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Division 9 Transportation is Tops in July's 'How You Doin' Contest

By SHANTAY IOSIA

(Sept. 23, 2004) San Gabriel Valley Division 9 Transportation maintains its consistency in service with July's "How You Doin'?" Award for Outstanding Transportation Division. It is the division's third award since December.

The division ranked second in the following: in-service on-time performance, running hot, accidents per 100,000 miles and new Worker's Compensation claims.

"We are bringing better quality service to the San Gabriel Valley Sector and that reflects on MTA overall," says Larry Cosner, assistant transportation manager.

Cosner says the recognition is a result of the division's attempts to get every employee involved. Every first Wednesday of the month management holds a "Rap Session. Employees are able to ask management questions and get feedback about their performance.

The managers also meet with the operators daily and ride the lines with them.

"Our goals are to always improve," Cosner says. "All of our efforts are being received well by the operators. They are paying attention to what we are saying and they are caring about the division."

Cosner also says there is no separation between management and employees at Division 9. "We are not a division, we're a team. Team 9, that's who we are."