

## Recognition Celebration at Central City Division

(Oct. 25, 2002) Whenever a co-worker at Central City Division experiences a tragedy – a fire, an accident or a death in the family – Operator Pedro Gomez can be counted on to help by organizing a fundraiser.

Gomez, who was named division Employee of the Month, was one of a number of employees who were individually recognized, this week, during an event celebrating the presentation of the "How You Doin'" program's Most Improved Division award to Central City Division transportation.

To achieve that distinction, said General Manager Rich Rogers, the division scored high in on-time pullouts, service on-time performance, reducing the accident rate, decrease in customer complaint and Workers Compensation claims.

"Division 1 is the model for both transportation and maintenance," he said.

"We work together as a family here," said Division Transportation Manager Sonja Owens. "We talk about issues and what's going on out on the bus lines. We help one another."

### A special bus

As Employee of the Month, Gomez will have a special bus permanently assigned to him for a month. His photo will be posted inside and emblazoned on the back of the bus will be a sign saying "Central City Employee of the Month, Division 1."

Also honored as employees who have received numerous patron commendations were operators Derald Andrews, Ruben Lopez, Benjamin Miles, Ronald McGee, Susana Andrade and Shondra Breland.

Division Maintenance Manager Bob Hogancamp thanked division bus operators for "helping my people keep the buses on the street."

Thanks to the operators' daily reports on the condition of the buses they drive, Hogancamp said Central City Division buses now average 9,905 miles between road calls – up from 5,300 miles two years ago. "We've gone up 4,000 miles between road calls," he said, "and we're right at the top of the entire agency."

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PHOTOS: BILL HEARD



Everyone at Central City Division was on the team and helped win the "How You Doin'" program's Most Improved Division award.



Operator Pedro Gomez was named Central City Division Operator of the Month. Shown here with General Manager Rich Rogers and Division Transportation Manager Sonja Owens.

