

A Patron's Appreciation for a Bus Operator's Good Deed



Metro Bus Operator Parmjit Grewal

PHOTO BY ERIC RAPP

Editor's Note: *metro.net* frequently carries stories about MTA employees who assist our patrons in ordinary and extraordinary ways. The deeds of these everyday heroes help put a human face on an agency whose services reach every corner of LA County. The following letter illustrates how one employee's thoughtfulness can affect our customers. Metro Bus Operator Parmjit Grewal is assigned to West Valley Division 8. (2/28/03)

To Whom It May Concern:

A few months ago, I lost my wallet filled with money and credit cards. One of your bus drivers, Parmjit Grewal, found my wallet at a gas station and called me to return it.

I contacted the office to report his valiant efforts to return my wallet.... Due to illness and a death in (my) family, I haven't had time to send an email until now.

I think in today's society finding a person who is as honest as this man has been is unbelievable. He could have taken my money (because there was a lot of cash in my wallet) and no one would have ever known.

You should be proud and you should commend this man greatly for respecting the ethics of his job and recognizing the importance of privacy.

If it was not for him, I would be greatly in debt...due to the important documents in my wallet. Please recognize his act of goodness.

Thank you!
Fayegheh Montazeri

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