

[Metro.net](#) (web)

Resources

► [Safety](#)

► [Pressroom](#) (web)

► [Ask the CEO](#)

► [CEO Forum](#)

► [Employee Recognition](#)

► [Employee Activities](#)

► [Metro Projects](#)

► [Facts at a Glance](#) (web)

► [Archives](#)

► [Events Calendar](#)

► [Research Center/Library](#)

► [Metro Classifieds](#)

► [Bazaar](#)

Metro Info

► [30/10 Initiative](#)

► [Policies](#)

► [Training](#)

► [Help Desk](#)

► [Intranet Policy](#)

Need e-Help?

Call the Help Desk
at 2-4357

[Contact myMetro.net](#)

We're Number One! The Division 3 transportation and maintenance team celebrates the rewards – \$3,000 worth – for winning the Best Performance for a Division award for FY 2006 and the “How You Doin’?” program’s Division of the Quarter for the fourth quarter of FY 2006.



Division 3 Wins 2006 Best Performance for a Division

- Also wins Division of the Quarter, fourth quarter FY 2006

(Sept. 5, 2006) “We’re like the proverbial turtle, we just keep moseying along,” says Maintenance Manager Bill Grunwald, when asked how North Los Angeles Division 3 won the FY 2006 award for Best Performance for a Division.

“It’s normal hard work; paying attention to the details,” he adds, noting that the division maintenance team worked hard all year to reduce road calls in one of Metro’s oldest division bus fleets. “It was a big challenge.”

Division 3 also won the “How You Doin’?” program’s Division of the Quarter for the fourth quarter of FY 2006.

General Manager Jack Gabig congratulates the Division 3 team for its FY 2006 accomplishments, crediting a “good team of employees, supervisors and managers.” From left: Gabig, Transportation Manager Mike Greenwood, Transportation Manager Dan Frawley and Maintenance Manager Bill Grunwald.



"It's due to the focused attention of the management staff and solid, dedicated employees who are here to serve the public," says General Manager Jack Gabig.

Gabig also credited the maintenance team's road call performance and, on the transportation side, the reduction in customer complaints and improved on-time performance. "Those are the ones that impact the customers the most."

"Division 3 had been performing well for a number of years before I got there," says Mike Greenwood, who made the switch back to San Gabriel Division 9 in July after serving as transportation manager for a year at Division 3.

"There's a great group of operators at Division 3, very professional," he said, praising the operators' "positive response" to the new DriveCam video system which helped reduce the bus accident rate.

Dan Frawley, who just returned to Division 3 after a stint as transportation manager at Division 9, said, "They're great people here, top performers. We're standing tall here because everyone performs so well."