

One Year and Counting...



CEO Roger Snoble leads all-staff meeting Oct. 14 PHOTO: LUIS INZUNZA

(Oct. 15, 2002) Much more was accomplished over the past year than he ever had expected, CEO Roger Snoble told staffers, Monday, in a meeting marking his first anniversary with MTA.

Teamwork among veteran staff and members of his new management team were key to the agency's progress in the startup of service sectors, the implementation of Safety's First, improvements in bus and rail service, the introduction of the Regional Ezipass and other programs.

The result, Snoble said, is that "our customers are much more satisfied with our service."

Describing his first year as a time spent "getting to know each other," the CEO said the staff will "shift gears" in the coming year and begin to move more quickly to accomplish its goals.

For complete details on Roger Snoble's first year, link here to ["A Not-So-Quiet Revolution."](#)

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