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Division 3 receives the award for Outstanding Transportation Division for January 2004.



Photo by Aurora Jackson

## Division 3 Transportation is Outstanding for January

By LISA HUYNH

(March 16, 2004) North Los Angeles Division 3 kicked off the year right – winning the “How You Doin!” award for Outstanding Transportation Division for January 2004.

General Manager Jack Gabig congratulated the team with a trophy.

“The reason why we’re first is because we have a very proactive team,” said Gabig. “We’ve achieved a new milestone here, but we’re still striving for a higher level of on-time performance.”

Division 3 came in first in the category of in-service on-time performance and improved on their customer complaint ratio.

“On-time performance is the primary focus of our operation, next to safety,” said Transportation Manager Dan Frawley. “I’m really proud of these bus operators. They are the ones who have won and earned this award.”

Frawley, who has been with division 3 for five years, says he couldn’t be more proud. “Not only are we proud of Division 3, we’re also proud of Division 9.”