

## Triple Play: Division Celebrations Mark Service Sector Openings

By ALISHA GOMEZ

**EDITOR'S NOTE:** (Sept. 19, 2003) With the Sept. 1 opening of three new service sectors, general managers have been sponsoring teambuilding events for operating division and sector staff personnel. Metro.net reporter Alisha Gomez made the rounds, Sept. 13, of several employee events.



Communication Manager Barbara Burns helps in the serving line at Venice Division.



South Bay Division managers take a moment to pose with General Manager Dana Coffey.



General Manager Rich Rogers mingles with employees at the sector celebration at Crossroads Depot Division.

### Metro Westside/ Central Comes to Venice Division

Venice Division welcomed the Westside/Central Service Sector into its small and close family at a celebration barbecue last Friday.

"We're trying to get maintenance more directly involved with transportation," Division 6 Maintenance Manager Bruce Buck said.

"Fortunately at Division 6, it's worked because we work so closely together. It's a smaller division and we want to bring that vision to everyone else that we move as one team."

"The sector staff is very friendly," said Operator Angelique Franklin. "They have introduced themselves and talked with us."

"It's great way to get know the sector," said Transportation Manager Michael Funnye. "We have a hand-in-hand working relationship and we are always going to try to keep it that way."

Mechanic and ATU shop steward Manuel Guerra was pleased with the experience.

"We're having a great time," he said. "It's like a family here and we are going to include the sector in that. They support a lot of divisions and

### Metro South Bay Event at South Bay Division

For South Bay Division , the sector event was all about team spirit.

"We're pulling together better," said General Manager Dana Coffey. "We've already built the team concept here. It's just maintaining and continuing to grow what's already existing. I hope to expand that to the entire South Bay sector."

"I think everybody here is pretty comfortable with the sector. They like the way it's going," said Operator and UTU shop steward Jimi Greene. "The division is functioning now at an all-time high. The morale is good and that's important because the morale had been down for so long."

"We cannot do everything ourselves. Transportation can't get it down alone; maintenance can't get it done alone," said Assistant Transportation Manager Craig Smith. "We have to work as a team."

And the sector has already begun to show support for the divisions.

### Metro Gateway Cities Celebrates at Crossroads Depot Division

At Crossroads Depot Division , which marked the opening of Metro Gateway Cities, both sector staff and division employees – especially DAC Volunteers – are looking forward to working together.

"The whole idea of the sector is to be community-based," said sector Communications Manager Dave Hershenson. "We are so grateful for the opportunity to have the DAC volunteers, who have the passion and knowledge to help us with community outreach."

"The DAC volunteers have a lot of ideas and experience in working with the community," said Communications Officer Cathy Manzo. "We'll learn from them and with Rich Roger's support, provide them with all the resources they'll need."

"It's great that they have had a morning, noon and evening event," said DAC volunteer Art Aguilar. "For me, it shows that the sector does care about the other shifts and wants to give them the equal treatment."

"Our sector general manager is over here on a regular basis and now his staff is getting to know the division," said Division 2 Transportation Manager

they support us. Our rapport with the sector will just keep growing."

Westside/Central Service Sector Tracy Daly also was at the event, talking with employees about the goals and focus of the sectors.

"The sector is here to serve the public, to be supportive of each other," Daly said. "There are a lot of good ideas that we need to follow up on, and they need a place to go, and that's what we're here for. And it all goes to enhancing our service and our work place."

[Back to Bulletin Board](#)

"The sector general managers give us the freedom to do what we need to do," said Maintenance Manager Ken Matsuno.

"I think what Dana has done is made this a seamless change," Smith said. "It hasn't adversely affected anyone."

Diane Frasier. "We look at Division 2 as one team and the sector will be incorporated into that."

"This event is not so much to introduce ourselves, but to recognize our employees, to show our appreciation to them and give them the opportunity to see who we are," said General Manager Rich Rogers.

"As we move forward, we want to make sure Division 1, Division 2 and the sector staff are all part of the same team," said Rogers.