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San Gabriel Valley General Manager Jack Gabig, center, and Acting Transportation Manager Robert Holland, right rear row, join in the celebration of North Los Angeles Division 3's latest award in the How You Doin'? program.



Division 3 Wins February's Transportation Award

By KIM SIM

(April 6, 2004) North Los Angeles Division 3 continued its winning ways for the third straight month, retaining the perpetual "How You Doin'?" trophy for Outstanding Transportation Division.

The transportation staff was honored, April 5, for its performance in February, when it had the fewest new Workers' Compensation claims per 100 employees.

Division 3 halved its ratio of new Worker's Compensation claims per 100 employees from January to February, going from 1.17 to 0.58. It was an improvement for the division, which had placed sixth in the same category in January.

In other judging criteria, it was second lowest in complaints per 100,000 boardings (3.36) and third lowest in accidents per 100,000 hub miles (3.05).

The division also ranked fourth in in-service on-time performance (68.33%) and seventh in running hot (11.16%).

"It's good for the morale and for the operators, (to) let them know that they're doing a good job and their deeds are not going unnoticed," says Assistant Transportation Manager Bob Holland.