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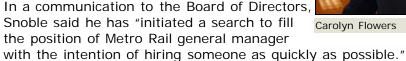
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## CEO Names Carolyn Flowers as Acting Head of Metro Rail

- · Search initiated to find full-time rail general manager
- See also: <u>A farewell from Gerald Francis</u>

(April 3, 2007) CEO Roger Snoble has named acting Chief Operating Officer Carolyn Flowers to head the Metro Rail Division on an interim basis, effective April 2.

With the departure last week of Metro Rail General Manager Gerald Francis, Flowers will oversee Rail Operations, Rail Fleet Services, and Wayside Systems.





Flowers, who joined Metro in January 1993, served as executive officer for Operations Administration before her current appointment. Earlier, she was OMB budget director.

#### A Farewell from Gerald Francis



"...I have taken some time to reflect on our accomplishments and recognize the many successful initiatives undertaken by Rail Operations over the past five years. I'm satisfied to say that our communities are better than we found them thanks to your commitment to Metro and its mission.

"During my tenure, the process wasn't always smooth, the discussion not always easy, the results not always immediately evident. But through it all, Rail Operations personnel never wavered from your

vision, never lowered your expectations or shied away from criticism. All the while, you have always dedicated yourselves to making Metro "America's Best" and helped shine a national spotlight on our accomplishments.

"Although I will miss many colleagues and friends, I am looking forward to this new challenge and to starting a new phase of my career. I am confident that with the group of dedicated personnel I'm leaving, Metro Rail will continue to reach new and unprecedented accomplishments. As professionals, we face more opportunities than challenges so I think the future is extremely bright.

- "I want to personally thank each and every one of you for the support, guidance, and encouragement you have provided me. I have enjoyed my tenure and I appreciate having had the opportunity to work with you.
- $\mbox{{\it "}I}$  wish you Godspeed as you begin the next chapter. Thanks again for everything.  $\mbox{{\it "}}$

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