

Division 3's transportation team wins most improved division for the fourth quarter of Fiscal Year 2003.



### **Division 3 Takes Home Most Improved Transportation Division**

By LISA HUYNH

(August 28, 2003) North Los Angeles Division 3's transportation team won the "How You Doin!" award for most improved division for the fourth quarter of Fiscal Year 2003.

"I'm so proud of these bus operators, I'm not taking any credit," says Transportation Manager Dan Frawley. "It's my staff and the operators who have earned this award."

General Manager Jack Gabig came by the division to congratulate the team for their achievement and presented them a \$500 check.

Frawley plans to get a DVD player and a stereo for the weight room. "We still have \$200 from the last award, so we'll get something nice. They deserve it."

Division 3 significantly improved on new Worker's Compensation claims, complaints and accident rates. They also came in second place in in-service on-time performance.

"Both the transportation and maintenance teams are working together for the same goal and that is, Safety's First," says Frawley. "We'll continue to be successful as long as we concentrate on the performance indicators of the 'How you Doin!' program."

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