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## 18 Named Employees of Quarter for 4th Quarter FY 2006

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(Sept. 27, 2006) Eighteen employees, whose work exemplifies the seven core Metro values, have been selected as Employees of the Quarter for the fourth quarter of FY 2006.

The employees are being honored in the categories of safety, employees, fiscal responsibility, integrity, innovation, customer satisfaction and teamwork.

### • Safety

The team of **Bill Hesser, Rosa Garcia-Gonzalez, Raquel Pena, Nelson Mak, Alice Tran, Edwin Guevara, Marilou Guarino, Jane Mohsin and Edina Pagadora** contributed greatly to reducing lost workdays related to work injury in the Accounting Department. The team meets regularly to discuss and perform duties related to safety issues in Accounting.

### • Employees

Electronic Communication Technician **Jiceri White** is responsible for maintaining radios in the 180 Freeway Service Patrol trucks and for improving dispatch assignments and vehicle utilization by upgrading the Automated Vehicle Locator (AVL). He also takes the lead in all radio installations and has increased the efficiency and effectiveness of the mobile radio maintenance program.

### • Fiscal Responsibility

**Kathy Drayton**, administrative and financial services manager for the San Fernando Valley Sector, develops the Operations department budget and manages the financial and day-to-day aspects of the sector office. She was successful in guiding the budgetary process to conclusion, completing all her regular duties to satisfy the needs of OMB, the sector general manager, and the Service Sector Council.

### • Integrity

Division 2 Assistant Maintenance Manager **Gary Schachel**, a 24-year employee, takes pride in ensuring that the maintenance facility is safe by making daily facility inspections, working with facility maintenance in making repairs and modifications, and by making sure management knows which capital projects need to be accomplished.

### • Innovation

Transportation Planning Manager **Paula Carvajal** managed the agency’s overall Bike To Work Day efforts, working tirelessly to make sure all program components were completed and undertaken with excellence. With strong support from different departments, she generated new business and commuter participation and helped raise awareness of bike commuting. Her efforts helped increase this year’s percentage of participants.

- **Customer Satisfaction**

**Mary Lou Algallar** and **Raul Gomez** of the Copy Center keep the customer in mind at all times. Mary Lou has made herself available when last minute urgent jobs come in. Raul was able to scan all the Operations shakeup material ahead of schedule and, as a result, the Copy Center completed the job a week prior to the deadline. The work ethic of these two individuals sets a standard that their Copy Center co-workers admire and attempt to emulate.

- **Teamwork**

Arthur Winston Division 5 Storekeeper **Sidney Mitchell** and Stock Clerks **Kenny Howard, Corey Hearn** and **Darryl Mickens** take pride in making their storeroom one of the cleanest and most efficient at Metro. The team manages over 3,000 storeroom items and issues over 2,000 items each month with a service rate of 98.7 percent, helping keep the buses on the street and serving Metro’s customers.

<b>How to Nominate an Employee of the Quarter</b>
<p>The Employee of the Quarter program is administered by the Communication Services Department, which is now accepting nominations for the second quarter of FY 2006. The deadline is Jan. 31.</p> <p>The nomination form is located on the Employee Recognition web page at <a href="http://intranet1/employee_recognition/eoq.htm">http://intranet1/employee_recognition/eoq.htm</a>. Once the form is completed by the person making the nomination, it must be approved by the department head and the executive officer, then forwarded to Jennifer Salamanca at Mail Stop 99-19-3.</p> <p>Final selection of the Employee of the Quarter winners will be made by the Employee of the Quarter selection committee, whose members are appointed by business unit executive officers for a period of one fiscal year. Questions about the program should be directed to Salamanca at 922-2263. <a href="#">&gt;top</a></p>