

The maintenance and transportation teams got together to sport their award-winning smiles, after being named the "How You Doin'?" Most Improved Division for the second quarter.



PHOTO: DAVE HERSHENSON

## **Division 2 Takes Home Two Honors**

By LISA HUYNH

(Feb. 27, 2003) Both the transportation and maintenance teams at Crossroads Depot Division 2 have worked together to accomplish a common goal – improving overall performance.

Division 2 won the "How You Doin'?" awards for Most Improved Maintenance Division and Most Improved Transportation Division for the second quarter FY 2003.

General Manager Rich Rogers congratulated each team with a \$500 check.

"Division 2 has shown improvements from one quarter to the next," says Rogers. "It shows that progress is being made and that it's a team effort."

The maintenance team significantly improved on on-time pullouts, miles between mechanical failures, attendance and bus cleanliness.

"It's an honor to win such an award," says Maintenance Manager Donell Harris. "Our morale has improved tremendously, which helps everyone to focus on a common goal."

The transportation team improved on its on-time pullouts and has lowered its new Workers Compensation claims, accident rates and complaints.

Transportation Manager Diane Frazier says she is proud to work with such an amazing group of people, both in maintenance and transportation.

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