In This

Joe Swift Wins Roadeo

CMF Grand Opening

Welcome Back Division 1

The Pope's Visit





### The Roadeo Goes to the Swiftest . . . Joe, That Is

"And they're off and running," would have been an appropriate introduction for the 12th Annual Bus Roadeo champ Joe Swift as he smoothly maneuvered his way through the obstacle course of the Roadeo finals held July 25 on the Santa Anita Race Track parking lot. If his name sounds familiar its because Joe placed second last year in the Roadeo finals. Of the 30 finalists in this year's Roadeo, Joe's skill on the obstacle course earned him a final score of 622

Swift, an operator out of Division 3, has been with the District for 18 years. He has competed in eight Roadeos during his tenure with the District.

Qualifying to participate in the Roadeo is not an easy task. The 150 participants in the preliminary competition were evaluated in the areas of past driving records and personal appearance. In addition to successfully completing a written safety test, the operator's work record for the past year prior to the Roadeo is reviewed to ensure that the operators must have worked full-time as an operator for the District, must have had no chargeable accidents, must have had no more than three unavoidable accidents. must have had no more than three missouts, and must have had no suspensions.

The actual competi-

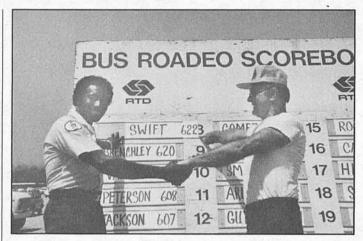
tion includes a pre-trip bus inspection, a personal appearance rating, and the simulated road problems intended to test a driver's ability to negotiate left and right turns, reversing-in turns, passenger stops, reaction time, and judgment.

During the driving test, a pair of judges ride with each operator, scoring him for smoothness of operation and safety skills. This test must be completed in less than seven minutes to prevent loss of points. Each contestant begins with 650 points, with points sub-



After his performance on the Roadeo course, Swift smiles and sighs with relief having just been crowned King of the Road with a final score of 622.

tracted for mistakes made while maneuvering through the course. The demands of the course are unsparing, for each second over seven minutes, one



General Manager John A. Dyer congratulates the winner of the 12th Annual Roadeo—Joe Swift.

point is deducted from the total points given. Roadeo competitors were judged by RTD staff, DMV, and law enforcement officials.

General Manager John A. Dyer shook hands with the three finalists and congratulated them. "I'm pleased at the outstanding commitment and performance demonstrated today and am proud of each and every one of you who participated. You're a credit to the District."

Director of Transportation Leilia Bailey welcomed the families and friends to the Roadeo who came out to cheer their favorite contestant. "The Bus Roadeo is a friendly contest to sharpen skills and encourages continued excellence and esprit de corps. The competition was close today, but you're all winners," said Ms. Bailey.

As the winner of the 1987 RTD Bus Roadeo,

Swift walked away with the top prize of \$750. In addition to his cash prize, Swift will receive roundtrip air fare and room accommodations for two to San Francisco, where he

"Qualifying
to participate
in the
Roadeo is
not an
easy task."

will represent the RTD at the International Bus Roadeo. Placing second with 620 points, last year's winner from Division 12, Howard Brenchley claimed the \$500 prize. Taking the third place prize of \$250 was Division 8's Leslie Vance with 619 points.

The international continued on page 3...



Union and management officials observe and enjoy the many outstanding performances at the Roadeo Finals. They are, sitting from left to right: Local 1607 Vice Chairman Theartis Blue, Local 1607 Chairman Sam Harper, Roadeo contestant K.V. Scott, Director of Transportation Leilia Bailey, and Assistant Director of Transportation Leo Bevon. Standing from left to right: Mechanic Vern Simmons, Superintendent of Transportation Wes McCarns, and Local 1563 President Homer Rogers.

...continued from page 2 competition, sponsored by the American Public Transit Association, will match Swift against scores of the best drivers from throughout the United States and Canada. The winner of the international competition will win a \$1,000 savings

bond and a trophy as the prize.

All of the RTD Bus Roadeo finalists were presented with windbreakers, baseball caps, and key chains at the Roadeo finals and received commemorative plaques at an awards ceremony last month.



TOS-Instruction Dan Frawley evaluates a Roadeo finalist's skill with the rear duals obstacle.



TOS Doug Cale guides Roadeo finalist Francisco Escobedo to the starting line.

Swift, a resident of El Monte, resides with his wife Ethel and daughter DeVonne. He drives Line 483 from Pasadena to Downtown Los Angeles.



The 1987 finalists in the 12th Annual Roadeo included, along with their scores, front row, from left to right: Jesus Diaz, 456; Candelario Gomez, 584; Oscar Londono, 537; William Diaz, 585; and Frank Zamora, 520. Second row, from left to right: John Kemp, 583; Juan Pena, 551; third place winner Leslie Vance, 619; second place winner Howard Brenchley, 620; first place winner Joe Swift, 622; Fausto Gonzalez, 570; Cornell Rycraw, 515; John Peterson, 608; Francisco Escobedo, 546; Jose Arizmendi, 578; Alberto Rivadeneyra, 512; Robert Jackson, 607; Luduvico Castro, 561; Reese Withers, 509; Leonard Smith, 581; John Downes, 605; Ladell Welch, 535; Jack Dedrick, 549; Hector Gutierrez, 571; Roger Desgroseilliers, 566; Rogelio Chacon, 568; Gilbert Moncivias, 552; and K.V. Scott, 484. Not shown are Robert Higbee, 560, and Adolph Saenz, 514.

### Hall, Estrada Re-elected To Board Offices

RTD Board President Jan Hall and Vice-President Carmen Estrada were reelected to office at the June 25 and July 9 Board of Directors' Meetings, respectively.

Jan Hall, a Long Beach City Council member since 1978, joined the RTD 11-member Board of Directors in 1981 as the appointee of Supervisor Deane Dana from the Fourth Supervisorial District. Hall is the first woman RTD Board president in the District's 22-year history.

She was appointed in 1986 by Governor George Deukmejian to serve on the Commission on the Status of Women and also served as co-chairwoman of the Child Care Task Force. She has chaired the RTD's Finance and Joint Development Committee and served as chairwoman of the District's Benefit Assessment Task Force for the Metro Rail Project.

In the Long Beach community, she has chaired several Land-Use committees and also chairs the Long Beach City Council's Tideland Committee.

Her involvement in transportation goes back more than a decade, with service on Long Beach's Committee on East-West Traffic and the Citizens' Advisory Transportation Committee, as an alternate on the Los Angeles County Transportation Commission, and with the Southern California Association of Governments. She has lived in Long Beach for most of her life, attending public schools as well as City College and Cal State Long Beach.

She and her husband, Jack, an insurance broker, live in east Long Beach with their four children.

Carmen Estrada, who joined the RTD Board in May 1984, as one of the two appointees by Los Angeles Mayor Tom Bradley, was re-elected as vice-president July 9.

Estrada, who was first elected vice-president in 1986, is an attorney with the Western Center on Law and Poverty. From 1978 to 1983, she served as director of employment litigation for the Mexican-American Legal Defense and Education Fund. She also was a Reginald Heber Smith Community Law Fellow and staff attorney with Community Legal Services of Santa Clara County.

She has received numerous awards, including the Hispanic Leaders Award from the San Gabriel Valley Human Relations Committee and recently was chosen Woman of the Year by the Mexican-American Opportunity Foundation.

She has served on the Board of the California Council for the Humanities, the Lawyers Committee for Urban Affairs, and the Los Angeles Regional Coalition of Service Providers. She is a member of the California State Bar, the Hastings and Berkeley alumni associations, the California and Los Angeles Women's Lawyers Associations, the Conference of Minority Transportation Officials, Comision Femenil de Los Angeles, and the Women's Transportation Seminar, among

She holds a law degree from the University of California, Hastings College of Law, and received her bachelor's degree from the University of California, Berkeley. She lives in the Crenshaw District.

### Alan Pegg Appointed New RTD Treasurer-Controller

Alan Pegg, 41, formerly of Metropolitan Rail (METRA), the commuter rail agency in Chicago, was recently appointed the District's Treasurer-Controller at an annual salary of \$77,000. Pegg

"I am challenged by this region's need."

replaces Joe Scatchard who retired in February.

Pegg served as METRA's manager of finance for four years. METRA provides scheduled rail passenger service to the central business district in Chicago. Prior to METRA, Pegg was with the Chicago Regional Transportation Authority (CRTA), an equivalent of the Los Angeles County Transportation Commission, as their accounting manager. Before his service in the public sector, Pegg was employed as an accountant by the public accounting firm of Peat, Marwick Mitchell.

Pegg sees the RTD and its service area as a challenging situation. He said the District's operating budget is twice the size of METRA's. "I am challenged by this region's need. Providing service



RTD's new Controller-Treasurer Alan Pegg.

and financing is something I look forward to," he said.

Pegg is a certified public accountant. A native of Albany, New York, he received his bachelor's degree in accounting from the University of Illinois, Chicago. He and his wife, Elizabeth, have two young sons, ages three and one.

### Ken Thomas **Appointed To Board** by Supervisor Hahn

Ken Thomas, 57, an attornev and the chief executive officer of the Los Angeles Sentinel newspaper appointed by County Supervisor Kenneth Hahn to the RTD Board of Directors, was sworn in on July

Thomas has been in private practice since 1959. He became the principal and chairman of the board of the Los Angeles Sentinel, Inc. (the largest Black-owned newspaper in the western United States) in 1983. Thomas replaces RTD Director Nate Holden who recently resigned to assume his city councilmanic duties representing the 10th District.

Thomas says he is impressed by the magniof the RTD's tude operation and the responsibilities inherent. One area that holds concern for Thomas is the publicity generated as to the administrative efficiency of the RTD. "I hope to use my position as an opportunity to serve and help solve those problems that have created such a negative impression for the public. I look forward to working with the general manager and the other directors and toward the opportunity to provide positive input."

He is a registered Democrat and also a great admirer of Kenneth Hahn and Tom Bradley, both of



New RTD Board Director Ken Thomas, appointed by Supervisor Kenneth Hahn, was sworn into office by District Secretary Helen Bolen on July 16.

whom he considers fine examples of political serv-

A native of Cleveland. Ohio, Thomas received his bachelor's degree from Ohio University. He was conferred his law degree in 1959 and was admitted to the state bar of Ohio in 1959 and California's in 1960.

Thomas has served as an arbitrator with the American Arbitration Association, a legal advisor to the Los Angeles Fair Housing Council, a legal consultant to the NAACP. legal council for the Congress of Racial Equality, and he has been a lecturer for the Constitutional Rights Foundation. He was appointed by State Controller Kenneth Cory as a probate referee in

continued on page 11...

### **CMF Holds Grand Opening**

The long-awaited grand opening ceremony for the Central Maintenance Facility (CMF) was held July 24. RTD Board President Jan Hall welcomed the guests to the facility and detailed for them the significance of the most modern maintenance facility in the world. "This facility will replace the antiquated maintenance center in South Central Los Angeles that was originally built to service street cars when Teddy Roosevelt was president. Once the CMF becomes fully operational this fall, it will begin paying dividends on the taxpayers' investment in terms of improved productivity, cost savings, and better service for

RTD's 1.4 million daily passengers." said Ms. Hall.

The new \$88 million facility will house South Park Shops, Division 4, Division 9's Facilities Maintenance Department, Equipment Engineering, Maintenance General, and the Office of Contracts, Procurements, and Materiel.

General Manager John A. Dyer told the audience that cost savings should be realized through more efficient ordering, storage and delivery of parts, a reduction in industrial accidents, and by creating a more productive work environment for the approximately 700 continued on page 11...



RTD officials and noted guests uncover the cornerstone plaque for the new CMF at the grand opening ceremony held July 24. From left to right: Chief Engineer Phillip Meyers, RTD Director John Day, General Manager John A. Dyer, RTD Director Joseph Dunning, RTD Director Jay Price, RTD Board President Jan Hall, RTD Director Charles Storing, Assemblyman Richard Polanco, and Office of Contracts, Procurements, and Materiel Director Maynard Walters.

# Leilia Bailey Feted by COMTO

Leilia Bailey was honored at a reception acknowledging her recent appointment to RTD Director of Transportation by the Los Angeles Chapter of the Conference of Minority Transportation Officials held July 15 at the Boardroom Restaurant in the Design Center.

Cherri Williams, COMTO president—Los Angeles Chapter, extended the welcome to attendees and introduced Assistant General Manager—Equal Opportunity Walter Norwood who served as the program moderator.

Presentations of resolutions were made to Ms. Bailey by representatives from State Senator Diane Watson, the Office of the Mayor of Los Angeles, and the Office of the Mayor of Pasadena.

Paul Toliver, the deputy general manager of Transportation from San Francisco's MUNI and the National President of COMTO, presented Ms. Bailey with a special plaque. "Leilia Bailey is an outstanding example of what COMTO is all about," said Toliver. "Second only to Carmen Turner [general manager of the Washington D.C. Metro Area Transit Authority], Leilia Bailey is the most powerful woman continued on page 7...



Director of Transportation Leilia Bailey was honored at a reception hosted by the Conference of Minority Transportation Officials—Los Angeles Chapter (COMTO) on July 15. Front row, from left to right: RTD Director Joseph Dunning, Ms. Bailey, COMTO-LA Chapter President Cherrie Williams, and RTD Inspector General Ernesto Fuentes. Back row, from left to right: Lois Hale (representative for State Senator Diane Watson), Assistant General Manager—Equal Opportunity Walter Norwood, and Deputy General Manager of Municipal Railways-San Francisco Paul Toliver.

### Cover Story

## Telephone Information Makes It over the Top

The Telephone Information Department set a goal for themselves in the past fiscal year—to answer 3 million information calls. They achieved their goal handily; hitting a total of 3,164,526 on June 26 at

Lahaina for lunch.

Staff Assistant Rhonda Garcia said the luau was a reward to the employees for reaching the fiscal year goal. Funded by the department's budget, Garcia said it was



Telephone Information clerks and invited guests enjoy the celebration luau in a Polynesian atmosphere.

10:51 p.m.

Meeting the goal, the department decided to party in style, Hawaiianstyle, that is, with a luau on July 1. All employees were encouraged to wear their island attire so as notto clash with the leis handed out by Administrative Supervisor Genelle McOwen. A scrumptious feast of barbecued ribs and chicken was offered the employees and invited guests who enjoyed their meal in a Polynesian ambience so impressive that only the missing tradewinds were a clue that you had not bilocated to

a gesture of appreciation from the District to the clerks. The luau culminates a year of intense effort on the part of the staff to meet and at times surpass the goals they set for themselves.

It was a little over a year ago when Garcia opened up discussions among the six supervisors [Wil Beard, Vikie Young, David Coffey, Rose Mays, John Cohen, and Nadine Triche] who manage the 100 telephone information clerks. After the initial brainstorming session, the supervisors came up

continued on page 7...



Supervisors and clerks experienced the thrill of achievement and pride from the recognition they received from Director of Customer Relations Robert Williams and General Manager John A. Dyer. Front row, from left to right: Nadine Triche, John Cohen, Vikie Young, and Rose Mays. Back row, from left to right: Telephone Information Manager Elfriede Becker, Wil Beard, General Manager John A. Dyer, and Director of Customer Relations Robert Williams.

... continued fom page 6 with the idea of forming work teams. Each of the six teams began to compete against each other using three key indicators to measure progress: 1) increased productivity which translates into more calls and less talk time, 2) a reduced absenteeism rate, and 3) a decreased number of telephone information complaints. Each team leader met with his or her team

"The luau culminates a year of intense effort..."

members to plan strategies, incentives, and, importantly, to name themselves. The teams emerged as the Doo Dah Gang under John Cohen's supervision, Chosen Few headed by Vikie Young, the Klique led by David

Coffey, the Smooth Operators closely watched over by Nadine Triche, the Info-Maniacs guided by Rose Mays, and the Whispers supported by Wil Beard.

"In the past Telephone Information was very regimented," said Garcia. She said it took almost a year to get the trust of the supervisors and convince them that changes could be made for the better. "I think the ideas have always been there. We were just given the opportunity to make it work," she said of their program modeled after Hewlett-Packard's employee motivation plan. Hewlett-Packard is rated as one of the top 100 companies in the United States on the basis of employee satisfaction.

Garcia is grateful to Director Robert Williams and Manager Elfriede Becker who gave the staff carte blanche on plan implementation as long as it did not conflict with the

BRAC contract. "Nothing could have happened without the freedom we were given and knowing that the people on the line are the ones that will make or break you. When we started we were all interested in management dynamics. But, I'm amazed at the power released by this program." The department now handles over 278,867 calls a month, that's up from the 223,969 calls handled at the same time last year.

Administrative Services Officer Scott Mugford expressed the year's success as one where management "merely watered the garden and it all just blossomed. The supervisors really responded. [Customer Relations Director] Bob Williams would come down and say 'thank you' when people knocked themselves out to get the job done. It was a terrific motivator. The key is that we remembered that our most valuable resources are our people, not computers or machines. Keeping that in mind, success came. You make people feel better about themselves and at the same time you release this tremendous power," he said.

In a brief ceremony held later in the afternoon, Director Bob Williams presented Telephone Information Manager Elfriede Becker and her supervisors with a plaque engraved with Vince Lombardi's essay entitled "What It Takes To Be No. 1." General Manager John A. Dyer attended the ceremony and congratulated the clerks on a job well done.

Holding the plaque, Elfriede Becker said, "I am elated. I'm the lucky lady

"I am elated..."

who gets to say 'thank you.' This could not have happened to a better department. This staff, all of them, have worked together." The luau committee and decorators included Rhonda Garcia, Paula Grigsby, Nadine Triche, Vikie Young, and Dee Hawkins

### Leilia Bailey

...continued from page 6 in the industry," he said.

Ms. Bailey proached the podium to thank everyone in attendance. "I wish my parents [both are now deceased] could be here. My mother was so proud of me when I was promoted from dispatcher to assistant division manager that she had my picture printed all over the hometown newspaper. Today she probably would have resorted to sky-writing."

Ms. Bailey thanked her children for supporting her when she returned to school in order to pursue her career goals.

"So often after achieving my goals I've asked, 'Is this all there is?' I don't feel that way at all about this. This is great!" she said.

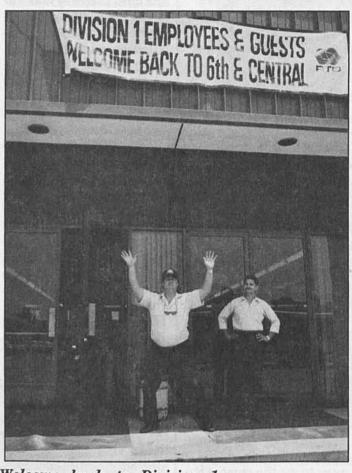
## **Division 1 Resumes Service Following Gala Open House**

All dressed up in red, white, and blue bunting and balloons, Division 1 at the corner of Central Avenue and 6th Street threw the gates open to employees, friends, and neighbors to celebrate its All-American grand opening on July 11.

The opening ceremony began with a welcome extended by Assistant General Manager for Operations Robert Korach who, in turn, introduced RTD Board President Jan Hall, Vice-President Carmen

... the buildings
reflect our concern for
esthetics, as well as
function.

Estrada, Division 1 Manager Chris Coleman, and 1986 Operator of the Year Felix Rubio. Bus Facilities' Chief Engineer Phillip Meyers gave an overview of the project that was managed by RTD Architect Art Santiago with the construction supervised by Resident Engineer Paras Sharma. The ceremony concluded with the unveiling of the dedication plaque.



Welcome back to Division 1.



DJ Jesse Castorena plays appropriate platters for a division open house.

With the formalities out of the way, the public was invited to participate in a walking tour of the facilities and bus rides through the new washer and around the yard. Division 1 covers 6.5 acres between Central Avenue and Alameda Street on 6th Street. The new facility is equipped to accommodate bus maintenance, fueling and washing, fare retrieval, and other functions for up to 220 buses. The reconstruction was completed over the past year and a half at a cost of \$7.5 million.

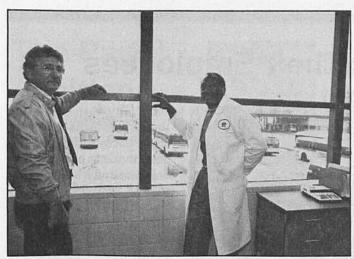
With the expansion, Division 1 becomes the first of the District's 14 divisions capable of servicing methanol-fueled buses. RTD recently ordered 30 methanol-powered buses, which will be delivered next summer. The District plans to experiment with methanol as a clean-burning alternative to diesel fuel in the largest test of methanol buses ever conducted in the world.

Division 1 becomes the first . . .capable of servicing methanol-fueled buses.

The new facilities were designed with the neighborhood in mind said General Manager John A. Dyer. "The architecture of the buildings reflects our concern for esthetics, as well as function. The division is completely enclosed with attractive, soundreducing walls and accented with landscaping and trees to enhance the appearance and overall environment of the community," he noted. New



Mechanic Rene Wilson gives his children, Patrice, 8, and Moses, 3, a closer look at an RTD tow truck.



Maintenance Superintendent Sam Singer (left) and Division 1 Maintenance Manager John Adams (right) survey the view of the division yard from the manager's office.

sidewalks were constructed around portions of the division to provide a safe walking place for pedestrians who visit the facility and local commercial and retail businesses.



Chief Engineer Phillip Meyers gave visitors to the Division 1 open house an introduction to the construction history and key structural points of the new division.

In addition, Division 1 is the first to be equipped with an automatic underground storage tank leakdetection system. All



Division 1 Assistant General Manager Jack Owens shows off the cake before he begins to cut.

underground pipings have electronic sensors for continuous monitoring of potential leaks. The facilities were designed by Escudero-Fribourg Architects of Los Angeles. The general contractor was Shirley Brothers Inc., of Pasadena.

Besides the tours. children and adults were entertained by disc jockey Jesse Castorena's variety of sounds; a puppet show and games furnished by Xtra Ordinary Specialities that included ring toss, bean bag throw, tic-tac-toe, basketball, and prizes. Nearby businesses donated enough food to feed 500 visitors. The buffet for the open house consisted of Employees Federal Credit Union.

The event, which opened at 10 a.m. and concluded at 2 p.m., was coordinated by the Local Government and Community Affairs Department.



The dedication plaque was formally unveiled by RTD officials, from left to right: Transportation Manager Chris Coleman, Maintenance Manager John Adams, RTD Board Vice-President Carmen Estrada, RTD Board President Jan Hall, and Assistant General Manager for Operations Robert Korach.

Mexican and Chinese food. hamburgers, shrimp salad, chili, pizza, cake, cotton candy, and beverages. The newly opened yard took on the look of a weight watcher's binge fantasy.

The businesses contributing their specialities to the open house free of charge included Pizza Hut. Inc., Witchita, in care of the Mayor's Office, City of Los Angeles; Central City Cafe; Vickman's; Security Pacific Bank, 6th and Central Branch; Corky's 7th Street Pizza; Treasure Tray Chinese Fast Food; Pollo Fresco; Ramires Produce; Fatburger; You Name It Burrito; Captain's Delight; and the Transit District



Director of Equipment Maintenance Rich Davis and ATU President Neal Silver, with daughter Stephanie in tow, chat at the Division 1 open house.

### **Transit Police Honor Their Employees**

The Transit Police Department honored its employees for the winter quarter at a luncheon held at the Velvet Turtle Restaurant on July 16.

The employee of the quarter awards were instituted to recognize and honor employees of the Transit Police Department in work performance, interpersonal relations, appearance, education, and performance evaluations. Awards for the winter quarter were presented to Security Guards J. C. Sullivan and James Cook, Transit Police Officers Joe Rauchfuss and Phil Suchowski, and Office Supervisor Gene Walter.

The luncheon celebration for the winter quarter was special for two rea-



The Transit Police Department presented certificates of recognition to its outstanding employees at a luncheon held July 16 at the Velvet Turtle Restaurant. Those employees recognized were from left to right: Transit Police Officer Phillip Suchowski, Transit Police Officer Joseph Rauchfuss, Transit Police Chief Jim Burgess, Office Supervisor Gene Walter, Security Guard J. C. Sullivan, and Security Guard James Cook.

sons. This is the first time that the awards for Transit Police Officer have been made to officers with only one and a halfyears of service and Office Supervisor Gene Walter retired this month after 30 years of service in the Transit Police Department.

Transit Police Chief Jim Burgess began the awards presentation by explaining the reason for the program. "We are here to recognize some of the loyal and outstanding employees of the Transit Police Department who serve in their various capacities to help the District provide excellent service." The Chief congratulated each employee and thanked them for a job

### **Project Streetwise**

While the RTD is contributing to the boom in construction in the downtown central business district of Los Angeles, at the same time the District is a partner with other agencies attempting to minimize the disruption of traffic flow affecting the area through an information program known as Project Streetwise.

Construction projects include the long-term Metro Rail and the Long Beach-Los Angeles light rail line with concurrent shorter-term projects such as new office buildings, and general street and utility improvements. This concentrated activity will impact the mobility of those who work and do business in downtown Los Angeles.

To alleviate congestion and related problems through timely information, Project Streetwise was formed. Project Streetwise is a cooperative effort involving the RTD, City of Los Angeles Department of Transportation, the Los Angeles County Transportation

partner with other
agencies attempting to
minimize the disruption of traffic flow...

Commission, the Community Redevelopment

Agency, the Central City Association, and the Los Angeles Area Chamber of Commerce. The information the project will provide includes a basic outline of what to expect in and around places of business, work, residence, or entertainment, so that alternate routes or work hours can be considered. A toll-free hotline has been set up to offer updated information on construction-related traffic patterns in the central city area. The number is 1 (800) 852-9994.

## The Papal Visit and the RTD

Pope John Paul II is scheduled to visit Los Angeles on the 15th and 16th of this month and the RTD will certainly feel the effect of the event.

Many faithful Catholics as well as the curious from all over the Southern California area will attend the two masses to be celebrated by the Pope. Parishes in the region have made a special effort to encourage parishioners, school children and parents, to view the Pope's motorcade on that Tuesday morning.

The 16th is also the opening day of the public school year and Mexican Independence Day.

"RTD will feel

the effect ... "

To accommodate the influx the RTD was asked by the Catholic Archdiocese, the Los Angeles Police Department, and the Los Angeles City Department of Transportation to supply extra service. On August 13, the RTD Board voted to provide supplemental service only if costs incurred are reimbursed by another agency. At the time Headway went to press, the additional service requests were projected at costs totaling over \$100,000.



### District Mourns the Loss of Janis Whirledge

Acting Director of Federal/ State Liaison Janis Whirledge, 41, passed away on August 6, 1987, of intestinal complications. Janis, born in Provo, Utah, August 29, 1946, joined the District in 1975 as a Customer Information Representative. She also held the positions of Schedule Analyst, Planning Analyst, and Principal Legislative Analyst. She was a graduate of California State University. Northridge, and received her MBA from Loyola Marymount University in 1984. She was appointed as acting director on April 20, 1987. Janis tirelessly protected the District's interests in the State legislature. She was well-respected for her efforts both in Los Angeles and Sacramento. The District mourns the loss of such a dedicated worker; she will be missed.

The burial was held August 11, 1987 in Provo, Utah. Lorene K. Yanuzzi of the Government Affairs Department attended the funeral as the District's representative.

### **Ken Thomas**

...continued from page 5
1974. Currently, he serves
on the state controller's
C.E.O. Review Task Force.
His memberships include
the Los Angeles Trial
Lawyers, the National
Lawyers Guild, the American Bar Association, and
the National Newspaper
Publisher's Association.

He is the author of "Voiceprints—Myth or Miracle" and is considered an expert on the use and abuse of voiceprints in court.

Thomas and his wife, Jennifer, reside in Studio City. Thomas has one grown daughter, Maria Lynn.

### CMF Opening

...continued from page 5
employees that will eventually be assigned to the CMF. "We'll be able to do a better job of servicing our fleet with fewer people. Some 43 maintenance and purchasing positions will be phased out through attrition at an annual savings surpassing \$1.5 million," explained Dyer.

Ms. Hall called for the assistance of her guests and fellow board members to cut the ribbon and unveil the plaque. Joining her were Assemblyman Richard Polanco, RTD Board Directors John Day, Joseph Dunning, Charles Storing, Jay Price and General Manager John A. Dver.

After the ceremony, Equipment Maintenance Director Rich Davis led the guests on a tour of the CMF for an up-close look at the robotized elements delivering parts and painting coaches. Davis informed the group that the CMF houses state-of-the-art equipment and has made RTD the largest and most modern bus maintenance operation in the country.

NISSAN

(818) 447-2101 (213) 681-1196

FLEET PRICES TO RTD EMPLOYEES

SUSAN McMAINS
Fleet Coordinator

BY APPOINTMENT PLEASE!!

Arcadia Nissan Inc.
333 EAST HUNTINGTON DRIVE-ARCADIA-CALIFORNIA 91006

RAPE HOTLINE (213) 979-NEED

24 Hour / 7 Days Per Week Support & Referral Service

YVCA OF LOS ANGELES

Compton Center Sexual Assault Crisis Program 509 East Compton Blvd. Compton, CA 90221 (213) 636-1429

### **TOS's Complete Certificate Program**

The graduates of the Transportation-Department's Management Certificate Program were recognized and presented

"... But in spite of having a very busy schedule, they attended classes on their own time..."

with certificates of completion at the Board of Directors' Meeting on July 23.

Assistant General Manager-Equal Opportunity Walter Norwood described the program as a joint project between the Employee Development Department and the Transportation Department in conjunction with California State University Long Beach. "This program is part of the Transportation Department's plan to develop a pool of high quality candidates for transportation management," said Norwood.

The graduates of the six course, 18-month program were selected through a competitive process from approximately 100 applicants. Director of Transportation Leilia Bailey commended the group for their determination and hard work. "Many of these people have families and

"...to develop a pool of high quality candidates for transportation management ..."

other outside obligations. But in spite of having a very busy schedule, they attended classes on their own time, one night a week, for 60 weeks, because of their desire to advance themselves within the organization," said Ms. Bailey.

At a reception held after the certificate presentation, the Director of Schedules, and also one of the organizers of the Management Certificate Program, Art Leahy congratulated the graduates for their fine accomplishment. "Now that you have completed the program, what will you do with all the free time you will have in the evenings?" asked Leahy.



Certificates of completion were presented to Transit Operations Supervisors who successfully completed the Transportation Management Training Certificate Program. The graduates included, front row, from left to right: Vice-President Carmen Estrada, TOS David Alleyne, and TOS Frank Alejandro. Second row, from left to right: Assistant General Manager—Equal Opportunity Walter Norwood, TOS Don Baumgartner, TOS Luis Alcantar, Director of Transportation Leilia Bailey, and TOS Jess Diaz. Back row, from left to right: General Manager John A. Dyer, TOS Laurence Cosner, TOS Fernando Basulto, Assistant General Manager of Operations Robert Korach, and TOS Alfred Boctor.



The second group of graduates were, front row, from left to right: Assistant General Manager for Operations Robert Korach, Director of Transportation Leilia Bailey, TOS M.G. Van der Geugten, TOS Frances Williams, TOS Armand Ross, TOS Mary Reliford, and TOS David Sanson. Back row, from left to right: Director Charles Storing, Assistant General Manager—Equal Opportunity Walter Norwood, TOS Tony Graf, TOS George Trudeau, and TOS Grant Myers.



The third group of graduates were, front row, from left to right: TOS Russell Gasser, Director of Transportation Leilia Bailey, TOS Nancy Mower, TOS Renee Farley, and TOS Laura Diaz. Back row from left to right: RTD Board President Jan Hall, General Manager John A. Dyer, Assistant General Manager-Equal Opportunity Walter Norwood, TOS Ellis Kyles, TOS O'Neal McDaniels, TOS Ruben Gonzales, TOS Dan Frawley, TOS Ignacio Gonzales, and TOS Clayton Flournoy.

### Valuable Discounts to RTD Pass Buyers Available

District employees and RTD monthly pass purchasers are enjoying discounts on valuable goods and services from merchants simply by showing their pass.

The savings are provided through CitiPass, a new RTD public service program that began July More than 70 merchants are participating, listing their businesses and discounts in a brochure the District began distributing June 25 to July pass buyers through RTD Customer Centers and other selected locations.

Savings range from up to \$75 on a dental visit to 10 percent off the price of lunch or dinner at a variety of restaurants. Citi-Pass discounts are effective from July 1 through December 31.

"Now our bus pass offers greater value than ever," said RTD Board President Jan Hall. "With the CitiPass program,



Los Angeles City Councilman Richard Alatorre introduces shopping discounts provided through RTD's new CitiPass program to local residents Guadalupe Garcia and Elba Sanchez at the District's East Los Angeles Customer Center.

pass buyers-and we've got more than a quarter of a million of them every month-can enjoy attractive discounts and stretch their dollars even further."

Discounts vary among participating merchants. which include clothing stores, health care facilities, hair salons, restaurants, and markets.

Covered in the 30page brochure is an overview of the program, a general description of RTD services, including monthly passes, an introduction to the advertisements in the book, and RTD information phone numbers. The brochure is in both English and Span-

The discount program concept was developed by the Marketing and Communications Department's Promotions Unit managed by Alice Wiggins. CitiPass Project Manager Ed Langer said the retail merchants were approached by mail, phone, and "by pounding the pavement." The unit issued two more booklets in August: one for seniors and the other for young people. "This is an ongoing project," said Langer. "Our next series will be coming out in February. These will include some great discounts for RTD employees too."

The RTD News Bureau has promoted Citi-Pass by arranging photo sessions with City Councilmen Nate Holden and Richard Alatorre. Through their efforts the Spanish dailies, TV channels, and radio stations covered these events.

### Prepaid Sales Unit Selects Employee of the Quarter

The Prepaid Sales Unit of the Customer Relations Department recognized its outstanding employees at the Unit's first Employee of the Quarter and Section of the Quarter awards ceremony. The pot luck celebration was held on July 23 in the Telephone Information Training Room at the Headquarters Building.

Prepaid Sales Manager Ike Levy initiated the celebration by introducing the recipients and by sharing the department's excitement over the new program. "A lot of hard work and extensive planning went into this program. We organized a committee of Customer Relations staff people in addition to staff people from other departments to make objective recommen-

dations for these awards," said Levy.

The award for employee of the quarter was presented to Ticket Clerk Louis Burns. Louis has been employed with the District for 12 years. He began as a Typist Clerk in the Personnel Department and later transferred to the Marketing Department to administer the Reduced Fare Program as a Reports Clerk. Louis has worked with the Reduced Fare Program since its inception and has helped to make the program what it is today. In his spare time, Louis enjoys fishing, hunting, and camping.

The award for Section of the Quarter was presented to Reports Clerk Laverne Davis for the Del Amo Customer Center.



Reports Clerk Laverne Davis accepts the Section of the Quarter award from Prepaid Sales Manager Ike Levy on behalf of the Del Amo Customer Center.



Reduced Fare Office Reports Clerk Louis Burns was honored as Employee of the Quarter and was presented with a plaque and a \$100 check from Prepaid Sales Manager Ike Levy.

Laverne has been employed with the District for 18 years. She began as a Telephone Information Clerk and later transferred to Ticket Clerk. Laverne has added a per-

sonal touch to the atmosphere of the Del Amo Customer Center by purchasing plants and flowers for decoration. In her spare time, Laverne enjoys flowers and gardening.

### Walk Los Angeles Set for September 27

On September 27, thousands of Southern Californians will join with Mayor Tom Bradley and numerous other elected officials and celebrities for a special event to raise money for the fight against AIDS.

The event is the third annual AIDS Walk Los Angeles, a 10 kilometer (6.2 miles) fundraising walkathon benefiting AIDS Project Los Angeles (APLA). The Walk begins at 9 a.m. at Paramount Studio at 5555 Melrose Avenue in Hollywood.

Funds are raised by the efforts and resourcefulness of the individual walker. By calling upon friends, family members, co-workers, and neighbors to sponsor them by the kilometer, most walkers raise at least \$100. Some participants raise several thousand dollars.

Last year's AIDS Walk Los Angeles was an unprecedented success involving 6,500 walkers and 60,000 contributors, raising a record \$1 million.

Corporate sponsors for the Walk include the Los Angeles Times, Paramount Pictures Corporation, and Power 106 FM (KPWR). Proceeds will be used to fund the vital programs provided by APLA.

continued on page 15...

# ÉRATORS

The awards for the Operator Recognition Program for the month of June were announced in the latter part of July. The presentations include the Manager's Award which is accompanied by a \$35 check and the Sweepstakes Award which offers a windfall of \$100. The program has as its purpose to recognize and reward the many bus operators who consistently perform in an outstanding manner.

The theme of the program is "In Pursuit of Excellence." Those operators excelling in their pursuit are listed below.

#### Manager's Award

3201	Sally Lehmkuhl
3203	Dennis D.
	Copeland
3205	Robert Lee
	Foreman
3206	Jackie Davis
3207	James McDuffie
3208	Paul Schneider
3209	Nelson Judkins
3210	Jose Perez
3212	Mildred Bradford
3215	Luis Zajdenberg
3216	Ernestine Dillard
3218	John A. Peterson

#### Sweepstakes Award Henry Bassett

Helly Dassett
Alberto Garcia
Ivan Webb
Sammie Williams
Manuel Williams
Frederick Hidalgo
Stephen Leming
Ponciano Maya
Ricardo Miranda

and the same	
148,	Jesse Mont-
	gomery
	Charles Isaacs
	Pope
	Gwendolyn M.
	Mullins
3206	Andrew Harris
	William Long
	Herbert Block
3207	Ibrahim Mia
	Patricia Trujillo
N CHES	David Trujillo
	Jose Neri
3208	Pentti Haukka
y	Wilford Robtoy
	Benny Fox
3209	Bennie Bedford
	Arle Davenport
Est lieu	Guadalupe Quiroz
	Alfredo Silva
3210	George Sam-
	oylenko
	Clara Dunn
	Henry Richardson
	Oscar Hernandez
3212	Dale Dixon
	Jesus Ruiz
	Arthur Fontanez
3215	Ronald McLendon
0220	Arnett Cooper
	Eric Collins
3216	K. M. Lucas
	Herman Douglas
	Ernestine Dillard
3218	Jerome Davis
	Thinh Nguyen
	Geraldine Payne
12:	Billie Green
D	ivision 1's move to its
	1

new location preempted the drawing for the Sweepstakes Awards for the Month of May. The results of the May drawing are listed below.

Gilbert Alvarado **Teddy Sanders** Theodore Stewart Thomas Surko

### Gene Walter Retires After 30 Years

Office Supervisor Gene Walter of the Transit Police Department retired with 30 years of service this month. Walter spent his entire 30 years in the Transit Police Department. "I turned down opportunities for advancement and more money to stay in this department. I have thoroughly enjoyed my job in the Transit Po-



### L.A. Walk

... continued from page 14

These programs include a wide array of support services for people with AIDS and ARC, and AIDS prevention education for the general public. APLA is also key in national lobbying efforts to increase government funding for AIDS medical research, services, and education.

There is no fee to participate in the Walk, but pre-registration is required. To register, please call AIDS Walk Los Angeles at 213/739-2200.

lice Department," said Walter. A retirement dinner was held on July 31 at the Almansor Court Restaurant in Alhambra to bid him farewell. Walter plans to relocate to San Jose, visit his parents in Idaho, and continue with his music over his sixweek vacation prior to his official retirement. Walter will be greatly missed by many employees in other

"Walter was one of the most loval. dedicated employees..."

departments who could always count on him for a solution to a problem. "Walter was one of the most loyal, dedicated emplovees that I have ever had the pleasure of working with. He was extremely valuable in helping develop the new agency. We will miss him a lot," said Chief Jim Burgess.

### Lamar Barry Opens on the Sunset Strip

Division 7 Operator and Singer/Composer Lamar Barry will be spotlighting at Carlos & Charlie's dinner club on Sunset Blvd. at 8 p.m. on September 28.

### **OMMENDATIONS**



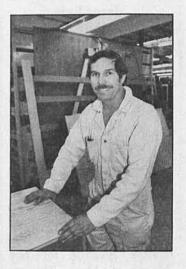
Certificates of Merit were presented to the June Employees of the Month at the July 23 Board of Directors' Meeting by RTD Director Joseph Dunning. Those employees included, front row, from left to right: Division 10 Operator Ralph Patterson, Division 12 Mechanic Keith Nielson, Information Operator Alicia Vasquez, and Director of Customer Relations Robert Williams. Back row, from left to right: General Manager John A. Dyer, Director Dunning, Division 10 Transportation Manager Harold Hollis, and Division 12 Maintenance Manager James Davis.



Operator of the Year Felix Rubio was recognized for his exemplary performance by the Los Angeles City Council on June 26. He was presented to the City Council and given a resolution by Councilman Richard Alatorre. From left to right: RTD Board Vice-President Carmen Estrada, Division 1 Operator Felix Rubio, and Councilman Alatorre.

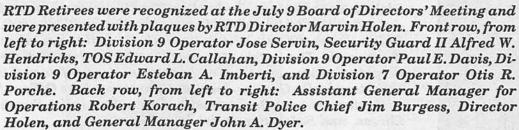


Certificates of Merit were presented to the May Employees of the Month at the June 25 Board of Directors' Meeting by RTD Director Nate Holden. Those employees included, front row, from left to right: Telephone Information Operator Ramona Escarena, Mechanic A Albert Moreno, Division 5 Operator Robert Foreman, and Division 5 Assistant Transportation Manager Maxine Giles. Back row, from left to right: General Manager John A. Dyer, Assistant Director of Equipment Maintenance Michael Leahy, President Jan Hall, Director Holden, and Director of Customer Relations Robert Williams.



Mechanic A Javier Magdaleno was selected South Park's May Employee of the Month. Javier is one of the first bodymen to complete the RTD Body Repair Program with superior performance. He is a conscientious and tireless worker who works well with his peers. In addition, Javier has a perfect attendance record. He received a \$50 U. S. Savings Bond.







Division 10 Maintenance Manager Milo Victoria received recognition at the July 9 Board of Directors' Meeting for having saved the lives of a drowning mother and child while he was attending the 41st National UMTA Management Seminar in Cohasset, Massachusetts last fall. The incident occurred when Victoria was walking along the ocean back to his hotel. He heard the mother scream and with no concern for his own safety ran to her rescue. From left to right, front row: Equipment Maintenance Superintendent Sam Singer and Milo Victoria. Back row, from left to right: President Jan Hall and General Manager John A. Dyer



Digital Technician Axel Heller was chosen the Facilities Maintenance Employee of the Month for June. Heller's selection was based on his record as an outstanding worker combined with his helpful atti-Heller has a tude. strong advancement profile in the five years that he has been with the District. CMF Electrician Philip Lee was the FM Sweepstakes winner for June.



Mechanic A Victor Yacobucci was selected the June Maintenance Employee of the Month at South Park Shops. Yacobucci is a flexible mechanic with an extremely good attitude toward his job and supervisors. He learns quickly and performs all of his tasks with a minimum amount of supervision. According to his supervisors, his attendance record and mechanical skills rank him as a top producer in the engine teardown section. Yacobucci is rated highly among his peers for his skill, knowledge, and proficiency. Yacobucci has been with the District for 14 years. Don't be shocked by his appearance in this picture, we twisted his arm and he put on a clean coverall for the Headway.

### **IMENDATIONS**



Senior Safety Specialist Robert Torres was chosen the Office of Risk Management's Employee of the Quarter for the fourth quarter. Robert was commended for his consistent performance above and beyond the call of duty. His supervisors commented that he had put in many long hours to achieve departmental goals. Robert received a \$100 check and a plaque from Director of the Office of Risk Management Barbara Akk.

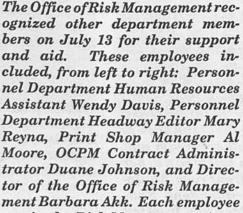


The Occupational Health and Safety Section of the Office of Risk Management received recognition in a ceremony held July 13 as the Section of the Quarter for the fourth quarter. This is the second time in one year that this section has taken the award. The Safety Manager, Joe Reyes, received the perpetual plaque on behalf of the section. From left to right: Secretary Lydia Garcia, Joe Reyes, Director of the Office of Risk Management Barbara Akk, Safety Specialist Frank Larson, and Safety Specialist John Bogner.



The Office of Risk Management recand aid. trator Duane Johnson, and Direcreceived a Risk Management Associates shirt.

Joe Moore will have 30 years with the District in October with 15 of those years in the Printing Department. Joe is the only Printer I in the Print Shop. According to his supervisor, Joe can always be depended on for rush jobs, never complains, and has an excellent attendance record.





Christina Correa, daughter of Division 3 Operator Ernesto Correa, was selected as a finalist in the 1987 Miss California National Pre-Teen Pageant held at the Alicante Princess Hotel in mid-August.



The Print Shop staff admire their first issue of the Headway in its new format. From left to right: Bindery Operator Manny Alvarez, Print Shop Manager Al Moore, Printing Supervisor Mike Kennedy, and Production Coordinator Hector Amaya. Let's hear it for a job well done!



Rene Decena General Accounting Employee of the Quarter

In a ceremony held July 15 in the General Accounting Section, fourth quarter awards were presented to deserving employees.

Fifty percent of the employees in the section had achieved perfect attendance. These employees were eligible to participate in the drawing for a \$50 Saving Bond. Willa James won the bond and Rosa Garcia won a motivational poster.

Scoring perfect attendance for the quarter and receiving a \$75 U.S. Savings Bond were Rene Decena, Tom Formoso, Jerry Solomon, Harold Fink, Rosa Garcia, and Donna Murphy.

Chosen as Employee of the Quarter, Accountant Rene Decena received a plaque and a \$100 Savings Bond. Rene's supervisors congratulated him on applying his LOTUS 1-2-3 training to his work needs resulting in increased productivity in bringing current accounts analyses.



Andre Hanna Wins Bakeoff

Technician Benefits Andre Hanna won the first place prize of a \$250 shopping spree in a bake contest sponsored by KABC Talk Radio hostess Jackie Olden on July 25, at the Glendale Galleria. Hanna was given the entry form by a co-worker and entered his delicious Glazed Butter Pound Cake.

During her interview with Hanna, Ms. Olden exclaimed that Hanna's

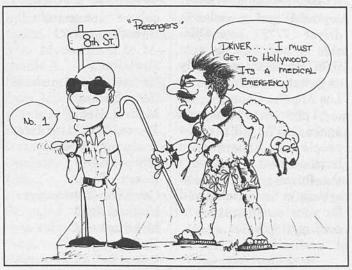
pound cake was one of the best she had ever tasted. "Your cake is just this side of wonderful. It tastes like something from a European bakery," said Olden.

Approximately cakes were entered, including cheese cakes, fruit cakes, and other pound cakes, just to name a few.

Hanna has been with the District for 9 years and enjoys, naturally, cooking, crocheting, and singing.

### Sic Transit . . .

### by Carl Motley





To Whom It May Concern: This is a letter long overdue. It concerns your cadre of drivers which I feel is the best in the nation, especially when you consider the diversity of people which live or visit this city that they have to

serve.

Since I am a consistent user of your wonderful system, I have found that the best division is number three. Somehow I feel they are a shade sharper then the other divisions. That is just my opinion. Now I come to what I consider the top driver and naturally he comes from Division Three. This is number 2772 (Kris Sharp), he is considerate, kind and has an eye out to what is happening around him. He is courteous and very alert. I wish to thank RTD for having such an exceptional and superlative driver (2772), fine Division 3 and best system (RTD) that gets me nearly anywhere I wish to go in Los Angeles County.

I do wish to thank you again and for all the fine people who have worked hard to give this county the finest transportation system in the country and for your consideration in reading this letter.

> Most Sincerely Joseph Morris

Dear Sir:

Just a few words in praise of your driver, "Miss 8004" (Gwendolyn English) on the Vermont Avenue bus, a very considerate young lady.

I'm a senior, slightly handicapped—use a cane.

When I got on her bus recently she politely called out for someone to give me a seat! Very unexpected in this day and age. I appreciated her courtesy very much!

Wish you had lots more drivers like her. You do have some, but not enough. She deserves a credit citation (or whatever).

> Sincerely, Mrs. Florence Arnstein

### Thanks for a Job Well Done!

Employees who have received commendations from the public:

Division 1 Bassett, Henry Cota, Bernard Madrid, Henry Pierce, Ronald Schlumpf, R. W. Division 3 Bueras, Peter Cowherd, Precious Holmes, John Mendizabal, Carlos Rodriguez, R. F. Rojas, Salvador Sharp, Kris

English, Gwendolyn Gallardo, Richard R. Graves, Charles J. Harvey, Clemard L. Kornegay, Timothy Division 6 Hawkins, Raymond H. Natividad, Antonio Winston, Patricia Division 7 Coleman, Mallory Heflin, Reginald Martinez, Jesus Mills, Shirley Reddick, William Washburn, Dennis Division 8 Botman, Gregory S. Cordes, Barbara Galvan, Jose Gibson, Willie Gleason, James Lee, John Lindsay, Marvin E. Long, Marshall Piche, Richard M. Philcox, Nigel S. Rhinehart, Linda Division 9 Abraham, Artis A. Angeski, John E. Cervantes, Georgina Gentry, Gary M. Hernandez, Silverio Pierce, Brent Romero, Pete O. Williams, Wordrow Division 10 Anaya, Guillermo A. Gilmer, Gail Solano, Jose Troy, Albert E. Division 12 Dennis, Bertha Kennedy, Bertha Division 15 Beard, Leonard Davis, Curtis Duplessis, Albert Johnson, Louis Pereira, Miriam Resendez, Raymond J. Rodriguez, Antonio Simon, Daniel T.

Division 5

Division 16 Ball, Lamar Boles, John H. Harrison, W. E. Smith, Calvin Division 18 Castelletto, Johnny Crawford, Lois Cridebring, Alan Davis, Dwight Jackson, Fred Johnson, William King, Ernest Pinto, Modesto Rashid, Rasheeda Department 3900 Art Leahy

### IN**MEMORIAM**

Choates, Calvin C., began with the District on November 28, 1947, passed away on June 24, 1987. Hanson, Kenneth, began with the District on July 11, 1947, passed away on June 7, 1987. McAllister, Edwin W., began with the District on July 8, 1946, passed away on November 26, 1984. Moss, Willard R., began with the District on October 15, 1966, passed away on July 1, 1987. Ohlsen, Ralph J., began with the District on September 27, 1969, passed away on July 6, 1987. Serabia, Edward J., began with the District on February 8, 1929, passed away on June 5, 1987. Webb, William H., began with the District on June 30, 1947, passed away on

July 10, 1986.



Aitken, Terri D., from Operator Trainee Parttime to Operator Parttime.

Alarcon, Ramon L., from Operator Trainee Parttime to Operator Parttime.

Alvarez, Dora M., from Operator Trainee to Operator.

Amaya, Laura J., from Janitor to Mopper Waxer. Avila, Jim J., from Mechanic C to Mechanic B.

Banks, Richard, from Operator Part-time to Operator Trainee.

Bell, Gloria J., from Operator Trainee to Operator.

Bevon, Leo J., from Acting Assistant Director of Transportation to Assistant Director of Transportation

Billingsley, Joseph, from Operator Trainee Part-time to Operator Part-time.

Blair, Ronnie C., from Operator Trainee Parttime to Operator Parttime.

Blas, Rodrigo H., from Operator Trainee to Operator.

Brand, Larry, from Mechanic B to Mechanic A.

Brar, Bhupinder S., from Operator Trainee Part-time to Operator Part-time.

Brass, Arthur L., from Messenger Clerk to Mail Carrier.

Carmichael, Carrol,

from Operator Trainee Part-time to Operator Part-time.

Ceaser, Norita Mae C., from Operator Trainee Part-time to Operator Part-time.

Chavez, Mario A., from Operator Trainee Parttime to Operator Parttime.

Childress, Howard C., from Typist Clerk to Accounts Payable Clerk.

Cordova, Patricia A., from Operator Part-time to Operator Trainee.

Cote, Josephine M., from Operator Trainee Part-time to Operator Part-time.

Cowan, Thomas R., from Operator Trainee to Operator.

Cross, Stella S., from Operator Trainee to Operator.

Daubney, Robert Jr., from Operator Trainee to Operator.

Davenport, Ronald M., from Operator Trainee Part-time to Operator Part-time.

De La Rosa, Ernie, from Stock Clerk to Truck Driver Clerk.

Deleon, David J., from Information Clerk to Equipment Records Specialist.

Diep, Hoang X., from Operator Part-time to Operator Trainee.

Duarte, Robert, from Operator Trainee to Operator. Duncan, Stella M., from General Clerk I to Acting Assistant Administrative Analyst.

Dunford, David A., from Mechanic C to Mechanic B.

Fielding, Berkeley A., from Operator Trainee Part-time to Operator Part-time.

Forouzan-Monfared, O., from Operator Trainee Part-time to Operator Part-time.

Fradejas, Joel F., from Operator Trainee Parttime to Operator Parttime.

Garcia, Rosa E., from Temporary Supervisor Accounts Clerk to Supervising Accounts Clerk.

Gardley, Michael Sr., from Operator Part-time to Operator Trainee.

Gonzalez, Jorge F., from Operator Trainee Parttime to Operator Parttime.

Granger, Gary E., from Records Clerk to Cash Clerk/Temporary Relief Vault Truck Driver.

Grewal, Sukhdev S., from Operator Trainee Part-time to Operator Part-time.

Griffin, Dennis W., from Assistant Contract Administrator to Contract Administrator.

Haile, Christopher R., from Mechanic B to Mechanic A.

Hardemion, Freddie, from Mechanic A to Mechanic A Leader.

Hawkins, Denise M., from Word Processor Operator I to Acting Staff Aide.

Hermann, Karl V., from Operator Trainee Parttime to Operator Parttime.

Hernandez, Fernando,

from Operator Part-time to Operator Trainee.

Hester, Robert J., from Photocopying Machine Operator to Relief Stock Clerk.

Holguin, Ernest, from Operator Trainee Parttime to Operator Parttime.

Holguin, Javier F., from Operator Trainee to Operator.

Hurley, Joe D., from Operator/Extra Transit Operations Supervisor to Transit Operations Supervisor.

Ige, Takeo, from Mechanic B to Mechanic A.

Johnson, Christina, from Operator Trainee
Part-time to Operator
Part-time.

Kakazu, Paul T., from Information Clerk to Equipment Records Specialist.

Katzman, Richard A., from Associate Counsel to Acting Senior Associate Counsel.

Kikuta, Bruce Y., from Mechanic B to Mechanic A

King, Ronell B., from Operator Trainee to Operator.

Lam, A., from Operator Trainee to Operator.

Le, Khuong T., from Mail and Duplication Clerk to Photocopying Machine Operator.

Lopez, Jorge G., from Operator Trainee Parttime to Operator Parttime.

Lopez, Rose M., from Operator Trainee to Operator.

Lowery, Deborah L., from Operator Trainee Part-time to Operator Part-time.

Maes, Vicky L., from Operator Part-time to Operator Trainee.

# SCHEDULE CHANGES

Marin, Dolores J., from Relief Stock Clerk to Truck Driver Clerk.

Marsh, William W., from Acting Contract Administrator to Contract Administrator.

Martin, Donald J., from Operator Trainee Parttime to Operator Parttime.

Martinez, Richard R., from Operator Trainee Part-time to Operator Part-time.

Miller, Patricia M., from Operator Trainee Parttime to Operator Parttime.

Miranda, Daniel P., from Operator Trainee to Operator.

Morris, William A., from Equipment Maintenance Supervisor to Acting Senior Equipment Maintenance Supervisor.

Natividad, Antonio, from Operator Trainee to Operator.

Navarro, Linda D., from Operator Trainee Parttime to Operator Parttime.

Ojeda, David, from Operator Trainee to Operator.

Packard, William E., from Acting Transit Police Officer/Extra Transit Operations Supervisor to Transit Operations Supervisor.

Paniagua, Ramon, from Mechanic B to Mechanic A.

Patterson, Tommy L, from Operator Trainee to Operator.

Peterman, Harry L., from Mechanic C to Mechanic B.

Rembert, Roy, from Operator Trainee to Operator.

Robinson, Rodney D., from Operator Trainee Part-time to Operator Part-time.

Rodriguez, Carlos R., from Operator Trainee to Operator.

Rodriguez, Delfino C., from Operator Trainee Part-time to Operator Part-time.

Ruiz, Lorenzo G., from Operator Trainee to Operator.

Scurlock, Roy T., from Operator Trainee Parttime to Operator Parttime.

Selby, Ralph H., from Operator Trainee Parttime to Operator Parttime.

Sells, Regina L., from Information Clerk to Training Assistant.

Sevilla, Charlie, from Operator Trainee to Operator.

Shannon, Leonard D., from Mechanic C to Mechanic B.

Sherman, James D., from Field Equipment Technician to Acting Equipment Maintenance Supervisor.

Sloper, Yvonne M., from Mopper Waxer to Messenger Clerk.

Smith, Harold, from Stock Clerk to Storekeeper.

Solis, Claudio R., from

Operator Trainee to Operator.

Soto, Susan M., from Operator Trainee to Operator.

Stewart, Patricia R., from Operator Trainee to Operator.

Tran, Tony, from Operator Trainee to Operator.

Trinidad, Ernesto A., from Operator Trainee to Operator.

Vigil, Lisa D., from Operator Trainee to Operator.

Villanueva, Eliseo A., from Operator Trainee, Part-time to Operator Part-time.

Vu, Johny H., from Operator Trainee to Operator.

Wong, Timothy R., from Mechanic C to Mechanic B.

Wright, Beverly A., from Training Coordinator to Senior Training Coordinator.

### New Vocational Rehabilitation Representative on Staff



Vocational Rehabilitation Representative Joseph Lamnin.

Joseph Lamnin was recently hired at the District as the Vocational Rehabilitation Representative with the Office of Risk Management. In his position Lamnin will be responsible for the coordination of vocational rehabilitation services for injured employees who cannot return to their usual jobs and must find alternate employment or training. He is also involved in following up with the District's employees recovering from traumatic injuries through personal visits and one-on-one counseling.

Lamnin has worked in the vocational rehabilitation field for 20 years. He comes to the RTD from the Republican Indemnity Insurance Company where he worked in a similar capacity. Prior to Republican Indemnity, Lamnin worked with the State of California Vocational Rehabilitation Department. He received a bachelor's degree in teaching from the Glassboro State College in New Jersey and a master's degree in rehabilitation counseling from the University of Pittsburgh. Lamnin is a certified rehabilitation counselor. His hobbies include photography and making fantastic cheesecake.



Aldridge, Jimmy R., began with the District on May 19, 1962, retired as an Operator on July 5, 1987.

Athay, Ruth L., began with the District on January 1, 1947, retired as an Accounts Payable Specialist on July 7, 1987.

Bebout, George, began with the District on August 10, 1966, retired as a Security Guard I on June 30, 1987.

Bowman, Joann, began with the District on March 31, 1975, retired as a Supervising Training Coordinator on July 8, 1987. Callahan, Edward L., began with the District on December 5, 1956, retired as a Transit Operator Supervisor on June 30, 1987.

D'Avanzo, Nicholas N., began with the District on April 4, 1960, retired as an Operator on May 5, 1987. Davis, Paul E., began with the District on January 28, 1967, retired as an Operator on June 30, 1987.

Jiron, Tony, began with the District on March 13, 1975, retired as a Utility A on June 16, 1987.

Mitchell, Kenneth, began with the District on November 23, 1956, retired as an Operator on June 30, 1987.

Oja, Russel C., began with the District on June 16, 1962, retired as an Operator on June 20, 1987.

Porche, Otis R., began with the District on June 16, 1962, retired as an Operator on June 30, 1987.

Robinson, Ronald L., began with the District on September 30, 1967, retired as an Operator on June 30, 1987.

Wilson, Alfred Joel, began with the District on February 2, 1976, retired as an Operator on May 2, 1987.

### Joann Bowman Retires

Supervising Training Coordinator Joann Bowman from the Employee Education, Training, and Development Department retired from the District after 12 distinguished years with the organization.



Employment Development Supervising Training Coordinator Joann Bowman receives her retirement plaque from Assistant General Manager—Equal Opportunity Walter Norwood at her farewell party.

During Joann's tenure, program and course offerings for employees were expanded and the Tuition Reimbursement Program was introduced.

She was honored by her supervisors and coworkers at a farewell reception held July 3 in the Headquarters Building. Assistant General Manager-Equal Opportunity Walter Norwood presented Joann with a commemorative plaque on behalf of the District. Other formal presentations were made by Local Government and Community Affairs Director Lou Collier, Assistant Director of Management Information Systems Farzad Mogharabi, Director of Transportation Leilia Bailey, and Employee Development Director Byron Lewis.

Joann said she chose this time to leave because it felt right to leave the way open to a new person while a "not-so-old person" leaves.

As to what her plans are now that she is no longer a worker among workers, Joann answered that she had consulted her horoscope. "My horoscope indicated a six-month trip around the world was in the works-traveling the canals of Venice, shopping in Hong Kong, and dancing in Monte Carlo. I would, of course, return to Los Angeles, win \$14 million in the lottery and share it with my children and with the RTD so they could take care of the homeless. I'd get another job far away from Skid

She chose this time to leave because it felt right...

Row in a building where they have windows..."

Headway wishes Joann Bowman good luck in her retirement and may all her dreams, or better yet, her horoscope come true.

### **Credit Union Sponsors Picnic**

Your Credit Union is sponsoring their annual picnic. Please plan to attend what could be one of the most enjoyable benefits of your credit union membership for the year.

Place: Eagle Country (Formerly Lion Country Safari) Date: September 19, 1987. Time: 10:30 a.m. - 4:30 p.m. Activities: softball, volleyball, horseshoes, disc jockey, paddle board, games for children, and much more. Food: chili dogs, potato salad, BBQ chicken and beef, watermelon, and more. Cost: Credit Union member, \$5; each adult non-member, \$6; each child ages 3-12, \$2. Lots of Fun! Prizes, Prizes, Prizes, and More Prizes!





Born to RTD Travel Technician Linda Pozzi and her husband; their first child, a daughter, Christa Marie, May 7, 1987, in Pasadena. Christa weighed 9 lbs., 8 ozs. and was 22 inches long at "She keeps me birth. busy," said the new mother. "She seems to be getting better, or maybe it's me. I knew babies were a lot of work, I just didn't know how much work. But, it's worth it."



Born to Planning Department Office Supervisor Cindy Victoria and Division 10 Maintenance Manager Milo Victoria; their first child together, a son, Alexander James, December 20, 1986, in West Covina. Alexander weighed 9 lbs., 1-1/2 ozs. and was 21 inches long at birth. "He's a great baby," said Milo. "He's very quiet; he can sit through two movies." Cindy said he's a lot of fun. "All our other four children love him." The couple had more good news to sharethey were married January 13, 1987.



Division 8 TOS Norman Solomon proudly announced the birth of twins to his daughter Janice Winick, 30, on June 29, 1987 in Panorama City. Amy Gail, 4 lbs., 11ozs. and 19 inches long is older by 20 minutes than her brother, Jason Adam, 6 lbs., 2 ozs. and 18-1/2 inches long. "They are beautiful, they are the most gorgeous...of course, grandparents are pretty prejudiced," said the happy grandpa. Amy and Jason number the third and fourth among Solomon's grandchildren.



Born to South Park Staff Aide Lorraine Melendez and Paint Shop Supervisor Rudy Melendez; their fourth child, a daughter, Monique Ilene, February 3, 1987, in West Covina. Monique weighed 8 lbs., 5 ozs, and was 19 inches long at birth. "She's really added a whole new feeling to our family," said Lorraine. "My other children are older, now with a baby in the house everyone's showing a lot of love. She's made a big difference in the whole family. She's just real special."



### Drug Testing-Safe, Secure, and Accurate

Drug testing is so precise that our laboratory, BPL, can assure a greater than 99 percent accuracy rate that the tests will not produce a false-positive result. The laboratory's director states that its goal is to maintain the highest, strictest standards in reducing the possibility of false-positive as well as false-negative results.

The equipment used by BPL can be programmed to identify more than 100 substances, but at the present, the RTD asks the lab to screen 16 different drugs. Among them are:

> cocaine PCP, LSD Quaaludes morphine methadone marijuana

and four frequently abused, potentially hazardous-to-safe-driving prescription medications:

codeine barbiturates amphetamines benzodiazapines

Alcohol is tested with all incident-based screenings and it is either detected or not. Impairment is not a consideration for the test for alcohol.



Elia Hager Visiting Nurse

All drugs, legal or illegal, remain in the body for different lengths of time—from hours as with alcohol, and to the extreme, marijuana, which requires many weeks to clear the system of it and its metabolites in the chronic user.

While the tests will confirm the absence or the presence of drugs in the system, these tests cannot inform as to when the drug was used nor if the employee was impaired by the drug. The screenings only tell if the urine tested contains or does not contain any of the drugs for which the employee is being tested.

When an incident occurs which requires a drug screen, the employee will be escorted to an authorized facility where a witnessed specimen will be collected.

#### Chain of Custody

From the moment the

authorization form is signed by the employee and the specimen is collected, the employee will be under constant view. The employee will be asked to pour the collected urine into a labeled bottle and will be required to seal, after the clinic technician has applied evidence tape to the specimen bottle, and initial the top of the bottle. This is to assure the employee, the clinic, and the laboratory that the specimen is from the person specified by the label.

The collected sample will disclose what if any drugs are present in the urine, the worst fear of most who are being tested is that their sample will be

We are striving to
achieve this drug-free
environment by being
facilitators of good
health and
giving witness
to a perspective
of wellness...

lost, or worse, be confused with another's. This is why the RTD and BPL insist that the employee as well as the clinic technician be actively involved in the specimen collection. There must be no doubt as to the complete chain of custody. The forms signed

by the employee, the clinic technician, then finally the laboratory personnel provide documentation that identifies each person having physical possession or providing secure storage of the specimen from the time the emplovee provides the specimen until the sample goes through the testing and is stored awaiting the final results. Once the specimen is tested and the results are negative, the specimen is destroyed. If the specimen is positive, it is then stored and refrigerated for 18 months. After a year-and-a-half and if there is no litigation connected with the incidentbased screening, the specimen will be destroyed.

#### Final Word

A drug screening triggered by an incident or an accident will be fairly tested. All testing will strive to achieve a negative result and only after two initial screenings will the presumptive positive test be sent for a final confirmation. It is only after this final confirmation test that the result will be reported back to the District.

Both the public and the District have a right to expect sobriety in all RTD employees. The public has a right to expect that all District employees are working in a drug-free environment and are not impaired by alcohol and/or drugs.

We are striving to achieve this drug-free environment by being facilitators of good health and giving witness to a perspective of wellness. To Your Health!

# RTD GOES TO THE OVIES

#### Our Rating System

\*\*\*\*\* - A classic

\*\*\*\* - Excellent; worth standing in line

\*\*\* - Average; does what it set out to do, no more

- Fair; Okay in spots, but decidedly flawed

- Poor; a waste of time

BOMB -The Incredible Two-Headed Transplant, starring Bruce Dern

### The Case of the Maltese Movie Theatre

It was a hot, muggy day in California, the kind of day when most people seem to head to the beach to fry their brains. That option wasn't available to me though, because I had a job that had to be done. It seems that there was this new theatre up at Universal Studios that claimed to be heir to the stylish picture palaces that line downtown Broadway, aiming to make going to the movies more than just another trip to the mall. I was supposed to go check it out, see how it stacked up against the others I'd been My partner and I headed up that way, and discovered we had to fork over two greenbacks to pay for parking at the gate. The baby-faced attendant said we'd be reimbursed when we got our tickets,

but I was looking for strings; there always seems to be some.

We parked the car in the parking structure they built for this thing, and headed down the escalator. It was clean, well-lit. I wouldn't think it'd be a good choice if anyone wanted to lie in wait; too many lights.

The theatre was directly across the street, big, pink, with plenty of box offices along the front. They meant business here; six box offices with two cashiers each, could sure relieve you of your money real quick, and get you in the entrance line for your flick. We were lucky; there wasn't a line to pay or to get in, so we strolled past the ushers, looking casual, and handed over our little pieces of paper. Oh yeah, we did get the two bucks off the cost of the tickets. Not too shabby, and a lot better deal than Cineplex Odeon's theatre in the Beverly Center.

Inside, I decided that it would be best to scout out the premises before we made any decisions as to what to do next. We found that the management had laid on plenty of benches for people to sit on while they waited, and three concession stands; two on the main floor, and the third upstairs. That one was the nicest, with a few tables and chairs to one

side under a big, half-dome skylight that gave you a good view of the passing tour trams. We decided we could wait on those, and headed back downstairs. It was a nice trip; short, but nice, heading down the main stairs and taking in the view the two-story lobby afforded. Class joint with white marble on the floor.

Back downstairs, we headed for what the owners called the "cafe," really just an extra-fancy concession stand with more tables and chairs. You didn't buy popcorn here. Nope, they offered salads and filled croissants, with fancy bottled water to wash it down with. I decided to try a ham and cheese croissant, while my partner decided to go for a feta (goat) cheese and spinach one. With the seltzers we bought, the tab

"...new theatre ...
claimed to be heir
to the stylish
picture palaces
that line downtown
Broadway..."

was a cool nine bucks, and we decided that we'd pass on the Amarretto cheesecake, which looked so good, it should be considered to be illegal and immoral, as well as fattening.

It was time to head into the feature, and even after those high-priced rolls, we stopped to buy a bag of popcorn. The ads had promised real butter. and I wanted to find out if the claim was true. For the price, the medium bag's a bargain, the size of most other theater's large bag, and costing a little less. There were machines popping fresh corn, but out of the corner of my eye, I saw the girl head for the warmer, and pull out a bag. She put some butter on it, but most of the butter flavor came from that vellow powder all theatres sprinkle on their product, fresh or not.

When we hit our film, I found that even if the management didn't quite live up to the promise of the real butter, the seats made up for it. These seats were soft, comfortable, and wide enough to fit into. I leaned back and let myself relax, and waited for the movie to begin.

Final Report: The Cineplex Odeon is located at Universal Studios, with 18 screens (6 upstairs, 12 downstairs), and is worth at least one trip if it's near your area. The concession stand seems overpriced at first, but their mediums seem to be the same size as other theatre's large. Unless you really want to spend money for just a little bit of food, or you have a real sweet tooth. stay away from the cafe it's overpriced. And keep your ticket stubs handy. The ushers check everyone at this place to make sure there's no theatreswitching. It's a good place to take a date to the movies if you don't want her to think you're cheap. If you really want to impress her, take her to Victoria Station afterward; but watch out for the traffic from the Amphitheatre — it's right next door.

Be seeing you! Carolyn Kinkead

### At the Flicks

Spaceballs

Mel Brooks' parody of the Star Wars universe; so wonderful, on-target comedy is ruined by Brooks' penchant for junior-high humor. Watch for the dancing Alien — \*\*-1/2

Adventures in Babysitting

Our heroine, stood up for a big date, has to rescue a friend, while baby-sitting three kids. Hilarity ensues. Cute for the teen-age girls, but never rises above the genre — \*\*\*

Witches of Eastwick

A "serious" film, the flaws in the plot mar the top-flight performances of Cher, Michelle Pfieffer, Susan Sarandon, and Jack Nicholson. You might wait for the vide-otape — \*\*-1/2

Maid to Order

The best word to describe this is innocuous. Valerie Perrine and the late Dick Shawn are tacky and funny, as usual — \*\*

Snow White and the Seven Dwarfs

Walt Disney's first fulllength animated feature, and one of the best. Don't miss it! — \*\*\*\*\*

## RTD Asian-Pacific Core Group Organized

In a series of meetings, the Asians and Pacific Islanders at the RTD agreed to organize. In addition, the following were selected to act as the core group or the nucleus of the organization:

Arsenio Roldan III, Management & Budget; Lieu Pham, Metro Rail; Amjad Bhular, Data Processing; Bing Feng, Metro Rail; Calvin Louie, Metro Rail; Willie Atienza, Inspector General's Office; Do Dao, Accounting; Wes Tremor, Risk Management; Elen Andrian, Data Processing; Alan Tiet, Data Processing; Anand Gupta, Data Processing; and Sal Herras, Accounting.

Acting as interim chairperson for the core group is the former president of the RTD Filipino Employees Association, Emilio Estepa of the Inspector General's Office.

The group formulated

The organization's main objective is to foster cultural and ethnic traditions...

the constitution and bylaws of the organization which were ratified by about 800 Asians and Pacific Islanders employed by the District. Also, the induction of officers was held in August.

The organization's main objective is to foster cultural and ethnic traditions among its membership and to encourage a united commitment to bring to the workplace a sense of pride and dignity for labor and to community participation.

The organization is open to all interested RTD employees.

### For Sale

21-foot mini-day cruiser, 460 Ford engine, Berkley jet, extras: tandem trailer. Excellent family boat, runs perfect \$8,000 obo. Call Harry Budds at extension 6233.

1977 Chevrolet Caprice Classic—2-door, low mileage, air conditioned, am/fm radio. Asking \$2,250 or best offer. Call J. Christiansen at (213) 559-0311 evenings.

1977 Ford Granada, good condition. Clean in and out. AM/FM stereo cassette. Low miles, good transportation. \$1,500 or best offer. Call David Iglesias at (805) 947-8913.

1986 Dodge Aries, runs great! Clifford alarm, stereo/cassette. Best offer. Call Carlos Iglesias at (805) 273-6955.

### The Classifieds

Classified ads sent by nonemployees are accepted at a cost of \$3.75 per line per month. Display ads are \$20 per inch per month. Please send payment with your camera-ready ad and make checks payable to the RTD. Send ads the first week of the month for printing in the following month's issue to Headway, RTD, 425 S. Main St., Los Angeles, CA 90013. RTD employees' and retirees' ads will continue to run free.

### Skincare Consultant Offers Free Facial

Nga Garrisi is a service attendant at Division 9 and is a skincare consultant for Noevir Skincare products, a manufacturer of all-natural cosmetics that have been featured at the RTD Health Fair. To receive a complimentary facial and information regarding the Noevir line contact Nga at: Nga's Skin Care Services, (818) 913-2815, P.O. Box 8475, Rowland Heights, CA-91748.

### RECREATIONAL IEWS——

### September

- 12 Dionne Warwick and Burt Bacharach—Greek Theatre \$22.50
- 13 Donna Summer-Universal Amphitheatre \$20.50
- 17 Dodgers vs. Reds 4:00 p.m.—Doubleheader \$5 reserved seats
- 17 Ray Charles—Beverly Theatre \$20.25
- 18 Dodgers vs. Braves—All-Star Baseball Cards \$5 reserved seats
- 20 Dodgers vs. Atlanta-Cap Day \$5
- 22 Starship-Universal Amphitheatre \$19
- 25 Dodgers vs. San Diego-Team Photo Night \$5
- 25 George Benson-Universal Amphitheatre \$21.50
- 27 Dodgers vs. San Diego Sports Sock Day 1:00 p.m.
- 30 Dodgers vs. Giants-Fan Appreciation Day \$5

### October

- 1 Dodgers vs. Giants-Fan Appreciation Day \$5
- 2 Stephanie Mills—Universal Amphitheatre \$19.50
- Whitney Houston—Forum \$18.50 (Limit 2 per employee)
- 4 Vicente Fernandez—Universal Amphitheatre \$20.50
- 16 The Judds and Randy Travis—Universal Amphitheatre \$19
- 24 Ice Capades-Forum 4:00 p.m. \$12 tickets for \$9
- 25 Ice Capades-Forum 6:00 p.m. \$9

RTD logo items are still available. This includes mugs, pins, visors, caps, t-shirts, jackets, sunglasses, and Metro Rail clocks.

### **HEADWAY**

Published monthly for the employees and retirees of the Southern California Rapid Transit District.

Editorial input and suggestions are welcome. Deadline for receipt of editorial copy is the first day of each month. Send black-and-white photographs only. Requests for photographic coverage of District events must be preceded by 72 hours notice.

Mailing address: Headway, 2nd Floor, 425 South Main Street, Los Angeles, CA 90013.

> Mary E. Reyna, Editor Staff Writers:

Susan DeSantis, Elia Hager, Kathi S. Harper, Carolyn Kinkead, Hope Powell, Mary Louise Rowsell, and Luanna Urie.

Typesetting, design, and makeup: Nancy Niebrugge Public Relations

Printed by: RTD Printing Department Al Moore, Manager Southern California Rapid Transit District 425 So. Main St., 6th Floor Los Angeles, CA 90013

BULK RATE U.S. POSTAGE PAID

Los Angeles, Ca. Permit No. 32705