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## CEO UpDate

### Neither Wind nor Rain Could Stop Metro as 2006 Begins

By CEO ROGER SNOBLE



CEO Roger Snoble

Well, we certainly started off 2006 with a bang! On January 2, our Metro Rail and Bus Operations team fought hard to provide service to Rose Parade spectators despite heavy wind and rains that curtailed service at two key Metro Gold Line stations in Pasadena.

With that scaffolding tilted over the Memorial Park station, it was an extremely hazardous situation. The quick response by our Rail Operations people almost certainly prevented injuries to our customers and our employees. Recovering from that situation was a struggle, but the team succeeded in moving our customers with minimal delays.

Two days later, with the Pasadena service restored, the rail and bus team again worked hand-in-glove to transport a boisterous USC-Texas crowd to and from the Rose Bowl in what was a classic operation.

My sincerest appreciation and congratulations to the rail/bus team, and to the employees who volunteered during these high-profile events.

### Welcome aboard!

I want to welcome Roger Moliere to our staff as the new executive officer for Real Property Management and Development.

He'll be responsible for real estate and new business development and, in that role, will be looking for joint development opportunities and for other kinds of enterprises that might be appropriate for Metro's various properties.

Roger brings a background in the private and public sectors – most recently working with the county's Marina Del Rey development.

As someone who can balance the interest of developers with the needs of a public agency, he will be valuable to us as we look for opportunities around our rail stations, especially in North Hollywood where the Metro Red and Orange Lines converge. His work should help us generate both ridership and badly needed revenue.

### Interim assignments

Until we identify a new executive for the Business Support Group, I've

asked our executive officer of finance, Terry Matsumoto, and our procurement chief, Lonnie Mitchell, to share responsibilities within that department.

Terry will oversee Finance and Treasury, Risk Management, Accounting and the Office of Management and Budget. He joined Metro in 1991 following positions in private firms and public agencies. At Metro, he has held such positions as controller, director of capital planning, treasurer and even interim chief financial officer.

Lonnie will supervise Procurement and Material Management, Information Technology Services, Human Resources and Labor Relations. He joined Metro in 2000 following a career in the Navy where he served as vice commander of the Navy Exchange Service Command and as supply officer at shore commands and aboard combat ships.

### **Kudos for OMB**

Let me also congratulate the members of our Office of Management and Budget for the Distinguished Budget Presentation Award they recently received from the Government Finance Officer's Association. This prestigious award reflects the OMB staff's commitment to excellence in this critical area.

I believe 2006 has the potential of being a really great year for Metro.

We face challenges with our labor negotiations and with the FY 2007 budget, but we're moving really well on the Eastside and we're getting the Exposition Line underway. The Orange Line is doing wonders for us, the Metro Rapid program is growing and Metro Connections is getting off to a good start. Most importantly, our ridership is growing.

Yes, 2006 will be our opportunity to show everyone that Metro is one of the premier transportation organizations in this country and, I think, the world.

Happy New Year! Let's look forward to an exciting and productive year.

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January 17, 2006