



Honors for 'Best of Best' Bus Operators Kicks Off Employee Recognition Program

(March 2) Transit Operations will kick off a revitalized employee recognition program this weekend with a banquet honoring 45 Metro Bus operators whose records qualify them as the "Best of the Best."

To rate the award, an operator's record had to be entirely free of accidents, customer complaints and workplace injuries for the fiscal years 1994 through 1999. Each of the 45 honorees will receive a commemorative plaque and a voucher for a special uniform jacket with the "Best of the Best" slogan embroidered on it.

More recognition programs coming

"The 'Best of the Best' program is the kick-off," says Dan Ibarra, deputy executive officer, Bus Operations. "During the coming weeks, we'll be announcing employee recognition programs for maintenance and non-contract employees."

Criteria for individual awards include perfect attendance and no workplace injuries. Division and management team recognition will be awarded for best on-time performance, lowest accident frequency rate, best manpower management and lowest customer complaints.

Employees also can expect a revival of employee-of-the-month-type programs for operators, maintenance employees, transit operations supervisors and others.

The "Best of the Best" event, scheduled Saturday evening at the Windows Restaurant in the TransAmerica Tower Penthouse, will be co-hosted by Transit Operations, Risk Management and the Office of System Safety and Security.

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