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## 12 Selected as Employees of the Quarter for 4th Quarter

- Read more about the [Employees of the Quarter](#)

(Oct. 20, 2005) Twelve employees, whose work exemplifies four of the seven core Metro values, have been selected as Employees of the Quarter for the fourth quarter of FY 2005.

The employees are being honored in the categories of employees, customer satisfaction, innovation and teamwork. The other three categories are fiscal responsibility, integrity and safety.

### Employees Category

Dung Ly, a mechanic "A" relief leader at Division 1, is considered a terrific role model by his fellow employees. He takes the initiative to perform the duties of the equipment records specialist when the ERS is absent, and trains and assists new and experienced mechanics in performing their job duties in a safe and timely manner.

### Customer Satisfaction

Metro Rail Operator Ruben "Running Wolf" Hernandez makes trips on the Metro Gold Line especially memorable and satisfying, producing exceptionally satisfied customers. He likes to engage younger passengers face-to-face, making safety presentations and distributing pop-up trains to children on his own time.

### Innovation

Transportation Planning Manager Lynne Goldsmith heads the Metro Bike Program and is responsible for helping manage bikeway grants to local cities. She developed the concept for bike stations at 12 regional transit centers. Another project helped meet the needs of low-income commuter bicyclists. Both programs were recognized by the American Planning Association last June.

### Teamwork

A nine-member team from Human Resources and ITS worked closely over the past year and a half to develop and implement the new Oracle HR computer system which went online in May. Often working through lunch and after hours, they solved problems that allowed testing to proceed within a compressed schedule.

### How to Nominate an Employee of the Quarter

The Employee of the Quarter program is administered by the Communication Services Department, which is now accepting nominations for the first quarter of FY 2006. The deadline is Oct 28.

The [nomination form](#) is located on the Employee Recognition web page under "Employee of the Quarter" link. Once the form is completed by the person making the nomination, it must be approved by the department head and the executive officer, then forwarded to Jennifer Salamanca at Mail Stop 99-19-3.

Final selection of the Employee of the Quarter winners will be made by the Employee of the Quarter selection committee, whose members are appointed by business unit executive officers for a period of one fiscal year. Questions about the program should be directed to Salamanca at 922-2263.

Recognized for their technical expertise, effective planning, decision-making, attention to detail and perseverance were Vazgen Vartanian, Matt Varughese, Anait Cherchian, Philip Aung, Norm Haddock, Jerry Lindsey, Gwen Keene, Bruce Moore and Forrest Miller.