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## Team Leaders Receive 'Employee of the Quarter' Awards

By JESSICA TYERMAN

(July 30, 2004) Three leaders of the Revenue Maintenance Team won Employee of the Quarter awards for the third quarter of FY 2004.

Diane Mumolo, Gary Vu and Bo Nguyen were honored at a luncheon, recently, for their work as Electronic Communications Technician leaders. Each recipient received a trophy and gift basket with "Employee of the Quarter" items from their executive officers.

"Diane, Bo and Gary inspire their coworkers to the maximum level of accomplishment and integrity by their example," said Jes Godinez, who nominated the three. "Each of them has earned the respect and admiration of their peers and superiors alike."

Together, the three have about 40 years of experience at Metro, and approximately half of that time has been as leaders. All of them have previously received Employee of the Month awards.

Mumolo has spent eight of her 17 years at Metro managing several programs, including the preventative maintenance program and new technology installations for new buses.

### 'Tried to do my best'

"I've always tried to do my best," says Mumolo, one of the few women in her field of work. "I know there's a lot of other people that work just as hard or harder."

Vu started as a leader in 1997 and has been working for the agency almost 18 years. One of his roles is to train all new technicians.

"It is an honor for me to receive this award," Vu says. "I came to the department as a leader. There were a lot of challenges for me at the beginning but I soon began to learn."

Nguyen came to Metro with more than 20 years of management experience at the Boeing Co. and has worked for four years at the agency, overseeing maintenance on the Bus Revenue system.

"Working with Diane and Gary is wonderful," says Nguyen. "They are very supportive and they go out of their way to help me on difficult projects."

About the three team leaders Godinez says, "Their dedication and professionalism is a positive indication to the Authority that the Revenue Equipment Maintenance Group is committed to the highest level of service to both the Metro and the riding public."