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Photos by April McKay



Careening vehicles collide and crash into Wilshire Customer Center

The day started off with a bang, Tuesday, Nov. 28, for the newly renovated Wilshire Customer Center when two cars collided at the major intersection of Wilshire Blvd. and La Brea Ave., and crashed into the Wilshire Center. The collision, involving a van and another vehicle, reportedly occurred at 5:45 a.m. before any staff had arrived for work. "Two bollards were knocked down and two windows were broken and the framing is bent," reported April McKay, Director, Customer Programs and Services. The accident occurred almost four years after a similar incident on Dec. 8, 2002, when an out-of-control car smashed into another and sent it spinning into the center's front door. Following that accident, bollards were installed to minimize potential damages. It was a fortuitous action. "The car would have ended up in the lobby if those bollards hadn't stopped it," said Vanessa Smith,



Customer Programs and Services manager. The center recently underwent a \$60,000 improvement project and a grand re-opening is a mere five weeks away. "I don't anticipate that this will affect our grand re-opening," said McKay. Metro's Wilshire Customer Center serves 170,000 patrons a year and houses Metro's Lost and Found operation.
– from Gayle Anderson

