

>Demetrius Jones of OCI is arranging for operator uniform displays at each MTA bus and rail division.

## **Mannequins Will Model Proper Uniforms for Bus, Rail Operators**

By DANIELLE GROSSMAN

(Nov. 26, 2002) A showcase of mannequins sporting proper MTA uniform attire will be featured at all bus and rail operating divisions by early next year to set an example for MTA operators.

"We're putting the mannequins into the divisions as examples of what the uniforms should look like," says Demetrius Jones, assistant division transportation manager for Operations Central Instruction. "We also have created large pictures of operators who are in full uniform that meets the minimum standards to comply with the uniform policy."



The purpose of the uniform project is to promote a professional image for all operators. Since some may forget what proper attire is, says Jones, the mannequins will be set up as reminders.

The program is based on Section 6 of the Operator's Handbook. The 6-page section outlines male and female operator uniform requirements. It covers everything from jackets to shoes to accessories.

### **A proper uniform**

The general proper uniform attire consists of a blue shirt with navy blue pants and a black belt. Black work boots or shoes with a polishable surface must be worn as well. If long sleeves are worn, the individual must wear a tie. Operators also may wear a sweater, vest or jacket.

"We're working hard to make sure that our operators are neat in appearance," Jones says about MTA's efforts. "We're trying to promote a good image."

Jones is in the process of finding 14 affordable mannequins and asking uniform companies to donate uniforms to keep costs down. Two companies have donated uniforms so far: Becnells (one uniform) and Uniwear (two uniforms).

"It's all about enhancing the image of the MTA operator," Jones says. "The operator is the individual the public first comes into contact with, so they're representing the MTA on the front line. It's important that they look good. First impressions are everlasting."

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