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Need e-Help?

Call the Help Desk
at 2-4357

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Save This Emergency Phone Number

Metro Employee Emergency Hotline > 1-877-955-5234

1-877-955-5234 – The New Employee Emergency Hotline Number

(Sept. 7, 2006) There's a new phone number to call to connect with the Metro Employee Emergency Hotline – 1-877-955-5234.

In an emergency – a work stoppage, terrorism alert, earthquake, fire or other natural or manmade disaster – employees can call the number to get updates on working conditions at Metro or the status of transit operations.

By calling the Employee Emergency Hotline, employees also may receive instructions about where and when to report to work. In addition to calling the Hotline, employees should stay tuned to local news broadcasts for emergency information.

The new toll-free number, provided by AT&T, is capable of handling up to 800 simultaneous calls.

With the fifth anniversary of the 9/11 tragedy coming on Monday, Sept. 11, it's important to remember that under California law, all Metro employees are considered to be disaster service workers during a state of emergency.

As essential workers, employees must report to their normal worksites or to designated locations, if requested to do so.

That number again: 1-877-955-5234.

