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## Bus Operator Resigns After Admitting He Faked Assigned Runs

(Oct. 27, 2006) A Metro Bus operator resigned his position earlier this month to avoid disciplinary action following an investigation that found he had frequently returned to his division before he had completed his assigned runs.

Other operators at East Valley Division 15 had become suspicious of the former operator's behavior. They complained to division managers, who immediately launched an investigation and monitored the employee's activities.

Patrons also had filed service complaints that there were gaps in the scheduled service.

The division investigation revealed that the operator was making relief as scheduled. But, he then allegedly drove his empty bus back to the division, parked it and left the division without authorization.

Checks of Metro's Automated Transportation Management System (ATMS) and the Global Positioning System (GPS) confirmed that buses assigned to the operator were parked at the division when they should have been in service.

To confirm division manager's suspicions, Metro's Risk Management Special Investigations Unit (SIU) was assigned to investigate the allegations.

SIU investigators determined that the former operator had a pattern of not completing route assignments, according to Senior Investigator Roy Romero, and had been misleading division management to believe his bus was out on the line.

In fact, the investigation found that the operator was only present for 30 to 40 minutes of a scheduled eight-hour work shift and was not driving his assigned bus route.

Confronted with video evidence of the activities by SIU Investigators, the operator admitted to getting paid for a job he didn't perform

