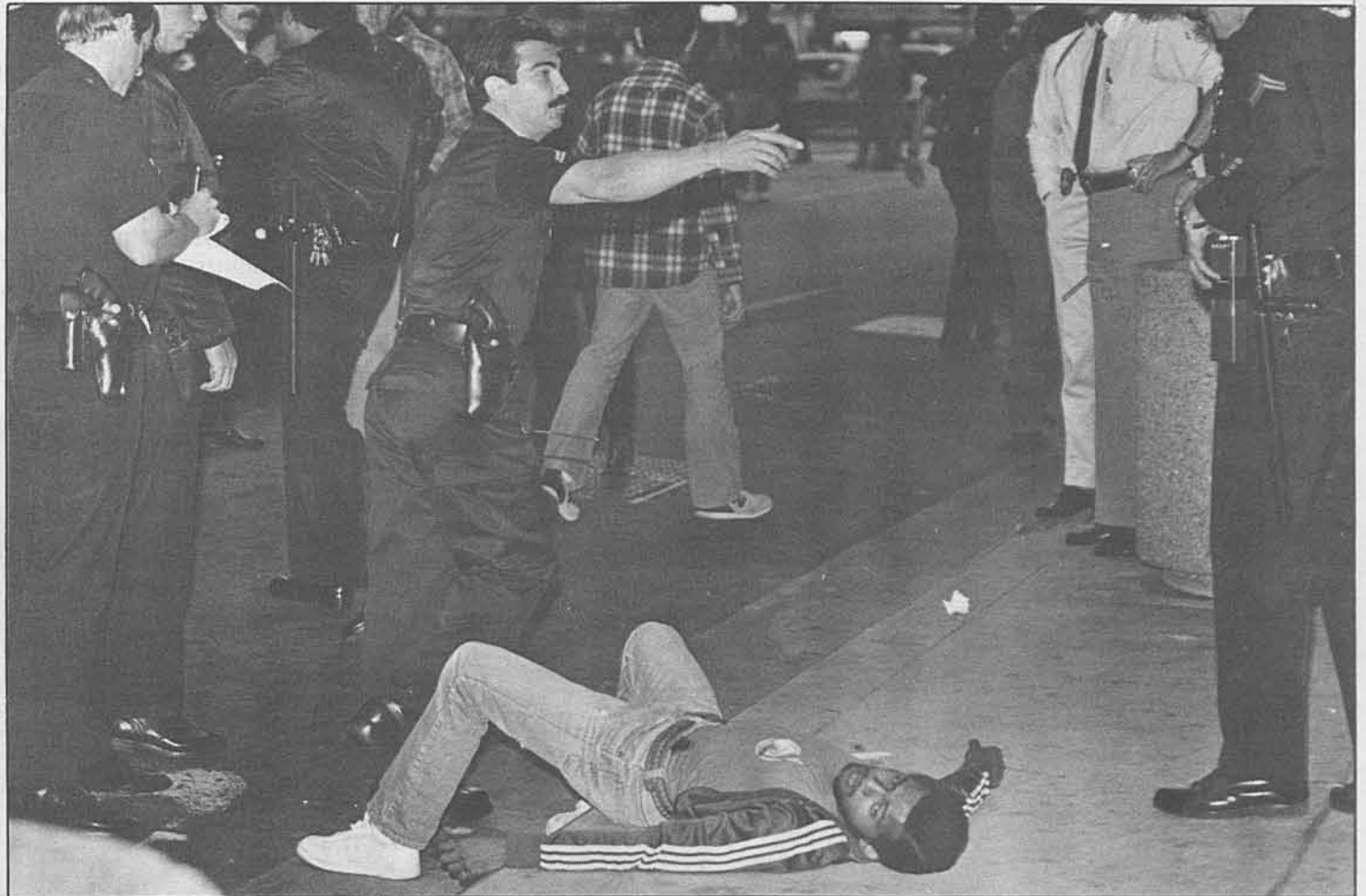


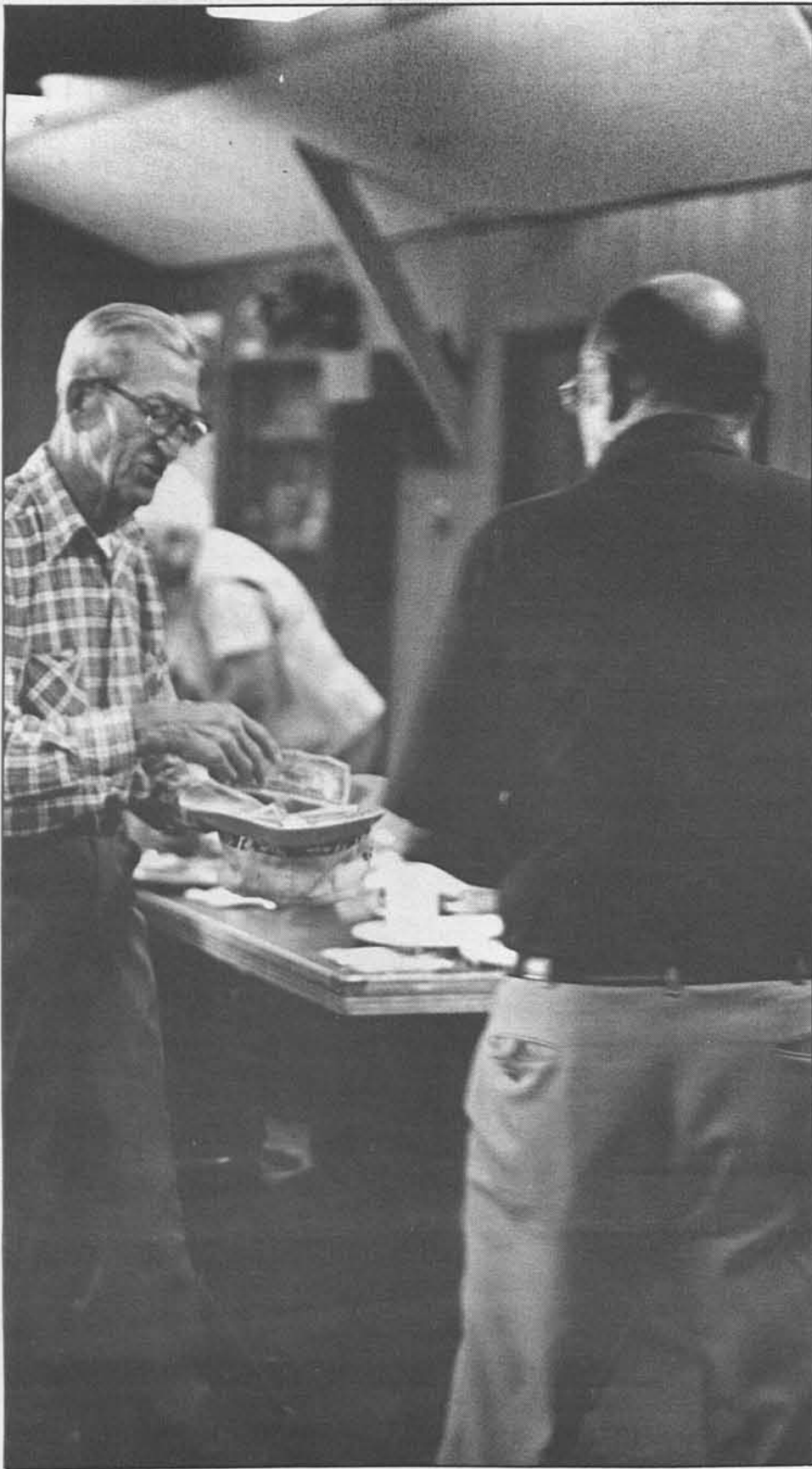
Photo courtesy Los Angeles Herald-Examiner

ABOVE RIGHT—LAPD officers clear the scene and begin questioning witnesses to the December shooting as the victim awaits an ambulance.

RIGHT—Officers Anastacio Puente and Shelton Ross are congratulated by General Manager John Dyer, Director Ruth Richter and Transit Police Chief Jim Burgess (right) after receiving their recognition certificates.



ESP—Division 8 Mechanic A Art Morrell was awarded \$720 and a certificate of appreciation for his money-saving suggestion during the April 12 Board of Directors meeting. Morrell's suggestion, approved through the Employee Suggestion Program (ESP), consisted of replacing expensive metal screen filters on the RTS II air conditioning systems with disposable filters. The new disposable filters do a better job, at a cost of only \$.50 each, than the metal filters did at \$37.50 each and only take approximately three minutes to install where the metal filters required at least 20 minutes each. Morrell is shown here with his wife Margaret, General Manager John Dyer and Director of Personnel Gayel Pitchford (right). For details on the ESP program, please see the related article on page 8.



Is There Life After RTD?

Hundreds of retirees

What has 108 eyes, 108 legs and arms and represents over 955 years on the job? A monthly meeting of the Riverside RTD Retiree's Social Club, that's what. Or, at least that's how it was at one recent meeting in Rubidoux, a small suburb of Riverside, where 54 retirees from as far away as Orange County and Arizona got together for potluck lunch and to trade tales.

While friends of thirty years standing reacquainted themselves with each other's lives since retirement, others told tales. Cutting through the hubbub of general conversations about fishing and golf games, the tall tale-tellers could be heard warming up. "Well, when I was driving line number . . ." and, "You should have seen the look on his face when I told him . . ." were familiar refrains as the backslapping and laughter subsided into the quiet hum of hungry people digging into plates piled high with ham and black-eyed peas, potatoes and three-bean salad.



ABOVE LEFT — Bernie Kimball corners Miles Cole for a donation.



BELOW LEFT — Current president Paul Knoll, left, and past-president Lou Velzy conduct the post-pot luck business meeting.



es maintain their RTD family ties

"We get together once a month for potluck and conversation," club president Paul Knoll said quickly before attacking his own plate. "Lots of these folks spent twenty and thirty years of their lives working together. After all that time it's a little hard to just break off the old ties," he added. "And maybe that's why these clubs have been so successful for the last forty years," Knoll said as he turned his attention back to the plate in front of him.

Originally formed in 1940 by the employees of the old Riverside Division, over 350 of them, there are now four RTD Retiree Social Clubs dotted across the Southland. Besides the Riverside club, there are clubs in Long Beach, Arcadia and Hemet as well. "I'm not sure why," commented Knoll, "but we've never had a club in the West county area." All four clubs have a combined member of about 200 people out of a total retiree population of nearly 1,500. "For some reason," Knoll added wryly, "most retirees don't even know we

have these clubs. We're hoping a little publicity in *Headway*, maybe some mention by Personnel to each new retiree as they process through and a word-of-mouth campaign among current club members will change that."

Among the fifty regulars at this meeting in Riverside were several new faces or, as Paul Knoll termed them, "strangers". But they weren't strangers for long. "We're always glad to see new folks at our meetings," Knoll said. Without further adieu several people gathered around the newcomers, introducing themselves, pointing out other folks and encouraging them to make themselves at home. "You go right on over there, get in line and get yourselves some food," one grandmotherly matron urged them. Then, without even pausing for a breath, she turned and took me by the arm saying, "You too, young man. You look kind of young to be a retiree, but you're welcome to the food, too." When I explained that I was there to take a few pictures and gather some notes for a story about her club she smiled at me and said, "Well in that case, honey, you can have seconds. And be sure and try those cookies at the end of the table; I made 'em." So saying, she bustled off, looking for someone else to plant in the buffet line.

Just like their names imply, the retiree social clubs are just that: Social. They are an excuse for people who share decades of the same experiences to get together and eat, swap stories, compare golf and bowling scores and just generally have a good time. "We frequently have someone in who shows us slides or home movies from their vacations, the trips they

EDITOR'S NOTE—If you would like more information about the RTD Retiree Social Clubs, please contact Paul Knoll; 6533 Triton Drive, Pico-Rivera, Ca. 90660, (213) 949-8837.



BELOW — Faye Harley, left, signs in members at the door while Walter and Mary Sapp (background), Bill Hall and Joe Stevenson look on.

ABOVE — Everyone lines up to get their fair share of the pot luck.

BELOW RIGHT — When it's all over, everyone lends a hand cleaning up.

take or just of the grandkids," said one senior member, Lou Velzy. "We all get a big kick out of seeing what we're all doing; just sort of staying in touch," he added. "Besides, this way we can all take, through each other's movies and pictures, more than one vacation a year. In a way it's even better than a real trip," Velzy continued. "This way we can see all of the sights without putting up with any of the inconveniences of traveling."

The largest of the four clubs, the Riverside chapter has members as far away as Alaska, Florida and New York. "Every once in a while, generally while they're in this part of the country on vacation, someone from out of state will drop by for a meeting," Knoll said. "It's not only good to see them," he added, "but it helps us all stay in touch a bit better." There's a lot of this kind of catching up that goes on at these meetings. While you're sitting there eating your buffet lunch you'll hear, from a dozen different conversations all around the room, people buzzing with information about those not present. "You'll never believe who I ran into on the golf course last week," or "We were just walking down the street when we bumped into . . ." and "And then he told me he saw so-and-so in the hospital last week when he went in for his check-up," peppering conversations around the long tables.

As one recent retiree put it, "I spent so many years of my life, so many important years, with these people that I just don't want to let them slip away. The social club is the best way I know to stay in touch with them." All in all, that's not a bad reason for joining or attending, is it?



Your ESP could win you money and recognition

Well into its second year, the RTD Suggestion Award program is not only changing its format, but its name as well. Known now as the Employee Suggestion Program, or ESP, the original program was designed to reward employee suggestions that were strictly of a cost saving nature.

Director of Personnel, Gayel Pitchford, says that while the original design will remain intact, "We do intend to broaden the system to reward suggestions that generate intangible or unmeasurable benefits. Specifically, the suggestions we are talking about are the kinds that may not save the District

money, but do promote safety or benefit the District by their positive effect on employees."

Termed **Suggestions of Merit**, they will not receive monetary awards but, rather, an appreciation award and a Certificate of Commendation, a copy of which will be placed in the suggestor's personnel file.

Suggestions that generate measurable dollar savings will still be rewarded on the basis of a fixed rate, ESP coordinator Mary Reyna pointed out. These awards range from a minimum of \$50 to a maximum of \$1,000 or ten percent of the projected first year savings.

Other changes included under the ESP umbrella include a new, fact-filled brochure explaining the program changes as well as planned displays in the divisions of each ESP winner. "The brochure," explained Reyna, "should clarify the program's purpose for all those who wish to participate. It answers common questions about what an acceptable suggestion is, how to come up with ideas, what suggestions are not acceptable, how to submit suggestions, how they are evaluated and general information about the ESP program."

The suggestion application has also undergone a facelift, Reyna added. "Originally, we used the Employee Supplemental Application only when we thought a given suggestion warranted further review. Now, in an effort to streamline the process and reduce the outcome notification turnaround time to employees, we've combined them into a new and 'improved' form."

Resembling the old forms, except for the addition of a cost/benefit analysis section, the new applications will be available soon at each work location.

Emphasizing that the essential components of ESP will remain the same, Reyna said, "Our purpose in introducing these changes is merely to expedite the process."

When an ESP application is first received it is time-stamped and followed up with a short form letter of acknowledgement to the suggestor. The application is then pre-screened and sent to an ESP committee evaluator who investigates the suggestion's possibilities with the manager of the department that would be most affected by implementation. A decision is then made by the evaluator, the department manager and a supervisor regarding the suggestion's merit. Following this review the suggestor will either be notified that the suggestion will be adopted or requested to develop the idea further.

If the idea is accepted and put into action, an award and recognition go to the suggestor. The ultimate outcome is a cost-saving benefit, improved productivity, an im-

proved safety feature or another benefit to the District.

Reyna noted that ideas will be judged by evaluators with expertise in the subject area of the particular suggestion. This judgment involves six major elements: The suggestion should be constructive, solution-oriented, implementable, beneficial, original and official.

"What this means," Reyna explained, "is that the suggestion must be an original idea filed on an official application form. The suggestion is not just a gripe or complaint; it should point out a specific problem and offer a reasonable solution. Developed in sufficient detail, it should enable management to take action. And, once implemented, the suggestion must generate definable benefits to the District."

TRIPPERS

McREYNOLDS LENDS HAND

Frederick McReynolds, a vehicle operations supervisor out of Division 18, observed a pick up truck stalled in an intersection in Chino last December. While he was watching it, it rolled away, jumped the curb and hit two parked cars. The male driver of the truck appeared to be having a seizure. Mc Reynolds helped the man's hysterical wife secure the vehicle and restrain her husband, caring for him until paramedics could reach the scene. By the time they had arrived the man had recovered, Mc Reynolds says. In any event, the motorist's wife is convinced that Mc Reynolds' fast action, willingness to get involved and prompt response under pressure went a long way towards saving her husband's life.

DAVIS'S WELCOME SECOND CHILD

Division 12 operator Kirk Davis and his wife Sybil welcomed a new addition to their growing family in March. Born on the 9th, Germaine is their second child. He weighed 8 lbs., 2 oz. when he was born at Los Alamitos General Hospital. Congratulations!

BRIGHT RECOGNIZED

Division 15 operator David Bogenberger, also known as Robert Bright, was honored by Mayor Bradley and the City of Los Angeles recently for his volunteer work with the sick and the elderly.



ROBERT BRIGHT

In addition to MC-ing volunteer variety shows at local hospitals and elderly care centers, Bogenberger is also active in establishing and staffing foreign church missions. Besides establishing missions in Mexico, Bright is also currently building another in Guatemala.

The award, for Outstanding Volunteer Service to the community, was presented by Mrs. Ethel Bradley in a March 30th ceremony at City Hall.



Berle entertains Safety Council awardees

The RTD was honored, along with other fleet operations, by the local chapter of the National Safety Council at an awards banquet held at the Beverly Hilton Hotel on May 7th.

The evening's festivities were MC-ed by radio and television

celebrity Gary Owens, while entertainment included a stand-up monologue by Milton "Uncle Milty" Berle and songs by John Raitt.

AWARDEES—Accepting Fleet Awards from the National Safety Council for RTD are, from left to right; Transit Police Chief Jim Burgess, Transportation Superintendent Leila Bailey, Division 18 Manager John Adams, Division 9 Manager Jim Cenderelli, Division 10 Manager George Marsala, Superintendent of Operations Control and Services Jeff Diehl, Division 3 Manager A.J. Taylor and Transportation Superintendent Wes McCarns.

Berle was also named U.S. Ambassador for Safety by the National Safety Council. In this role he will promote seat belt awareness throughout the coming year.

Raitt, perhaps best known for his roles in major Broadway plays such as "Pajama Game", "Oklahoma", and "Carousel", sang several numbers from his hit plays to an appreciative audience of over 1,000.

Gary Owens is probably best remembered for his role as the wacky announcer on the TV show "Rowan and Martin's Laugh-In" and currently hosts a morning radio show on KPRZ. He voice is also familiar to millions of people from TV commercials and as cartoon character voices.

Milton Berle, one of the first really big stars in the early days of television, told the audience that he would, "Do my best to spread the safety message . . . Just as thick as I can."

South Park Maintenance employees

APRIL

South Park Shops named Mechanic A Leadman Eddie Brown Maintenance Employee of the Month for April. With the district for almost 25 years, Eddie, who works in the Upholstery/Sheet Metal Section, is described by his supervisor as a self-starter, dependable and very conscientious.

MAY

Henry Yoneyama, a Mechanic A in the Body Shop, has been named South Park Shops Maintenance Employee of the Month for May. With the District for eight years, Henry is described as a "valuable asset to the Body Shop operation," by his supervisor.

OLYMPIC TOKEN SET ORDER FORM

Please send me _____ set(s) of RTD Olympic token sets at \$13.50 per set, plus 88¢ tax, for a total of \$14.38. (Limit 10 sets per employee)

Payment enclosed \$ _____

Please charge my credit card:

VISA Mastercard American Express

Card No. _____ Exp. Date _____

Signature _____

Type or Print:

Name _____ Badge No. _____

Dept./Div. _____ Telephone _____

Send this form with payment, via interoffice mail, to:

RTD Employee Activities
4th Floor, Headquarters Bldg.

GUESS WHO?

Janet Wentz, from Personnel, won last month's Guess Who when she named Headway editor Dennis Dobson as the mystery baby. Janet wins two tickets to the under-sold event of her choice through the Employee Activities Department.

number, work location and extension number. Good Luck!



GUESS WHO?

This month's Guess Who should be a bit more difficult. With the District for almost six years, he no longer looks anything like this photo of him taken years ago.

A big man on the Maintenance scene these days. He started his career with RTD in the same job he holds now.

If you think you know who this month's mystery photo belongs to, write your guess down and send it to Headway, Location 32. Remember to include your name, badge



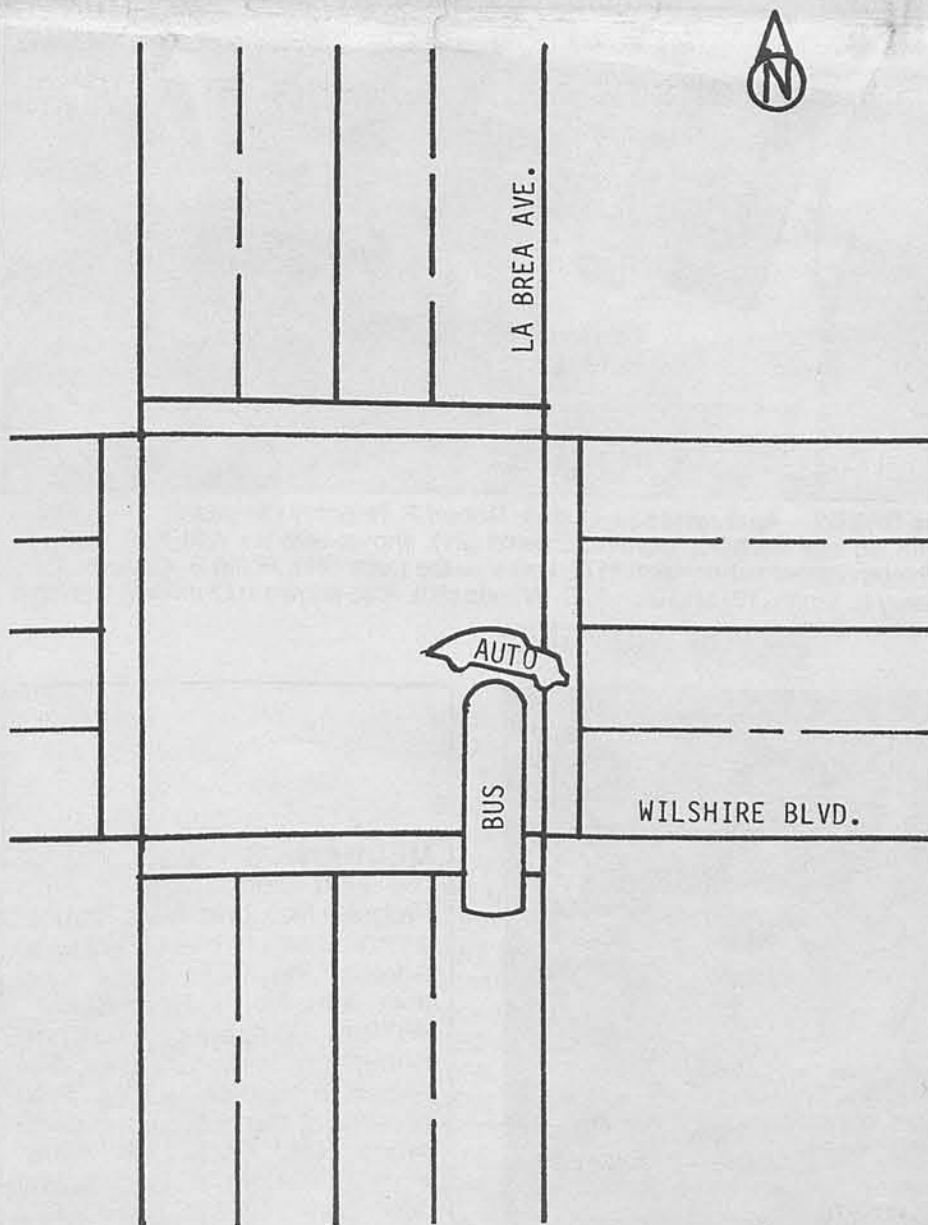
SPECIAL RECOGNITION—Earl Villard, an extra board operator out of Division 16, was presented with a special recognition certificate by his Division manager D.K. Karlson, General Manager John Dyer, UTU General Chairman Earl Clark and Director John Day in a March 8 ceremony. Villard restrained an arson suspect in Pomona while making his run in the early morning hours of February 7 this year. The suspect arsonist had attacked a Pomona policeman, attempting to wrestle his gun away from him, when Villard and another man pulled the suspect away from the injured officer and held him until other police officers arrived on the scene.



You be the Judge

Operator's Statement

I was out of service operating in the curb lane northbound on Wilshire Boulevard at approximately 25 miles per hour. As I was about 35 feet from the intersection of La Brea Avenue and the signal being green, a southbound automobile attempted to make a left turn in front of the bus causing me to run into his right side.



Answer Even though the automobile made an illegal left turn, this accident was judged preventable for two reasons: 1) As a professional driver the bus operator should have had a foot over the brake pedal as the bus approached the intersection. This practice would have reduced the stopping distance by 17 feet, probably preventing the accident; 2) The operator should have anticipated that by being in the curb lane the motorist could have thought that the bus was going to stop at La Brea to pick up or discharge passengers. Even though the bus was not in service, automobile drivers are not always aware of what the head sign means. Often they cannot see the sign.



EXCELLENCE—Ruth Manus, Personnel Officer Supervisor, was named Personnel Department Employee of the Quarter for Winter Quarter 1984.



SPECIAL EFFORT—A year's worth of extra effort paid off for Maria Sanchez when she was named Information Operator of the Year for 1983. The award was presented by her supervisor, Elfriede Becker, on the right.

EMPLOYEES OF THE MONTH AND RETIREES



EMPLOYEES OF THE MONTH—February's Employees of the Month were Maintenance employee Clyde Willoughby, Operator Albert Gomez and Information Operator Juanita Cook. Also shown are Maintenance Supervisor Eddie Flynn, Director Nick Patsouras, Director Ruth Richter, and Division 5 manager Ralph Wilson.



EMPLOYEES OF THE MONTH—Employees of the Month for March were Operator Billy Underhill, Information Operator Claire Fitzgerald and Maintenance Employee Daniel Campos. Also shown are Director Mike Lewis, General Manager John Dyer, Manager of Customer Relations Bob Williams and Maintenance Supervisor Theral Golden.



RETIREES—Among March's retirees were, Hugh L. Griffin (32 years), Charles S. Bertas (32), Borys G. Schwimmer (27), Carroll G. Kook (24), and Nels F. Hicks (40). Also shown are Director Gordana Swanson, and General Manager John Dyer. Retirees not shown; Kenry Antoine (37), George G. Laue (13), Karl Mark (7), Alvin L. Oldham (20), Joseph H. Reeves (30) and Bruce Shetler (25).



RETIREES—April retirees included: Robert F. Brindley (38 years), shown here with his wife Barbara, Dominic Boenzi (21), shown with his wife Nell, Willie R. Phipps (25), Melcher Kahn (17), Louis G. De Luca (21), Philip P. Onderco (22), Leroy E. Smith (10) and Gerald D. Woods (30). Also shown in Division 8 Manager Audrey Ortiz.



MECHANICS—Graduates of the 17th Mechanics Training Program included: Mike Ramos, John Covarubias, Harold Adams, Joe Milito, Lionel Cormier, Inez Flores, Belia Bowen, William Gonzalez, Charlene Robertson, Velta Cheaves. Not shown is Vernice Humes. Also present at the graduation ceremony, held April 13th, were, from left to right, ATU President Jerry Long, ATU Vice-president Neal Silver, Senior Maintenance Equipment Instructor Mike Stange, Director of Maintenance Rich Davis, Maintenance Instructor Juan Castro and Assistant General Manager for Operations Sam Black.

COMMENDATIONS AND SCHEDULE CHANGES

COMMENDATIONS

Division 1

Gilbert Hernanely
Goyitta Alfreso
Louis Burns
Jerome Williams
Art Fleming

Division 2

Alberto Rivadeneyra
Willia Whitlock
Don Christian
Joseph Johnson
Hubert Watson

Division 3

Ray Martinez
Clifford Davis
Kimberly Bryant
Robert Bartley
Jose Acuna
Ben G. Williams
Rafael Camainas
Ricardo Perez
David Stalmag
Precious Cowhead
Larry Bowman
Fred Macklin, Jr.
Benny R. Crosby

Division 5

Carl Rims
John Felden, Jr.
Richard Randall
Eduardo Gayston
Jackie Boyd
Willie Williams
Sterling Hampton
V. Stewart
Farid Slim
John Huntley
Robert Clincy
Robert L. Greer

Division 6

Joseph Jenious
Richard Wright
Elmer Denson
Charles Ephriam
Melba Ford
Patricia Winston
Johnnie Abner
Casbie Cadres
Rick Cadelli
Sidney Meredith
Robbie Braggs

Division 7

Jim Shorters
Lamont Collier
W.J. Franklin
Don Cooper
Dwight Wright
Roland Hardson
Marvin Johnson
Rick Bland (2)
Eddie Razo
Robin Curtis
Vincent Parma
Kenneth Farris
Pat Harkins
Charles Square

Division 8

Domenic Boenzi
Joyce Antill (3)
Jose Castrellon
Anthony Amatuzzo
Joseph Levi
Milton Epperson
David Jones
F.J. Aldony
Joseph Gonzales
Ed Haas
Ron Watson

Division 9

Rose Proctor
Jesus Leal
Debbie Flores
Arlette Walker
Emil J. Guglielmo
J.J. Rodriguez
Charles H. Anderson
Anthony Villa

Division 12

Julio Fontoura
E. Hoffman
Helen West
Kirk Greer
Tom Weihert (2)
George Daily
Robert Ewell
Andy Carter

Division 15

Jerry Babbitt
Arnett Cooper
Arthur B. Lloyd
Ronald Webster
Roosevelt Benjamin
Philip G. Sundling
Dale Alshire
Verne Greenwood
Robert Carter
Rudolpho Clautier
Marteniel Powell
Patrick Kiley
Joel Kaulkins
Donald Leaver

Division 16

Robert Blake
Tommie Dunsley
Juan Fernandez-Moris

Division 18

Irene King (2)
George Nahra
Leon Sandborn
Bill Unutoa (3)
Ralph Crenshaw
Clarence Williams
John Peterson

Division 23

Shirley Marshall
Joseph Roque
Elbert Richardson
Esther Pippins
Maryann Willins

SHIFTING GEARS

Kahl, Melcher, an Operator since November 12, 1966 retired on April 30, 1984

Boenzi, Dominic, an Operator since November 24, 1962 retired on April 21, 1984

DeLuca, Lois G., an Operator since March 16, 1963 retired on April 30, 1984

Chattin, Clara B., a Division Stenographer since April 1, 1954 retired on April 30, 1984

Jara, Mauricio E., an Operator since April 1, 1974 and transferred to Indefinite Leave on May 20, 1982 retired on April 3, 1984

Woods, Gerald D., in Transportation since November 5, 1953 retired as Division 12 Transportation Manager on April 22, 1984

Brindley, Robert F., an Operator since October 11, 1945 retired April 16, 1984

Smith, Donald E., an Operator since September 24, 1963 and transferred to Indefinite Leave on December 13, 1983 retired on February 6, 1984

Hicks, Nels E., a Mechanic A Leader, hired on February 8, 1944, retired on March 30, 1984

IN MEMORIAM

Fitzwater, Richard J., a former Operator retired December 2, 1974 passed away on April 24, 1984

MOVING UP

Andujo, Ernest, from Mechanic B to Mechanic A

Diederichs, Terrance from Mechanic C to Mechanic B

Favela, Carlos from Mechanic B to Mechanic A

Markarian, Gary from Mechanic B to Mechanic A

Moore, Edward from Mechanic B to Mechanic A

Powell, Lester from Mechanic B to Mechanic A

Chaney, Susan K., from Secretary to Senior Secretary

Dominguez, David D. from Manager of Human Relations to Assist to the General Manager

Silver, Carolann from Schedule Maker 1 to Planning Assistant

Guerrero, Jennet from General Clerk II (Temporary) to General Clerk

Leib, Edward from Mechanic B to Mechanic A

Stanfield, Jr., Kaiser from Service Attendant to Service Attendant Leader

Walker, Phillip from Mechanic B to Mechanic A

Walker, Cedric J., from Information Clerk to Cash Clerk

Benton, Michael from Mechanic C to Mechanic B

Biehn, David A., from Mechanic AA Leadman to Equipment Maintenance Supervisor I

Blumetti, Nancy E., from Technician Aide to Staff Aide

Kunkle, Raymond L., from EMS II/Relief Division Maintenance Manager to Division Maintenance Manager

Miller, Gary L., from Administrative Services Coordinator to Administrative Services Officer

Smith, Luchus P., from EMS II/Relief Division Maintenance Manager to Division Maintenance Manager

Thomason, Jr., J H., from Administrative Services Coordinator to Administrative Services Officer

Waite, Donald M., Equipment Maintenance Supervisor II to Quality Control Manager

Bryant, Sophia E., from Staff Aide to Staff Assistant

Giles, Maxine from (Acting) Assistant Division Transportation Manager to Assistant Division Transportation Manager

Haynes, Marion S., from Junior Stock Clerk to Relief/Stock Shop Clerk

Larios, Jose L., from Stock Shop Clerk to Truck Driver Clerk

Estavillo, Ramiro R., from Mechanic C to Mechanic B

Futrell, Levon from Mechanic A to Mechanic A Leader

Lewis, Herbert from Mechanic C to Mechanic B

Lozano, Jaime from Mechanic B to Mechanic A

Milroy, Richard B., from Mechanic B to Mechanic A

Ricks, Daniel from Mechanic B to Mechanic A

Sims, William from Mechanic C to Mechanic B

Muhammad, Janice from General Clerk to Secretary

Ornelas, Isaac V., from Operator/Ex Instructor to Instructor of Vehicle Operations

Nelson, Tomas R., Operator/Ex Instructor to Instructor of Vehicle Operations

Lands, Lola from Information Clerk to Ticket Clerk

Little, Jody M., from Typist Clerk to Word Processor Operator I

Potter, Patricia L., from Information Clerk to Ticket Clerk

Humes, Vernice from Service Attendant to Mechanic C

Milito, Joseph from Service Attendant to Mechanic C

Morris, Michael L., from Service Attendant to Service Attendant Leader

Ramos, Jr., Miguel from Service Attendant to Mechanic C

Robertson, Charleene from Service Attendant to Mechanic C

Clairborne, Peggy from Typist Clerk to Word Processor Operator I

Davis, Yvon S., from Typist Clerk to Clerk

Adams, Harold from Utility A to Mechanic C

Bowen, Belia from Service Attendant to Mechanic C

Cheaves, Velta from Service Attendant to Mechanic C

Cormier, Lionel F., from Utility A to Mechanic C

Ovarrubias, John from Service Attendant to Mechanic C

Flores, Ines from Service Attendant to Mechanic C

Gonzalez, William from Service Attendant to Mechanic C

Harris, Billy J., from Instructor of Vehicle Operations to Assistant Division Transportation Manager

Marquez, Jr., Benjamin from Personnel Assistant to Personnel Analyst

Owens, Jack L., from Division Dispatcher to Assistant Division Transportation Manager

Robles, Harvey from Mechanic B to Mechanic A

Sanders, Sammie from Mechanic C to Mechanic B

Weaver, Clyde from Mechanic B to Mechanic A

Yee, Thomas from Mechanic B to Mechanic A

Yunis, Mohammed from Mechanic B to Mechanic A

ABOUT THE COVER

To many RTDer's, and Southern Californians in general, a lazy stroll along the beach at sunset epitomizes summer and its seemingly endless stream of steamy days and breeze-cooled nights. This month's cover, shot near the pier in Santa Monica, is a reminder that summer is upon us. To help us all enjoy a safe summer, please turn to page 3 for some summer safety hints. Photo by D.A. Dobson.

CLASSIFIED ADS

Employees and retirees of RTD may use this column free of charge. Ads will be limited to one per person each month and will not be held over for repeat. Ads should be submitted either typed or printed. Include your name, work location and company phone, and home telephone number.

District policy prohibits ads for commercial ventures and such will not be published or returned. Send ads to Headway, Location 32, 425 S. Main St., L.A. 90013.

FOR SALE — Regulation Railway Special Hamilton 22-jewel pocket watch; \$200.00. Call (805) 525-0382.

FOR SALE — 1976 blue Pacer with fair interior, re-built transmission and engine; \$700.00 or best offer. Call Jeff at (213) 461-7962.

FOR SALE — Brother typewriter — Profile Electric 12. Beige and brown with case, almost new. \$200.00, call evenings only. (818) 264-9813.

DODGER TICKETS — Interested in 1/6 share of two Dodger season tickets? Lining up people now. Round-robin choice of dates. Call Jess at 827-0195.

FOR SALE — Kimball Organ, double keyboard, inc. "Magic Chords", w/seat, music, etc. \$2,100. Call D. Stepner, days only, at (818) 893-4042.

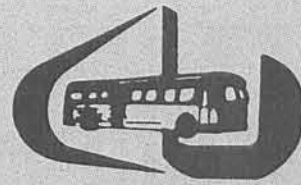
HEADWAY

Published monthly for the employees and retirees of the Southern California Rapid Transit District.

Editorial input and suggestions welcome. Deadline for receipt of editorial copy is the 10th of each month. Send black-and-white photographs only, please. Requests for photographic coverage of District events must be preceded by 72 hours notice.

Mailing address Headway, 4th Floor, 425 South Main Street, Los Angeles, CA 90013. Telephone 213-972-6680.

Dennis Dobson, Editor



LOAN RATE CHANGE

INTEREST RATE

New Vehicles (Auto, Truck and Vans)	13%
Down Payment	15%
Used Vehicles (Auto, Truck and Vans)	15%
Average B.B. DN. Payment- Up to 2 yrs. old	20%
Average B.B. Over 2 yrs. old	25%
Refinancing Loans Originating with F.D.E.F.C.U.	15%
Refinancing Up to 85% of Average B.B.	
Loans Originating with other institutions.	
Up to 2 yrs. old - 80% of Average B.B.	15%
Over 2 yrs old - 75% of Average B.B.	15%
All used vehicles will be appraised by F.D.E.F.C.U.	
Motorcycles	13%
New Recreational Vehicles	13%
Used Recreational Vehicles	15%
(Use Average B.B. as Guidelines)	
Share Secured Loan	10 1/2%
Effective February 1, 1984	

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HEADWAY

SUMMER SAFETY TIPS — PAGE 3