

## **'Cops & Ops' Presentations Start Again at Bus Divisions**

(Feb. 5) Cops & Ops – a series of presentations by Safety and Security, Transit Operations, and the MTA's law enforcement partners – began its fourth round of the bus operating divisions, Feb. 2.

Launched three years ago by Paul Lennon, managing director, Safety and Security, the Cops & Ops meetings give management an opportunity to discuss operating and police procedures, communications concerns and safety issues.

Employees have a chance to ask questions directly of those responsible for implementing the operational programs and enforcing the law.

"I can't begin to stress how important it is that we continue to have these face-to-face meetings with the operators," Lennon wrote in a memo to participants. "They are our front-line ambassadors and 'point of sales,' customer contact representatives...."

Issues discussed during Friday's Cops & Ops kickoff at Division 1 included police response to bus operator alarms and radio communications. On hand for the presentation were Lennon, Ellis Kyles of the Bus Operations Center, LAPD Capt. Brad Merritt, Sheriff's Capt. Sylvia Fort and Lt. Dave Tellez and others.

Cops & Ops presentations are scheduled Feb. 16 at Division 2; Mar. 2, Division 3; Mar. 16, Arthur Winston Division; Mar. 30, Division 6; April 13, Division 7; April 27, Division 8; May 11, Division 9; May 25, Division 10; and June 8, Division 15.

[Back to Bulletin Board](#)



LAPD Capt. Brad Merritt responds to questions at Division 1.