
Metrolink to Sell Tickets at East Portal Office

(March 21, 2002) Metrolink plans to begin ticket sales, Friday, from a window alongside the MTA's passenger information and ticket office in the East Portal of Union Station.

A grand opening of the new ticket office is planned in April. Service hours are from 6:30 a.m. until 6:30 p.m., Monday through Friday. The commuter line began offering passenger information from the window earlier this month.



PHOTO: LUIS INZUNZA

Metrolink will begin ticket sales from a window alongside the MTA's passenger information and ticket office in the East Portal of Union Station.

Metrolink also is refurbishing and expanding a passenger assistance booth in the West Portal in order to handle ticket sales.

"This is part of a group of enhancements Metrolink is making at Union Station to serve our customers better," says Sheryl Carrerow, passenger services manager. "Our staff of customer service professionals will sell tickets, provide transit information and assist our patrons."

According to Miriam Schoengarth, Metrolink passenger services specialist, five customer service representatives will staff the two information and sales booths.

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