

Metro Operations Joins metro.net with New Web Pages

- [Check it out](#)

(Sept. 30, 2003) Metro.net welcomes Metro Operations to the Intranet family, today, with the posting of web pages and links that will provide a depth of information about one of MTA's major areas of responsibility.

Located in the drop-down menu labeled "Department Home Pages" on the Intranet home page, clicking on the "Metro Operations" link opens the door to information about the Operations organization, budget and financial data and other key documents.

"We wanted to have a web site where everyone could get information and gain a better understanding of Operations," says Carolyn Flowers, executive officer, Operations. "The Communications staff did a really great job of supporting us in developing the site."

One unusual feature of the Metro Operations pages is the "Operations Document Road Map," a PDF file. The Road Map describes a number of required monthly administrative and financial reports and notes whose signature is required.

The link to "Operations FY 2004 FTEs" provides a breakdown of the numbers of employees – bus operators, maintenance personnel, technicians, security and other categories of employees – and where they are assigned within the department.

There's also an up-to-date department organizational chart and a link to a complete listing of phone numbers. Other links take the user to web pages for the Regional Rebuild Center, Bus Operations Control and Vehicle Technology – all of which have many pages of information.

"This is just a 'footprint' for us," says Flowers. "We want to expand our web site with more specific reference and policy information, warrantee information, best procedures and other information specific to Operations."

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