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Photos courtesy of Metro Art



The Metro Customer Center, now newly clad with decorative panels, brings a contemporary presence to the corner of Wilshire and La Brea. A remodeling of the building's interior will reflect the new look and will improve service to customers. At right, the "before" version.



Metro Customer Center on Wilshire has Bold New Look

(Nov. 7, 2006) Metro's Customer Center at the intersection of Wilshire Boulevard and La Brea Avenue has a bold new look that already has attracted attention in the local media.

The patterned panels attached to the building's exterior were created by Jim Isermann, a Palm Springs artist whose work is shown at galleries around the world. The artwork was funded by a federal grant for transportation improvements.

Meanwhile, the interior of the Customer Center also is being renovated, with a remodeled lobby, customer and agent areas, office space, kitchen and employee break room. The work includes new floors, tile, carpets and paint and installation of new computers.

The Lost and Found department also has been reorganized to improve cataloging and storage of items left on Metro buses and trains. Workers also built a new annex for storage of up to 120 lost bicycles.

Senior Public Arts Officer Alan Nakagawa oversaw fabrication of the building's exterior art work and Senior Public Arts Officer Angelene Campuzano supervised the installation of the panels and the neon signage. The exterior signage was designed by Lead Designer Neil Sadler and Public Arts Design Manager Jorge Pardo.

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