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## Seven Named Employees of Quarter for 3rd Quarter FY 2006

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(June 22, 2006) Seven employees, whose work exemplifies six of the seven core Metro values, have been selected as Employees of the Quarter for the third quarter of FY 2006.

The employees are being honored in the categories of safety, employees, integrity, innovation, customer satisfaction and teamwork. The seventh category is fiscal responsibility.

### Safety

Senior Safety Specialist Richard Long investigates and reenacts accidents to develop measures that will prevent future incidents. He tracks safety issues and the cause of accidents and ensures that the sector complies with federal and state safety regulations. He takes seriously his charge to move the agency towards higher safety standards.

### Employees

Senior Administrative Analyst Theresa Arslanian consistently meets the needs of three departments. She supports the Operations Board Report process and manages administrative items, supports the Deputy CEO and the executive secretary, and has filled in for an offsite analyst. For months, she juggled numerous jobs and responsibilities that demanded working from multiple sites and weekend hours.

### Integrity

Mechanic "A" Leader Curtis Magruder, a 24-year Metro veteran, played a key role in improving Central City Division 1's rollouts during the second quarter of FY 2006 through his proactive methods in prioritizing shop duties. His leadership abilities are put to the test on the graveyard shift, which he characterizes as challenging and "almost like a race every morning."

### Innovation

Scheduling Documents Technician Cindy Viramontes of the Gateway Cities Service Sector demonstrated innovation by designing bus decals and redesigning timetable maps to show major streets. Her work has helped customers to see at a glance where a bus line travels without having to open the timetable.

### Customer Satisfaction

Messenger Clerk Leonardo "Nicky" Astilla's discerning memory, boundless energy and warm smile are constantly evident as he delivers mail to the 1,100 employees at Metro Headquarters. He has

managed to learn everyone's name in the process. His positive attitude, consummate professionalism and consistent work performance has distinguished Astilla as an outstanding provider of customer service.

**Teamwork**

Senior EEO Investigators Tony Martin and Phil Waldman conduct discrimination complaint investigations in a timely manner, despite the twofold increase in workload over the past three years. Their investigative and mediation efforts have assisted the agency in avoiding serious liability. In the last 12 months, they have taken on extra complaint investigations, conducted numerous new employee orientations and helped train supervisory staff and new bus operators in sexual harassment prevention.

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**How to Nominate an Employee of the Quarter**

The Employee of the Quarter program is administered by the Communication Services Department, which is now accepting nominations for the fourth quarter of FY 2006.

The nomination form is located on the Employee Recognition web page at [http://intranet1/employee\\_recognition/eoq.htm](http://intranet1/employee_recognition/eoq.htm). Once the form is completed by the person making the nomination, it must be approved by the department head and the executive officer, then forwarded to Jennifer Salamanca at Mail Stop 99-19-3.

Final selection of the Employee of the Quarter winners will be made by the Employee of the Quarter selection committee, whose members are appointed by business unit executive officers for a period of one fiscal year. Questions about the program should be directed to Salamanca at 922-2263. [>top](#)