

Division 1 Takes Home Double Win for Outstanding Division

By JENNIFER YEH

(March 25, 2003) It was a double win for Central City Division 1.

In January, the division took home two "How You Doin'?" Award trophies for their double win for Outstanding Division in Transportation and Maintenance.

For the category of In-Service On-Time Performance, Division 1 came in first with a score of 76.44 percent.

The division came in second place for maintenance Attendance, Miles Between Mechanical Failures, scored 99.89 percent On-Time Pull Outs, and Running Hot. For the category of minimal Customer Complaints, the division received a score of 2.78 complaints for every 100,000 boardings.

"We accomplished this as a team and that is the reason we can celebrate our success," says General Manager Rich Rogers. "These trophies represent our accomplishments."

"When you compare Division 1 with the other eleven divisions," he says, "Being ranked Number One is something we are truly proud of."

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PHOTOS BY JENNIFER YEH



From left, General Manager Rich Rogers, Asst. Transportation Manager Thomas Mattocks, Transportation Manager Sonja Owens, and Asst. Transportation Manager Fred Fluker.



Division 1 Transportation and Maintenance teams. Below, Division 1, third shift Maintenance team.

