## Intranet Adding Quality Assurance Page to *metro.net* Offerings

(May 1) Metro.net continues to grow as the MTA's prime internal information source. Starting at 1 p.m., Tuesday, Intranet web browsers can access an informative, attractive new web page sponsored by the Quality Assurance Department.

The <u>Quality Assurance web page</u>, developed for the department by Acting Quality Assurance Supervisor Ronald Green, will make an even dozen sites that now will be available to Intranet users. Transit Operations and General Services pages were most recently added on March 27.

To reach the Quality Assurance page, go to "MTA Departmental Home Pages" found in the right-hand navigation bar on the Intranet home page. Then, choose the Quality Assurance button from among the 12 departments presented on that page.



## **Quality Assurance departments**

The 30 Quality Assurance employees are responsible for managing contracts for goods, services and projects. The department includes Environmental Compliance and HAZMAT Response, rail and bus units, the Stops and Zones unit and Metro Clean, a program that coordinates court probationers who clean buses, bus terminals and bus stops.

From the Quality Assurance home page, which features a greeting by Gary Spivack, director, Operations Support Services, Intranet users can access a department overview, information about current contracts, and individual pages on each unit of the department.

## **Overview of departments**

Unit pages present an organization chart with a photo of the unit supervisor. Click on red navigation bars to get an overview of each unit and an explanation of the unit's functions, goals and objectives.

And, don't miss the Staff Recognition page. Open the page to read about Sal Bottancino, a maintenance specialist assigned to the Metro Blue Line. Bottancino has built an enviable record of contributing ideas that have saved the MTA millions of dollars.

**Back to MTA Report**