

20 Employees Honored as Employees of the Quarter

[::Honor Roll](#)

(Sept. 17, 2003) Twenty employees have been honored as MTA Employees of the Quarter for the fourth quarter of FY 2003.

The employees represent Procurement, Operations Administration, Rail Operations, Finance, the Executive Office and the Communications Department.

In Procurement, Lead Senior Contract Administrator Edward Velasquez was honored for guiding a two-year effort in the rail fleet's contract for light-rail vehicles. He provided excellent quality and a professional perspective toward innovative resolutions. Velasquez recently was elected regional vice president of the NCMA.

In Operations Administration, service development managers Mike Brewer, Jon Hilmer, Dan Nguyen and Madeline Van Leuvan were honored for their work in developing the June 2003 shakeup. Faced with demands of the Consent Decree, they worked tirelessly to find new ways to expand service and increase efficiency simultaneously. Their work to automate the bus scheduling improved bus productivity by 2.3%.

In Rail Operations, Steve Mendoza and Michael Soto were selected for their volunteer work in the monumental task of conducting Safety First training of every MTA employee. Together, they accounted for 46 separate training sessions, instructing 467 individuals. It was their desire that every employee receive safety training, regardless of whether they worked first, second, or third shift.

In the Finance Department, Marie Kim was honored for playing a key role in preparing the Budget System (BIAS), although she had no prior experience with the system. Her tireless efforts to learn the technical and business aspects of the system, while working with ITS and an outside vendor to implement system enhancements, were an essential factor in OMB's ability to develop, and have adopted on schedule, the FY04 Budget.

In the Executive Office, three employees – Yoon Ham, Abdul Zohbi and Harold Torres – were selected for their work in the acquisition, programming and video production of "The Metro Experience", MTA's 3-D mobile safety theater. No other transit agency has such an exceptional tool to attract and educate the public about their personal safety around light-rail systems.

The Communications Department honored nine Design Studio employees – Michael Lejeune, Neil Sadler, Carolynne Clifford, Lydia Iacono, Tuan Le, Theresa Renn, Paula Cummings, Elizabeth Bain and Volker Durre – for their work in updating MTA's public image. They helped develop MTA's "brand" and image and are closely involved in ensuring that all MTA collateral materials have a standard, more professional and cohesive appearance.

In the Administration Department, Senior Programmer Analyst Cindy Pe Tran in the Organizational Training and Development unit was honored for helping meet a critical deadline in the development of a web-based form that will allow management to easily select individual strategic goals and objectives. She is focused, genuinely concerned about client needs, and maintains a high standard for the

product she delivers.

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