

SERVICE SECTOR SPECIAL REPORT

CYPRESS PARK DIVISION 3



Deputy CEO John Catoe explains the forthcoming service sector concept to Cypress Park Division 3 bus operators and Transportation Manager Dan Frawley during a Feb. 20 briefing. "The goal of this agency is to be the best transit operation in North America," emphasizes Catoe, noting that the San Gabriel Valley sector opens July 1.

Photo by AMY HOWELL

With the implementation of service sectors, Catoe wants to see increased input from operators, more comfortable seats for operators, emphasis on cleaner buses, new vehicles for Bus Rapid Transit routes and the use of names, rather than badge numbers, for bus operators. Answering questions posed by operators, Catoe also said the MTA will continue to focus on its three major functions: operations, regional planning and construction.

[Back to Bulletin Board](#)