


[Home](#)
[CEO Hotline](#)
[Viewpoint](#)
[Classified Ads](#)
[Archives](#)
[Metro.net \(web\)](#)

## Resources

[Safety](#)
[Pressroom \(web\)](#)
[Ask the CEO](#)
[CEO Forum](#)
[Employee Recognition](#)
[Employee Activities](#)
[Metro Projects](#)
[Facts at a Glance \(web\)](#)
[Archives](#)
[Events Calendar](#)
[Research Center/Library](#)
[Metro Classifieds](#)
[Bazaar](#)

## Metro Info

[30/10 Initiative](#)
[Policies](#)
[Training](#)
[Help Desk](#)
[Intranet Policy](#)

## Need e-Help?

Call the Help Desk  
at 2-4357

[Contact myMetro.net](#)

## 11 Honored as Employees of the Quarter for the 2nd Quarter

- [ONLINE](#) > Employees of the Quarter

(March 16, 2006) Eleven employees, whose work exemplifies five of the seven core Metro values, have been selected as Employees of the Quarter for the second quarter of FY 2006.

The employees are being honored in the categories of safety, employees, innovation, customer satisfaction and teamwork. The other two categories are fiscal responsibility and integrity.

### Safety

Senior Safety Specialist David Miklic of the San Fernando Valley Service Sector, has been a key to ensuring safety on the Metro Orange Line. His work in developing "near miss" reports created a new standard for safety. By studying the "near miss" reports, sector officials were able to take measures to greatly reduce accidents along the Orange Line alignment.

### Employees

Warranty Equipment Mechanic John Gerhardt of Arthur Winston Division 5 was tasked with inspecting buses that were scheduled to begin service within a matter of weeks. Wasting no time, he and his team worked arduously, often sacrificing days off and working overtime to make sure the buses were ready for deployment. He goes above and beyond the call of duty, willing to give the job his all.

### Innovation

Transportation Operations Supervisors Steve Rank and John Escher of Bus Operations Control have earned a reputation as Metro's "Go To" team. Their dedication and fieldwork during emergencies have made bus operations successful. They are always ready, when needed, and quickly devise innovative ways to minimize service delays for our patrons. They truly keep Metro moving.

### Customer Satisfaction

Metro Gold Line Transportation Manager Duane Martin and Service Development Manager Bruce Shelburne are being recognized for extending service on holidays and for their work during such major sporting events as the BCS National Championship at the Rose Bowl. Their work was an integral part of Metro's planning and execution of safe and efficient operations.

Metro Gold Line Service Attendant Leader Barbara Davis has been a dedicated employee for 23 years. She and her crew were responsible for washing and detailing the rail vehicles for the startup of Gold Line operations. She is committed to excellence, never failing to perform above expectations.

### Teamwork

The teamwork of Senior Administrative Analysts Hope Gamble and Geyner Paz, Assistant Webmaster Kevin Woo and Records Management Supervisor Joe Parise helped to solve a longstanding agency-wide problem that benefits all Metro employees. The team reviewed and updated an extensive list of Metro policies. To make the policies available to employees, they established an Intranet policy web page that will prove critical to the success of Metro.

---

| [Home](#) | [Phone Directory](#) | [Forms Online](#) | [FIS Online](#)