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CEO UpDate

Look for a Pay Raise in Your Pocket in July

- Staff made the fare change hearing run smoothly
- Congratulations to our bus and rail rodeo teams



By CEO ROGER SNOBLE

I want to begin this month's column with some really good news – a 3.5 percent across-the-board pay raise. For most employees this year the increase will be reflected on the July 20 paychecks.

The 3.5 percent raise for non-contract employees and most represented employees is included in the FY 2008 budget. We'll also adjust the non-contract pay ranges by 3.5 percent.

CEO Roger Snoble

The negotiated hourly pay raises for UTU, ATU, TCU and AFSCME members will go into effect July

1. The pay raise negotiated by Teamsters members will be effective October 1.

As in past years, there are the usual eligibility guidelines non-contract employees must meet in order to receive the full 3.5 percent. You'll hear the details about that later from Human Resources.

Fare change milestone

We passed a significant milestone, last month, when the Board approved the fare change to go into effect July 1. It's the first fare change in a number of years and it will go a long way toward helping Metro get back in the black after years of operating at a deficit. The details of the fare change are spelled out in the [FAQs](#) linked to my column.

I want to again thank all those who worked so hard to prepare all the reports, presentations and materials that went into our effort to get approval for the fare change.

Thanks also to all those who put together the plan for the fare hearing and then carried out that plan with such efficiency. Sure there were some demonstrations in the lobby, but thanks to the preparation and crowd control during the lengthy hearing, everything worked smoothly in the Board room and everyone who wanted to speak was able to address the Board.

But, let's not forget: With the approval of the fare change, we're on

the hook. We have to continue to improve our bus and rail service. We have to live up to the high standards we're setting. If we're going to ask our customers to pay more, we have to assure them that they're going to get their money's worth – and more!

That means that from the top down and the bottom up, each of us has to rededicate ourselves to providing quality service. No matter what our job at Metro may be, the goal is to provide the best service we possibly can.

Team Metro winners

We were all very proud at last week's Operations Committee meeting when Board members came down from the dais to congratulate the members of our Bus Rodeo and Rail Rodeo teams. They compiled an unbelievable record of competition this year.

Our Bus Rodeo team of Arthur Winston Division 5 mechanics **Rommel Vargas, Andrew Warren** and **Frank Forde**, along with San Gabriel Valley Division 9 Operator **Mark Holland** won the Grand Champion Award at the APTA International Bus Rodeo in May.

In June, our Rail Rodeo team placed third at the APTA International Rail Rodeo. Equipment Maintenance Specialists **Eric Czintos, Ronnie Burt** and **Toshimasa Manaka** won the maintenance event. Their score, combined with the scores of Rail Operators **Tu Phan** and **Robert Rodriguez**, put our team in the top ranks.

Congratulations to our winning teams, and to the instructors and coaches who helped them achieve these great results!

June 28, 2007

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