

Intranet Introducing Transit Operations, General Services Web Sites



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(March 27) The MTA's **metro.net** welcomes two exciting and informative web sites - Transit Operations and General Services - to the Intranet. They join nine other active department web sites and other on-line services.

Transit Operations' "In Transit" web site covers the Bus Operations Center (BOC), the operating divisions and the Office of Central Instruction, and provides news from the LAPD and Sheriff's Department transit security units.

General Services web site

The General Services web site provides information about Graphic Services, Building Services, Printing Services, Copy Services and Records and Mail Services. A building schematic on the home page shows the location of each featured department.

Both web sites are accessed by clicking on "Departments and Division Home Pages," which is located on the right-hand navigation bar on the Intranet News & Information home page.

One of the expected benefits of the "In Transit" web site will be the opportunity for each bus and rail operating division to provide employee and division activity news on its own web page. This will become an even more important communication resource when the project to wire the operating divisions for e-mail and Intranet service is completed within the next year or so.

Just tapping full potential

"I think we've just begun to tap the full possibility of the Intranet," said Ellis Kyles of the BOC, who along with colleague, John Cohen, developed the "In Transit" web site. "I'm totally excited about its possible uses."

The General Services web site, designed by Intranet Webmaster Joe Simpson and Communications Officer Jessica Ho, includes the Headquarters carpet care schedule and a list of floor wardens, a Q & A about Graphics projects and an on-line form for graphics design and print production. The home page features a commentary on how Graphics Services can help employees "get the message out!"

"Our Intranet web site will help General Services be more customer service-oriented," said Irma Licea, a chief administrative analyst who led the web site development team. "Having information easily available will save employees time when they have questions about our services."

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