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13 Named Employees of the Quarter for 3rd Quarter, FY 2005

- Online: [Employees of the Quarter](#)

(July 19, 2005) Thirteen employees, whose work exemplifies five of the seven core Metro values, have been selected as Employees of the Quarter for the third quarter of FY 2005.

The employees were honored in the categories of employees, fiscal responsibility, customer satisfaction, innovation and teamwork. The remaining categories are integrity and safety.

Employees

Transportation Planning Manager Mona L. Jones of the Regional Planning Department was honored for her contributions to the Route 101 right-of-way realignment acquisition and the \$891 million Eastside Overpass project. She also volunteered to lead the Countywide Planning and Development database conversion project when the project coordinator was on extended leave.

Fiscal Responsibility

While acting as Finance and Administration manager of the Gateway Cities Service Sector, Chief Administrative Analyst Regina Chan was cited for exceptional analytical skills that enabled her to quickly evaluate financial information to help the sector stay on budget and improve budgeting and sector performance.

Customer Satisfaction

The citation for Engineering Associate Russell Bradshaw of Rail Fleet Services/Engineering notes his research and troubleshooting during testing of the Automatic Train Protection (ATP) system. His work and his dedication to customer service have saved Metro from receiving multiple customer complaints and paying unnecessary overtime, the citation says.

Innovation

Project Manager Timothy Lindholm of Facilities/Operations and Community Relations Manager Jody Feerst-Litvak of the Westside/Central Service Sector, were nominated for their dedicated work in developing an innovative land exchange that will result in the relocation of Venice Division 6 to a modern, new facility in Los Angeles. The effort included sensitive and complex negotiations that capitalized on the value of the Venice property and will postpone an outlay of cash until the end of construction.

Teamwork

An eight-member, interdepartmental Scheduling Systems Migration Team was honored for successfully designing and creating a much-needed replacement for Metro's scheduling system that saved Metro some \$1 million in licensing fees. The new system provides critical

connections to the Transit Operating & Trends System (TOTS), Customer Information Systems (CCIS) and the Automated Transit Management System (ATMS).

Members of the team were Schedules Systems Supervisor Larry Adrian, Systems Project Manager Mila Asuncion, Scheduling Systems Analyst Arthur Brown, Software Engineer Daniel Ha, Transportation Planning Manager Susan Phifer, Senior Programmer Analyst Gloria Shen, Programmer Analyst Lorna Vargas and Scheduling Systems Technician Peishan Wang.

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