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Jim Pachan has been named maintenance manager at West Hollywood Division 7.

## Jim Pachan Named Maintenance Manager at Division 7

(April 19, 2005) Jim Pachan, who served as director of Corporate Safety since August 2004, has been named maintenance manager at West Hollywood Division 7, General Manager David Armijo announced Monday.

Pachan previously was maintenance manager at West Valley Division 8 and also had served in that capacity at East Valley Division 15 beginning in 2000.

"I previously worked with Jim in the San Fernando Valley and have tremendous confidence in his skills and abilities," said Armijo. "I know he will be an asset to the sector and division

teams."

Armijo also congratulated current former Maintenance Manager Ron Whitney, who is retiring after five and a half years with Metro.

"Ron has had a long and distinguished career in transportation," Armijo said. Whitney previously worked in maintenance for 25 years at the Orange County Transportation Authority.

## Major accomplishments

Andrea Burnside, managing director of Operations Administration, said one of Pachan's major accomplishments as director of Corporate Safety was developing a multi-pronged program aimed at further driving down bus accident rates.

"He did the legwork necessary to create a successful program," she said, "including contacting other agencies, meeting with our managers and bus operators with outstanding accident records, and researching the latest advances in vehicle safety features."

The program, which is now being implemented, included such strategies as a points-based accident system, enhancing the accident review board process, proactive training, rewards and recognition, and new bus safety features.

## Started as a mechanic

Pachan joined Metro in August 1982 as a mechanic at Division 15. Employed there for seven years, he later worked at Division 7 for a year. He was appointed an Equipment Engineering supervisor in 1989, and a chief administration analyst in the Maintenance Department in 1997.

A native of Eagle Bend, Minn., Pachan completed a two-year course in heavy equipment mechanics at the Staples Vocational Technical Institute. He moved to California in 1981 and worked for a Caterpillar dealership prior to joining Metro.

Pachan graduated from Cal State Northridge in 1995 with a B.S. in business administration. He earned an MBA from Cal State Northridge in 2000.

He and his wife, Jennifer, live in Santa Clarita with her son, Chad, 16, and her daughter, Kendal, 14.

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