## Operators' Mirror Suggestion Reflects Concern for Safety

(June 20, 2002) During a recent meeting with bus operators, General Manager Rich Rogers heard a safety suggestion that just couldn't be ignored.

"Several operators complained that the new NABI buses don't come equipped with an interior spot mirror," Rogers recalls. On older, high-floor buses, operators use the mirrors to monitor passengers climbing the steps at the front door.

The operators had raised the issue when the NABI buses first arrived, but an analysis concluded that – since the



O"Several operators complained that the new NABI buses don't come equipped with an interior spot mirror," said new GM Rich Rogers.

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NABIs are low-floor coaches and have no steps – the mirrors weren't needed.

"But, the operators said they rely on the mirror during heavy loading to ensure they don't close the door on a passenger," Rogers says, equating the mirror to a tool operators need to do their jobs safely.

"I've discussed the mirrors with the staff and we're going to retrofit the buses with spot mirrors," he says. The specifications for new low-floor buses also will be changed to include the spot mirrors.

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