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ADA Compliance Officer Chip Hazen accepts an award on behalf of Metro for outstanding service to people with disabilities. Making the presentation is Commissioner Frances Dawson-Harris of the Long Beach Citizens Advisory Commission on Disabilities.

Metro Receives Award for Accessible Service

(Nov. 3, 2004) ADA Compliance Officer Chip Hazen accepted an award on behalf of Metro from the Long Beach Citizens Advisory Commission on Disabilities, Oct. 28, for providing "Outstanding Service and Contribution to People with Disabilities."

The award was presented at a "Disabilities Expo" held in conjunction with Disability Awareness Month 2004.

A number of other groups and individuals were also recognized for their contribution to the disabled community. The event featured a variety of information booths for people with disabilities.



Metro's Chip Hazen and Dave Hershenson staffed a Metro information booth. At right is Dick Stillwell, Long Beach Transit manager of Service Development.

Hazen and Gateway Cities Community Relations Manager David Hershenson staffed Metro's booth. They answered questions and distributed system maps, bus and rail schedules, and Metro Bus & Rail Rider's Guides.

The booth featured Metro literature produced for the disabled community, including "Metro is for Everyone - A Guide To Metro's

Accessible Service," "Frequently Asked Questions About Metro's Accessible Service" and "Flash Cards" designed specifically to help blind patrons identify and display the number of the bus they want to take.

Long Beach City Councilwoman Bonnie Lowenthal, who also chairs the Metro Gateway Cities Governance Council, was recognized for her commitment to the disabled community.

Cynde Soto, another member of the Governance Council, and a former chair of the Long Beach Citizens Advisory Commission on Disabilities, also attended the event. --*From David Hershenson, Gateway Cities Service Sector.*

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