



FRONTLINE SUPERVISION PROGRAM GRADUATES were Patrick Astredo, Martin Batistelli, Marian Bennett, Bonnie Bradford, Ronna Bryant, David Castillo, Stewart Chesler, Carolyn Childress, Gary-Vance Dewater, Robert Ellison, Anne Forgy, Luis Garcia, Jerolyn Garjeda, Ralph Gray, Roger Hosier, Lydia Iacono, Frances Impert, Keith Jackson, Kitty Jones, John Jung, Jacob Lopez, Charlene Lee Lorenzo, Alfred Lozano, Rena Lum, Arif Motiwala, Charlotte Richardson, Cynthia Robinson, Armineh Saint and Herbert Vaughn. Joining the graduates were Dr. Jackie Schwartz of UCLA; Ray Inge, executive officer, Human Resources; and George Nickle of HR Training and Development.

A Great Opportunity

29 Employees Graduate from Frontline Supervision Program

(May 3) Frances Impert says, "It's a great opportunity for anyone who desires to move up in their career." Roger Hosier says, "It gave good information to supervisors on how to do their jobs better."

Both Impert, a senior real estate officer, and Hosier, a transit security sergeant - along with 27 colleagues - have just completed the MTA's 14th Frontline Supervision Certificate Program. The 11-week program, begun in 1997, counts more than 250 among its graduates.

Offered by UCLA Extension

"It was great," says Impert. "I highly recommend it to anyone who has an interest in career advancement." The course is offered by UCLA Extension Custom Programs and is taught by a faculty member.

Hosier, who has a degree in psychology and 30 years' supervisory experience, describes the program as "very practical and hands-on. if your job is to organize people to get work done, you should have this class."

The next Frontline Supervision class is scheduled in the fall. Registration information will be made available by Human Resources Training and Development in August. For more information about the program, contact George Nickle at 922-7112.

[Back to Bulletin Board](#)