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A LETTER TO EMPLOYEES FROM CEO ROGER SNOBLE

June 4, 2004

It was a real cliff-hanger, but we got some very good news this week. The Federal Transit Administration approved our funding for the Metro Gold Line extension to East Los Angeles.

And, with what seemed like only minutes to spare, I was able to sign the construction contract that will enable us to hold a groundbreaking to officially launch Metro's next big rail project. Piece by piece, we're knitting together a world-class rail transportation system for LA County.

It took genuine teamwork by many people on many levels of our organization to make this happen. It's impossible in this memo to mention everyone who helped, but I want to recognize their efforts.

Our Board members and elected officials at the local and state levels, and in Congress, all worked closely together to gain approval for the funding. Their enthusiasm for the Metro Gold Line extension can be attributed in great part to the Countywide Planning Department, and especially the Central Area Team. The team did so much to develop and promote the project that provided to everyone the confidence in our ability to complete it on time and on budget with our Project Management Construction team.

We also can thank our Government Relations, Community Relations and Public Relations departments for their work in the public arena. Their efforts helped ensure that elected officials, the public and the media understood the need for and support for this important addition to our regional rail network.

Beyond those who were directly involved, I believe the reputation Metro has gained over the years as a safe, efficient, customer-oriented transit agency set the tone for our success. For that we can thank all those who plan, construct and operate our Metro Rail and Metro Bus systems.

Congratulations and many thanks to all of you! Now, let's move forward to serve our customers and our region.

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