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Need e-Help?

Call the Help Desk
at 2-4357

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Metro's Employee Emergency Hotline Activated

- In an emergency, call 213-680-1531 for information

(July 8, 2005) Metro's Employee Emergency Hotline went back into operation, Friday, as a precaution during the nation's heightened state of transit security following Thursday's terrorist attacks in London.

In the event of an emergency or incident that would affect transit service, employees can call 213-680-1531 for the latest information about the Metro Rail or Metro Bus systems.

The Emergency Hotline message asks employees to remain vigilant for safety or security violations and to report suspicious activities, packages or situations to Metro Security or to the Sheriff's hotline.

The phone number for Metro Security is 213-922-7600. The number for the Sheriff's hotline is 888-950-SAFE (7233).

The Emergency Hotline message notes that, under California law, all Metro employees are considered to be disaster service workers during a state of emergency. As essential workers, employees must report to their normal worksites or to a designated location, if requested.