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CEO UpDate

Well Done, Team Metro!
Workers' Comp Claims are Down 61 Percent

By CEO ROGER SNOBLE



CEO Roger Snoble

I wish to thank each and every Metro Employee for your commitment to a 'Safety's First' work environment and for your invaluable assistance with preventing accidents in the workplace and reducing Workers' Compensation claims. The data is stunning and our team accomplishment cannot be denied.

Please take time to review the tables below which indicate that 3,264 Workers' Compensation claims were filed in FY 2000 at Metro. In FY 2006, 1,266 claims were filed. This represents a 61 percent decrease in Workers' Compensation claims during this time period.

This is a remarkable accomplishment and the credit belongs to every employee who worked safely, encouraged others to work safely, and to every employee who became part of the team to prevent workplace accidents and thus reduce Workers' Compensation claims. My hat goes off to each you!

The culture that existed five years ago at Metro, a culture that believed that safety was '*not a priority*' and that filing a Workers' Compensation claim to obtain TOWP (time off with pay) was an '*employee entitlement*', is difficult to find at Metro today. It's a new day at Metro and it's a better day, with a better future.

New WC Claims Reported by FY							
	FY00	FY01	FY02	FY03	FY04	FY05	FY06
Indemnity	2400	1774	2083	1570	1162	1071	963
Medical	864	1001	721	417	445	361	303
Total claims	3264	2775	2804	1987	1607	1432	1266

With the single exception of a 29-claim increase in FY 2002, this Workers' Compensation chart shows a steady decline from 3,264 claims in FY 2000 to 1,266 claims in FY 2006 – a 61 percent reduction.

In addition to our very successful safety program, Metro has launched an equally successful program to deter, detect and prosecute fraud and abuse of the Workers' Compensation Program.

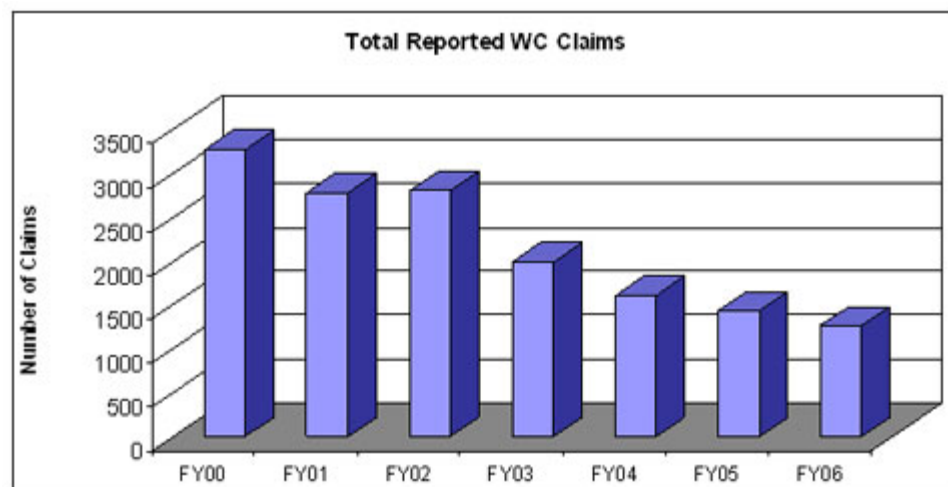
If you are hurt on the job, we will continue to ensure that you receive good, appropriate and timely medical care. But because we value every employee, we will continue to take steps to protect against Workers' Compensation fraud and abuse. This effort will ensure the security and

stability of the agency and of each member of our Metro employee family.

So, I ask employees to reflect upon what has happened to former employees who filed a fraudulent claim, exaggerated a condition or otherwise committed a crime or gross misconduct by attempting to obtain paid time-off from Metro that was not warranted by the facts. It's just not worth it, and those former employees paid a significant price for their decision!

We want to continue the precedent set by our valued employees over the last five years of hard work, attention to safety and duty, and honest reporting of the facts. This will help ensure that Metro will continue to lead the state and the nation in providing a safe work environment and a healthy workforce.

Thank you for your hard work and for contributing to this remarkable Metro success. Your accomplishment has not gone unnoticed by Metro management, executive staff or by the Metro Board of Directors. We all join together to commend each of you!



The 61% decline in Workers' Compensation claims from FY 2000 to FY 2006 forms a stair-step from 3,264 claims down to a new low of 1,266 claims.

September 5, 2006