

CEO Burke Tours RRC; Plans Visits to Other Operations Sites



TCU President Olivia Nelson received a 20-year service pin from CEO Julian Burke

(September 3) CEO Julian Burke toured the Regional Rebuild Center on Friday, meeting employees and asking questions about their work. It was one in a series of visits to Transit Operations divisions and facilities that will be scheduled at intervals for the remainder of 1999 and into 2000.



During a two-and-a-half-hour tour of the Regional Rebuild Center on Friday, Burke spoke with employees in the support shops, paint shop, quality and reliability office, central warehouse and many other shops.

Burke, accompanied by Transit Operations Exexecutive Officer Tom Conner, was shown the step-by-step through the process of refurbishing buses – from engine rebuilding through final painting. The work employees perform at each location was explained as the tour proceeded around the 23-acre facility.

At one point, the CEO took a moment to present a 20-year service pin to Olivia Nelson, president of TCU, Local 1315. At every location, he shook hands and asked questions.

"Among many other aspects of the RRC operation, I was particularly impressed with the way the work flows through the shops and with the computized perpetual inventory system," Burke said. "As I meet more and more Operations employees, I'm astounded by the experience and talent I've seen at the divisions and here at the RRC."

"These visits are an opportunity for the CEO to meet the members of the staff whose work puts our buses on the streets and keeps our rail cars in service," said Conner. "As a new MTA employee, these tours also are teaching me a lot about the operation."

Burke also visited with employees at Division 3, Aug. 12; Division 2, Aug. 31, and at Division 5, Sept. 2. In coming months, he'll tour all the remaining Metro Bus and Metro Rail divisions, as well as the Bus Operations Control Center and the Rail Operations Center.

[Back to September Archives](#)

