

Central City Division 1 Honors Employee of the Month

By DANIELLE GROSSMAN

(Dec. 10, 2002) Metro Bus operator Shonda Breland received the Employee of the Month award, recently, during Operator Appreciation Day at Central City Division 1.

"I am honoring Shonda for her numerous customer accommodations," said Division Transportation Manager Sonja Owens. "For assisting me in boosting morale, and for just doing things around the division, even if she's not asked."

"I'm shocked," said Breland. "I never expected to get one. But to get one is cool."

Operator Appreciation Day, a luncheon provided by the division management team, was held, Dec. 3, to thank bus operators for their hard work.

"We finally made Number One in the system in terms of on-time performance, lowering accidents and lowering Worker's Compensation cases," said Owens.

Owens says that thanking the employees is important "because, if it were not for the operators, we would not be Number One for October, and we would not be doing as well as we're doing. I have to give back to them."

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PHOTOS: DANIELLE GROSSMAN



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Central City Division 1 celebrated Operator Appreciation Day with a luncheon provided by the division management team.



Division 1 Transportation Manager Sonja Owens presents Shonda Breland with a plaque, honoring her as Employee of the Month.